



# GarageSale Manual

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# GarageSale Installation

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## Introduction

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**GarageSale** makes it easy for you to **sell** and **manage** items on eBay. It simplifies the process of offering items and allows you to quickly create **templates** speeding up the process of offering similar items in the future. GarageSale offers you more than **1000 layout options**. You can also **minimise charges** by for example using [GarageSale's Free Picture Service](#) or [GarageSale's built-in auction scheduler](#).

## Download and Install GarageSale

(Tutorial Video: [How do I install GarageSale?](#))

Download the GarageSale disk image file (.dmg) from the [GarageSale website](#).

Double-click on this .dmg file to view its contents:

# GarageSale

The most advanced eBay tool for Mac OS X

To install, drag the GarageSale icon to the Applications folder.  
(Or wherever you want on your hard disk.)  
You can then eject the install disk and delete the .dmg file.



GarageSale

Applications



Read Me.rtf



GarageSale Basics.mov



GarageSale User Guide



Goodies



Brought to you by iwascoding

## GaragePay

PayPal at a Glance

GaragePay lets you download, view, search and archive all your PayPal transactions.



GaragePay

## GarageBuy

Searching eBay with ease

Free



GarageBuy

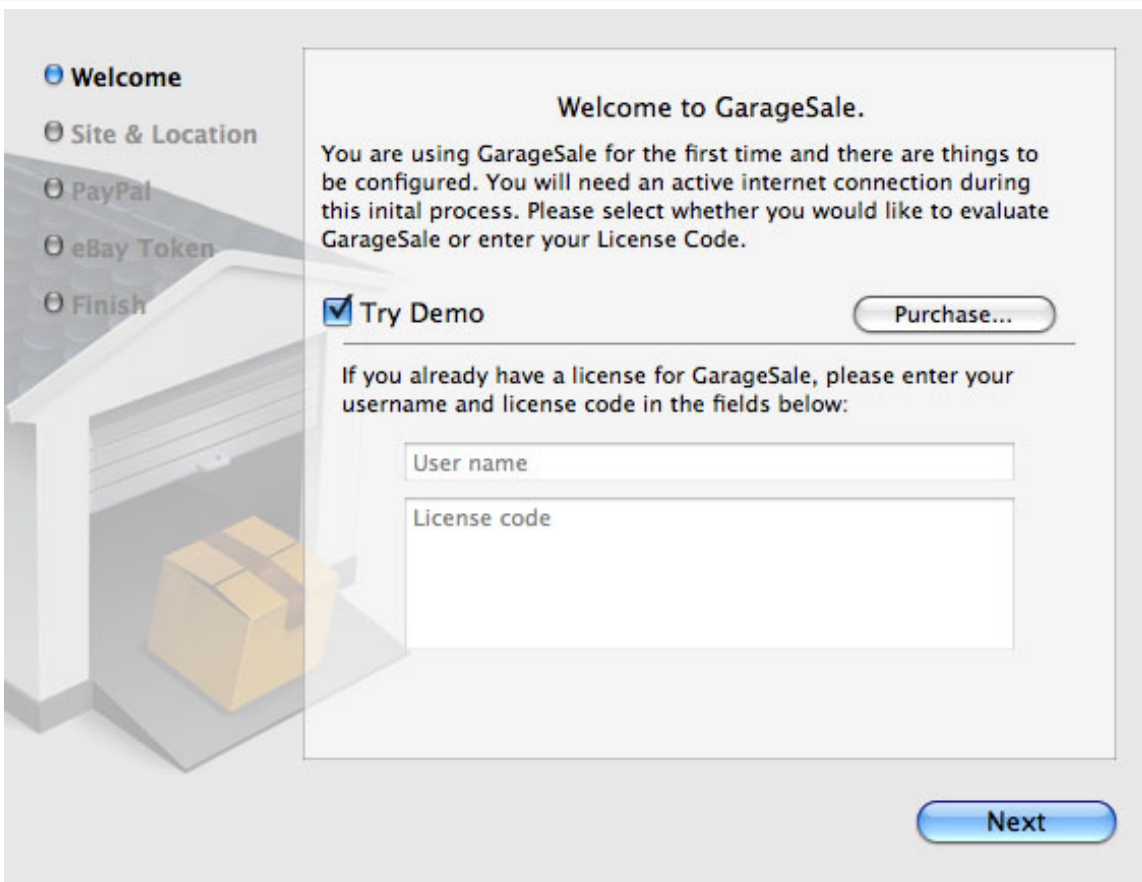
Drag and drop the GarageSale icon to your *applications folder* to install the application on your hard drive.

Eject the disk image volume by dragging the volume icon to the trash.

Open the applications folder. Start GarageSale by double-clicking on the icon.

## Initial Setup

The **welcome window** gives you the possibility of trying GarageSale for free (demo) or to purchase it directly. A demo installation allows you to test GarageSale for three auctions. If you need to be convinced, that'll do! Click **Purchase** to obtain a license right away.



There are several ways to receive your license for GarageSale. Click on any of the buttons among the purchase options to start a dialog that allows you to buy the software.

Press **next** to choose the eBay site you would like to sell from, and where you are located. You may change the entries for *eBay site*, *country*, *region* and *location* in the **preferences** window at any time.

Welcome

Site & Location

PayPal

eBay Token

Finish

Please select the eBay Site you would like to use:

eBay Site: eBay USA

Select your location:

Country: United States

Region: Don't list regionally

Location (City): USA

ZIP:

Previous Next

After providing the information click *next*. In this section of the setup process you can specify whether you would like to accept PayPal as one of the default payment methods for your auctions posted with GarageSale.

Welcome

Site & Location

PayPal

eBay Token

Finish

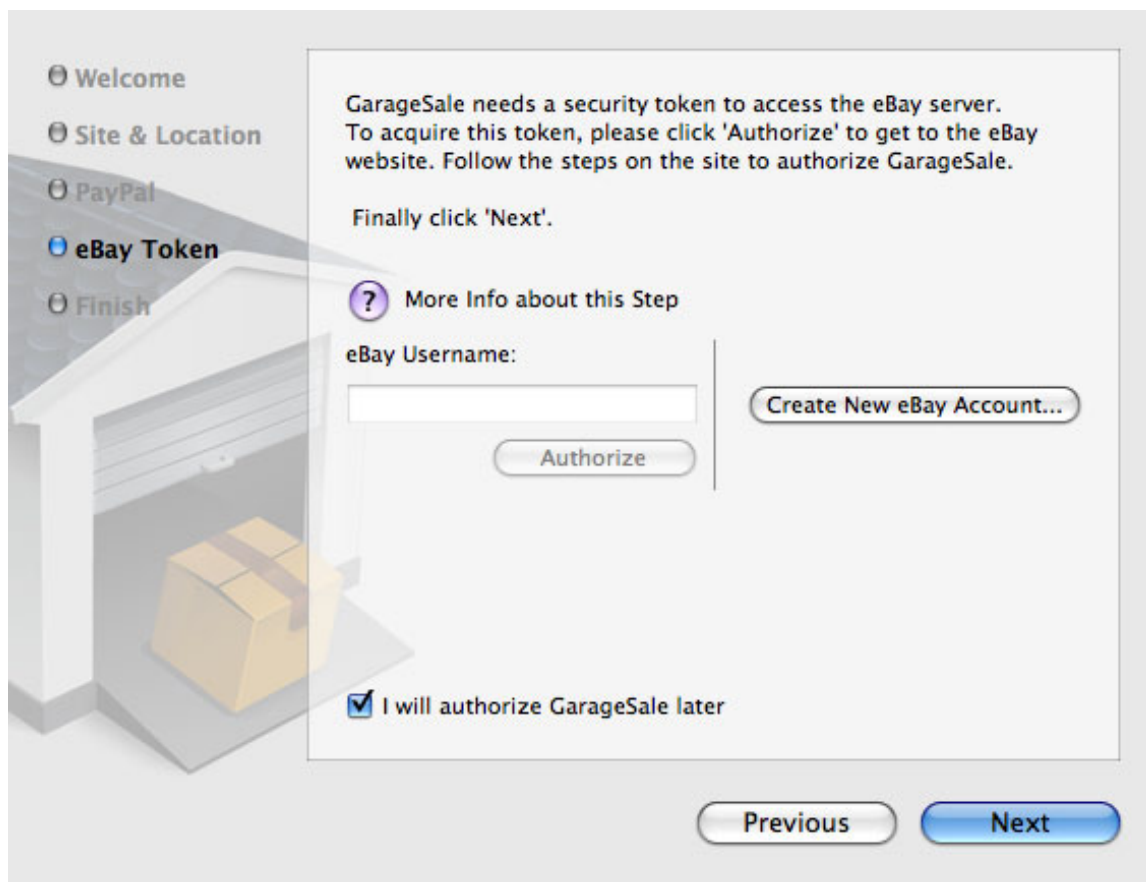
If you would like to add PayPal to the default payment options for your auctions, please check the box below and enter the e-mail address associated with your personal PayPal account in the field next to it.

Accept PayPal Payments:

Previous Next

After completing this information click *next* to get your *eBay token*.

Disable the "I will authorize GarageSale later" checkbox if you want to authorize your eBay account right away.



The screenshot shows a software installation window for GarageSale. On the left, a vertical sidebar contains five steps: 'Welcome', 'Site & Location', 'PayPal', 'eBay Token' (which is highlighted with a blue circle), and 'Finish'. The main area of the window contains the following text: 'GarageSale needs a security token to access the eBay server. To acquire this token, please click 'Authorize' to get to the eBay website. Follow the steps on the site to authorize GarageSale. Finally click 'Next'.' Below this text is a link with a question mark icon: '? More Info about this Step'. There is an input field labeled 'eBay Username:' with an 'Authorize' button to its right. To the right of the input field is a button labeled 'Create New eBay Account...'. At the bottom left of the main area is a checked checkbox labeled 'I will authorize GarageSale later'. At the bottom of the window are two buttons: 'Previous' and 'Next' (which is highlighted in blue).

See the section *authorizing GarageSale to use your eBay account* for details about *tokens*. Make sure you are using the same eBay account information for both parts of the registration! After completing the process, switch back to the GarageSale installation window and press **next**.

eBay maintains a databank of category information. To make working with categories faster, GarageSale stores this information locally. Depending on which eBay site you choose, the category information could amount to ten to fifteen megabytes of data that must be downloaded before you can use GarageSale. This is of special interest to users with a dial-up or other slow internet connection. Be aware that clicking on *Finish* will begin downloading the category data.

## Authorizing GarageSale to use your eBay account

GarageSale requires an *access token* to connect to the eBay system. This is a secret code GarageSale needs to help keep your account secure.

An *access token* grants a single application access to your eBay account, in this case GarageSale. eBay requires an authorized client application or service to use a token. This token is used as a safer alternative to saving your eBay username and password locally on your hard drive.

GarageSale needs a token to perform its operations such as adding auctions, getting auction



categories etc. with your eBay account. After filling in your eBay username and clicking the **authorize button**, GarageSale will automatically point your web browser to the eBay token web page. Follow the instructions on the web page to authorize GarageSale. Then return to GarageSale and click **next**.

GarageSale will retrieve your access token from eBay. This token will only be saved in your personal 'keychain'. You can view and delete it using the 'keychain access' application in the 'utilities' directory located in your applications folder.

If you leave "I will authorize GarageSale later" checked, you can go to GarageSale Preferences --> Accounts and press "Add." Type in your "eBay Username" and press "Authorize." This will open an agreement on your browser for you to complete. Then go back to the preferences window and press the "Fetch Token" button. This will give you your eBay token and set up a new account which you can view in Preferences --> Accounts.

# GarageSale Getting Started

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  - [1.3 Preview Mode](#)
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## Getting Started

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### Tutorial Video

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Watch the GarageSale Basics tutorial to learn how GarageSale makes listing your items on eBay a snap

[GarageSale Tutorial Video](#)

### Modes

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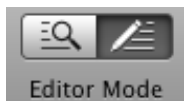
When using GarageSale you work in one of two modes. You can identify your current mode by the active tab at the top of the main window.

- **Preview Mode**

Preview your auctions.

- **Editor Mode**

Edit your auctions.



### Preview Mode

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*Preview Mode* gives you an idea of how your auction will look after you have submitted it to eBay. Check your layout decisions with the preview function quickly and easily. You can modify the layout in this mode as well. Due to the dynamic nature of eBay pages, some differences between the GarageSale preview and the

actual auction may occur.

Since **GarageSale version 4** you can edit your description and make your settings directly in Preview Mode!

## Editor Mode

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*Editor Mode* gets you to the core of your template and enables you to see and edit its images and description in rather straightforward fashion. If you are a HTML geek, feel free to impress the world with your abilities but don't forget to leave the little HTML checkbox on the right unchecked. If you use plain text, check this box to ensure it gets translated into proper HTML.

## Inspector Window

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The **Inspector** allows you to quickly access and change the auction options (e.g. categories, starting bid, shipping options,...). To open it just click on the **Inspector** icon in GarageSale's toolbar:



# Setting Up Auction Templates

Upon the first program start, a blank auction called New Auction Template is created. You can create a blank auction template at any time by pressing the **New Template** button in the toolbar. Auctions appear automatically in the Templates list on the left-hand side of the GarageSale window.

To begin, we will lead you step-by-step through the process of filling in an auction template.

To create an auction, complete the following entries. Some entries are required for your auction. Other entries that are listed in this user guide incur an additional cost with eBay. Additionally, options are highlighted red on the screenshots used in this user guide and in the default configuration of GarageSale itself.

## Contents

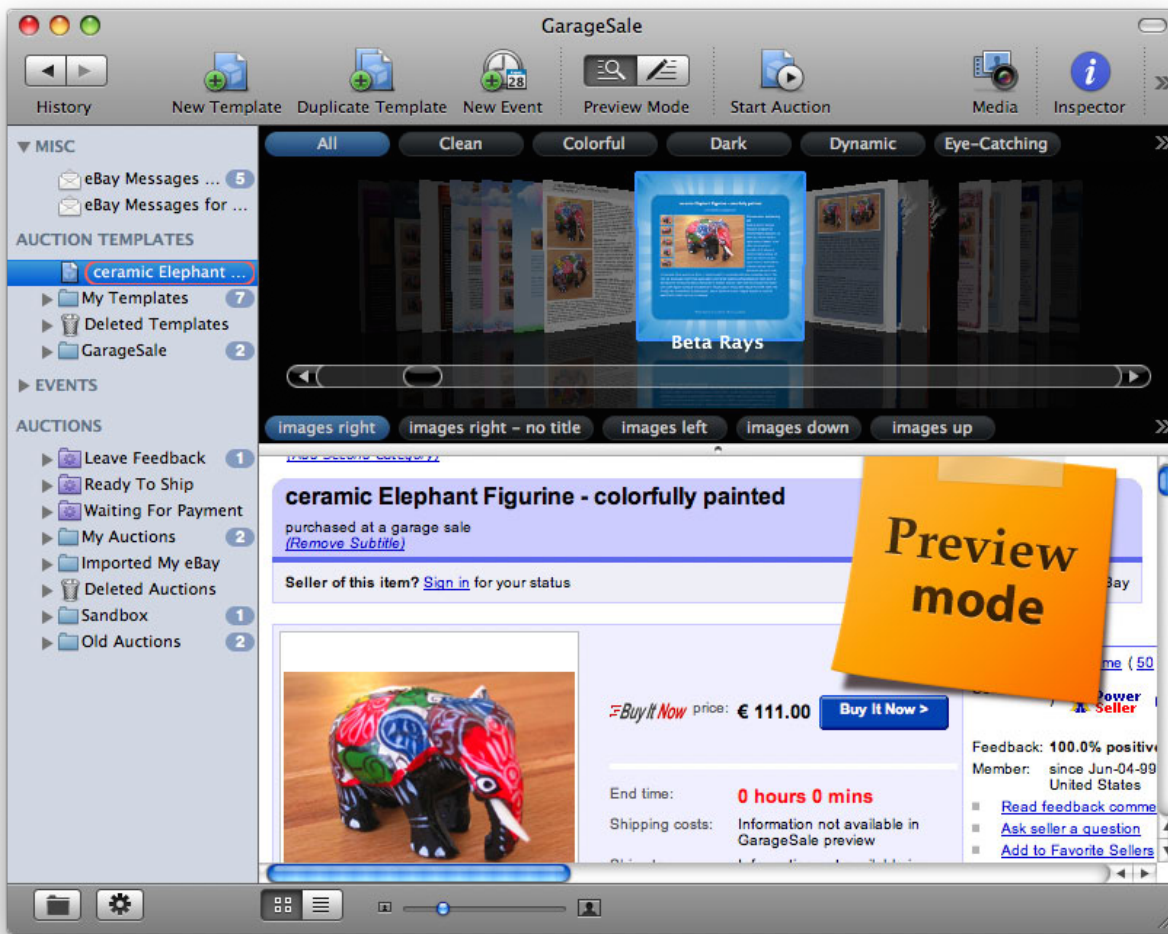
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  - [2.3 Image Drop Zone](#)
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- o 4.17 Sales tax
- o 4.18 Skype
- o 4.19 Charity
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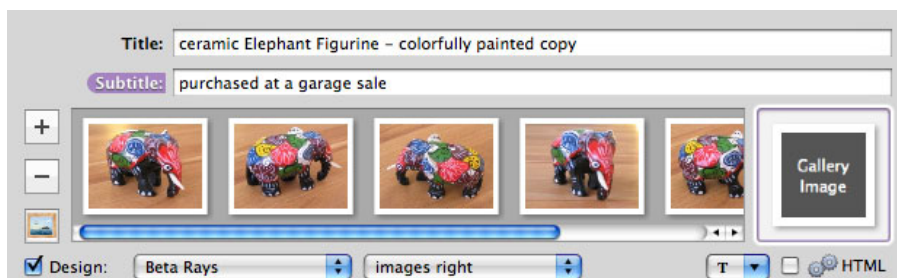
## Editor Mode vs. Preview Mode

You have two possibilities of setting up your auction. In addition to the familiar **Editor Mode** in previous versions, GarageSale 4.0 introduces the **Preview Mode** which allows you to modify the description directly inside the preview.

To choose the mode you prefer, click on the appropriate button in the middle of the bar. Here you see the preview mode.



## Item Description - Editor Mode



## Subtitle

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An optional title for your auction, providing more detail about your item (*additional ebay fee*).

## Images

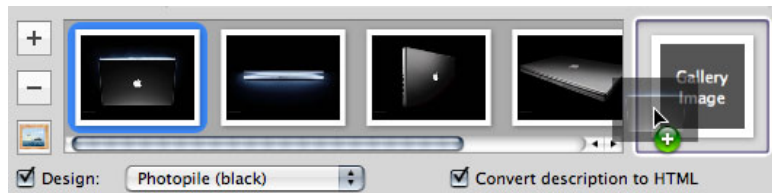
---

You may include **one** image in the auction **without additional fees** if you are using eBay's Picture Service (EPS) for image storage (this is GarageSale's default setting). Additional images stored on EPS imply extra charges.

You may use a **Web server** (via **FTP** or **WebDAV**) for auction image storage, or you may upload images to your **MobileMe account**. You can set up the necessary configuration for your server in the Preferences window. If you are planning to use MobileMe, make sure you have entered your MobileMe account details. If you want to use a Web server via FTP, you will need to enter your user ID and password in GarageSale's setup pane, along with the exact path to your image storage directory on the server. You will also enter the HTTP URL path to that directory, which will allow GarageSale to perform a test upload and then display the test image in your browser as confirmation that the FTP path is correct.

GarageSale allows you to **import auction images directly** from **iPhoto**, from your **digital camera**, from your **iSight camera** or from **image files** on your Mac. If you already have images uploaded to your Web server, GarageSale can include these in your auction template by referencing the URL for these images. Use the '+' button below the image table to add images from one of these sources.

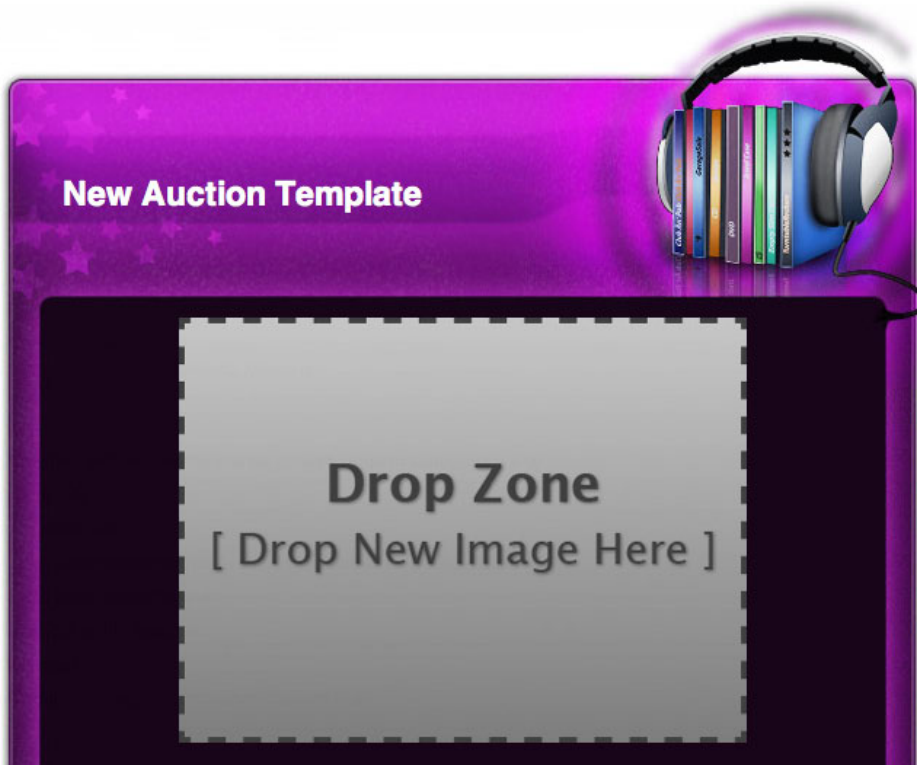
A picture may be chosen as the **gallery image**. This image will appear in the eBay category listing next to your item when the "All Items including Gallery Preview" tab is chosen by a customer. **Use the button** with the stylized image frame on the left to mark an image as gallery image. You can also simply **drag and drop the chosen picture** into the gallery image area to the right:



See the section [Editing Images](#) for more information.

## Image Drop Zone

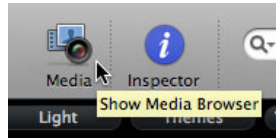
---



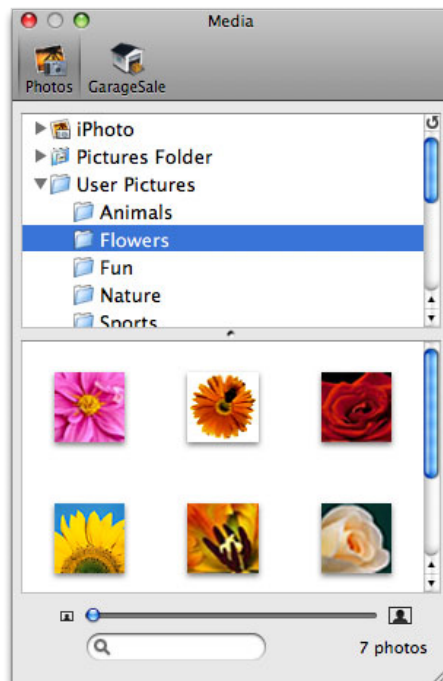
In the **preview mode** you will always find a drop zone inside the templates. You can easily **drag and drop** the images you want to add to your auction.

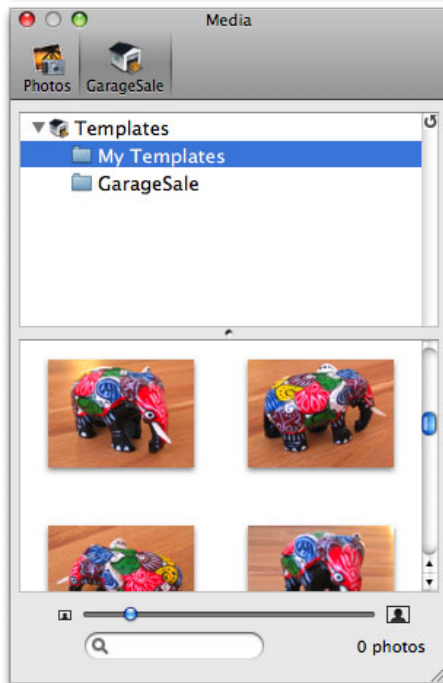
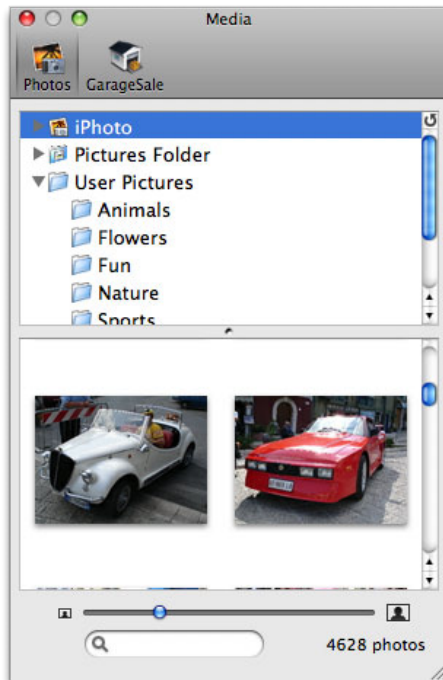
## Media Browser

While in **preview mode**, you can open the **Media Browser** and select the pictures to drop into the drop zone.



You can browse your **computer**, directly in **iPhoto** or simply inside **GarageSale...**





If you are adding pictures to your iPhoto library while GS is running, click the little refresh arrow for the Media Browser to refresh.

## Description

Enter your product's description in the text field below the image area.

Design:    Convert description to HTML

This bright blue NEAR MINT pot is 3.5 " across and 3" high. The handle is of teak and adds another 3.5" to the width of this little pot. There is a pouring lip on one side, so it could be used as for melted butter, gravy or sauce.

It looks as if the pot has never been used. I could see no chips or scratches on the inside, the rim or the bottom. I thought there was a tiny dent on the bottom but since it does not go through to the inside, I believe that it just a factory variation in the enameling. It would make a great gift for someone.

You may pay with PayPal or US Postal money orders ONLY. Please do not bid if you are not willing to pay either of these two ways. Your payment must be completed within 10 days of the end of the auction.

This wonderful piece of railroad history is called The Santa Fe Magazine The Railway Exchange, Chicago Volume XXIII November 1929 Number 12.....it is in good condition considering its age...full of wonderful advertising from the era and there are 160 pages of great information...articles on everything about Los Angeles just before the Great



Depression....would be a great gift for the collector of railroad memorabilia...

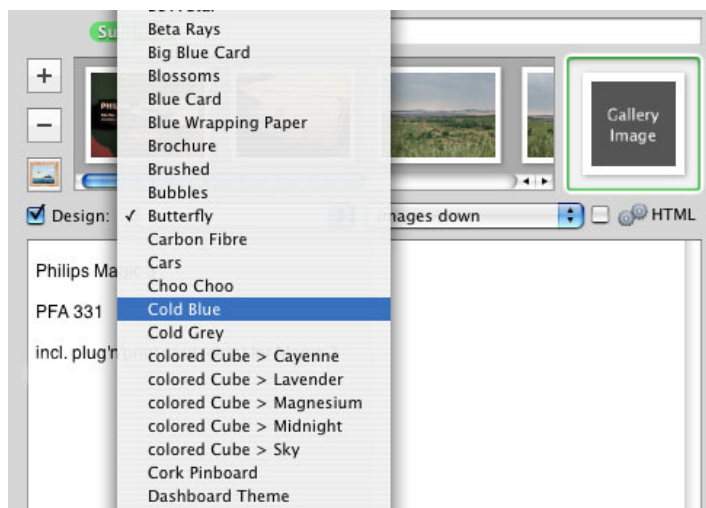
You can **format your item description** in two ways:

1. By default, enter your description in **text form**, controlling the formatting with the standard Mac OS font menu items, such as **bold** or *italic*. When using this method, be sure the checkbox convert description to HTML is **checked**.
2. You may also enter your description as **HTML tagged text**. In this case, make sure that the checkbox Convert description to HTML is **NOT checked**. No further conversion is required for HTML.

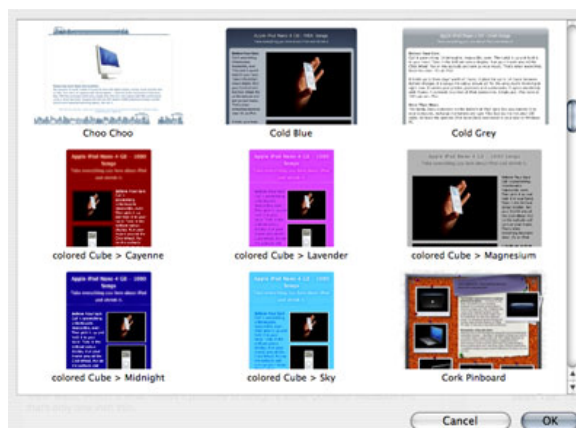
(GarageSale 3 only: Clicking on the pencil icon in the toolbar the text field opens a separate editing window. Edit your text in the top pane of the window. Preview your description text in the lower pane.)

## Listing Design

GarageSale can apply a **listing design** to your item's description:



You can also pick a Listing Design through the *Choose Listing Design Command* in the [Template Menu](#):



Use the *preview mode* to get an idea on how your auction would look when using a certain design. While in *preview mode*, use the Listing Design command's submenu in the [Template Menu](#) to cycle through the available designs.

See the section [Creating Own Listing Design Templates](#) for a guide on how to create new listings or customize existing ones.

## Layout


In addition to the numerous listing designs you can **modify the layout**, i.e. you can choose the **arrangement of the pictures and the auction text**.

Within seconds you can **easily modify the layout** of your auction. Here are **some examples**:



You may include one image in the auction without additional fees if you are using eBay's Picture Service (EPS) for image storage (this is GarageSale's default setting). Additional images stored on EPS imply extra charges.

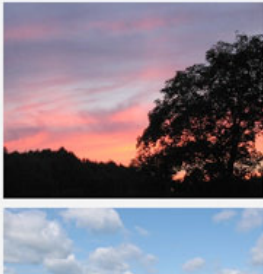
You may use a Web server (via FTP or WebDAV) for auction image storage, or you may upload images to your .Mac account. You can set up the necessary configuration for your server in the Preferences window. If you are planning to use .Mac, make sure you have entered your .Mac



You may include one image in the auction without additional fees if you are using eBay's Picture Service (EPS) for image storage (this is GarageSale's default setting). Additional images stored on EPS imply extra charges.

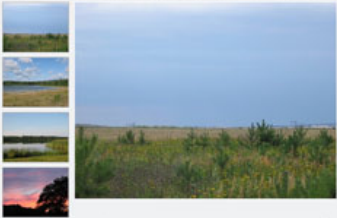
You may use a Web server (via FTP or WebDAV) for auction image storage, or you may upload images to your .Mac account. You can set up the necessary configuration for your server in the Preferences window. If you are planning to use .Mac, make sure you have entered your .Mac account details. If you want to use a Web server via FTP, you will need to enter your user ID and password in GarageSale's setup pane, along with the exact path to your image storage directory on the server. You will also enter the HTTP URL path to that directory, which will allow GarageSale to perform a test upload and then display the test image in your browser as confirmation that the FTP path is correct.

GarageSale allows you to import auction images directly from iPhoto, from your digital camera, from your iSight camera or from image files on




You may include one image in the auction without additional fees if you are using eBay's Picture Service (EPS) for image storage (this is GarageSale's default setting). Additional images stored on EPS imply extra charges.

You may use a Web server (via FTP or WebDAV) for auction image storage, or you may upload images to your .Mac account. You can set up the necessary configuration for your server in the Preferences window. If you are planning to use .Mac, make sure you have entered your .Mac account details. If you want to use a Web server via FTP, you will need to enter your user ID and password in GarageSale's setup pane, along with the exact path to



You may include one image in the auction without additional fees if you are using eBay's Picture Service (EPS) for image storage (this is GarageSale's default setting). Additional images stored on EPS imply extra charges.



You may include one image in the auction without additional fees if you are using eBay's Picture Service (EPS) for image storage (this is GarageSale's default setting). Additional images stored on EPS imply extra charges.

You may use a Web server (via FTP or WebDAV) for auction image storage, or you may upload images to your .Mac account. You can set up the necessary configuration for your server in the Preferences window. If you are planning to use .Mac, make sure you have entered your .Mac account details. If you want to use a Web server via FTP, you will need to enter your user ID and password in GarageSale's setup pane, along with the exact path to your image storage directory on the server. You will also enter the HTTP URL path to that directory, which will allow GarageSale to perform a test upload and then display the test image in your browser as confirmation that the FTP path is correct.

GarageSale allows you to import auction images directly from iPhoto, from your digital camera, from your iSight camera or from image files on your .Mac.

If you already have images uploaded to your Web server, GarageSale can include these in your auction template by referencing the URL for these images. Use the "+" button below the image table to add images from one of these sources.

A picture may be chosen as the gallery image. This image will appear in the eBay category listing next to your item when the "All Items

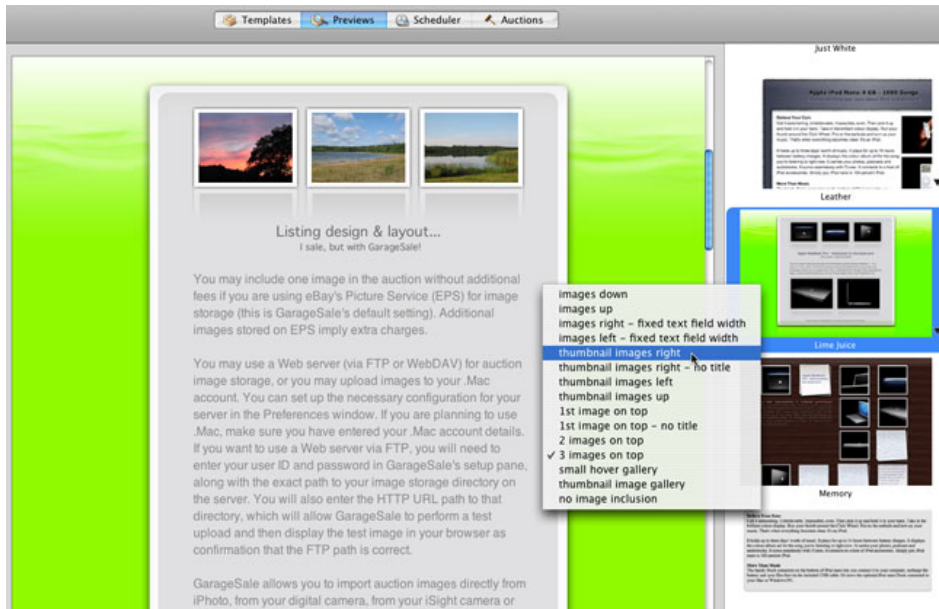
The last two layouts above contain a **hover gallery**:



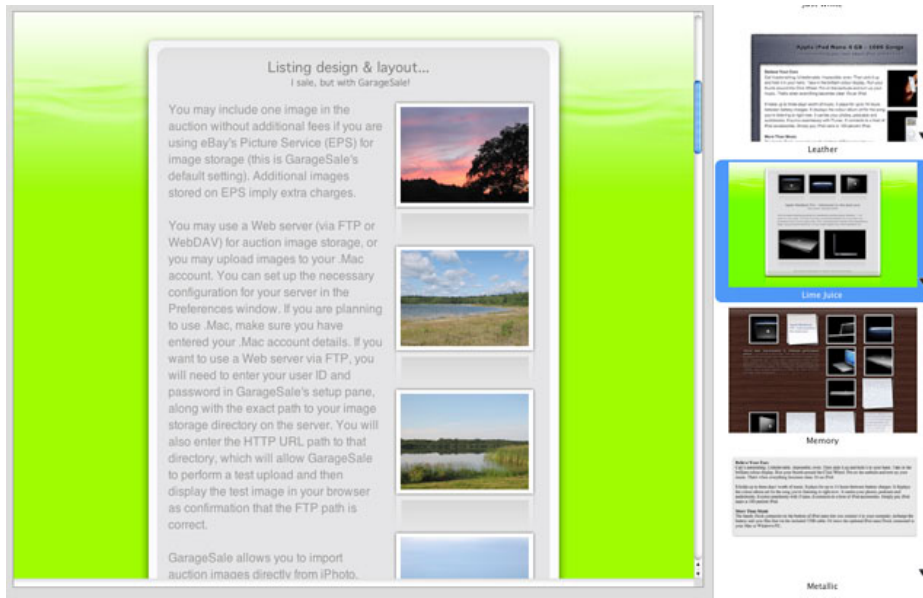
The most convenient way to decide about the layout is to check out the possibilities in the **preview mode**:

Simply **control-click** on the chosen design (*on the right*) or somewhere within the **html-view** (*on the left*):

As you can see, there are 3 images on top (*as selected*). You could, for example, choose "thumbnail images right"...



... and you can instantly see the new layout:



This new layout option gives you **1155 different design possibilities** for a single auction!

Remember, with [GarageSale's Free Picture Service](#) it is all **for free** (for up to 10 pictures)!!! And you do not need any configuration like FTP etc. Simply select and enjoy...

## CoverFlow for Auction Designs

GarageSale 3.2 offers you with **CoverFlow** a new convenient way to choose your listing design:



Select the designs category at the top of the CoverFlow window ...

You can limit your choice by activating the bottoms of certain design category (one or more).

You will then only see the chosen selection. To see all design possibilities select *all*.



Then at the bottom of the CoverFlow window, choose the appropriate layout...

By selecting a layout you can for example decide on where to place the images within the chosen design.



You can immediately check out the result in the preview window and start your auction right away.



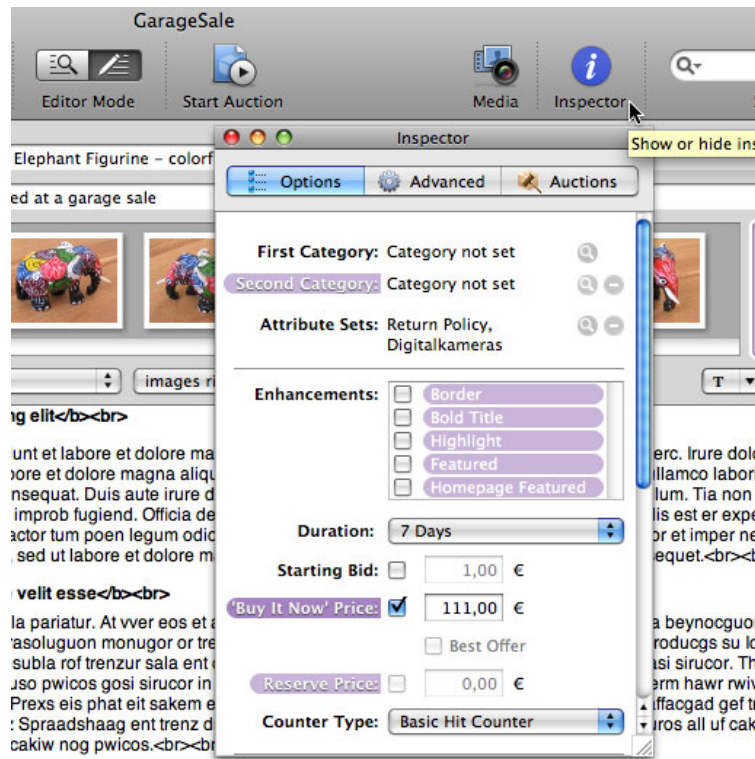
## Auction Options

In GarageSale 4.0 the distinct modes for auctions and template have been unified into a

single view where each item is accessible with a single click. In addition, the new **Inspector** makes life easier...

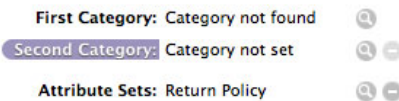
## Inspector

The new **Inspector** allows you to quickly access and change the auction options.



The **remaining auction options** - regardless of the GarageSale version, and whether or not you are using the Inspector - have been split in three sections. In older versions, you can use the switch control at the lower right of the window to switch between these sections. Within the Inspector, click on the buttons at the top.

The basic auction options themselves remain the same, no matter which version you are using. However, to profit from all options - such as those for skype or charity donations - and to set up your auction as carefully as possible, you should use the latest version. GarageSale 4, for example, is the most extensive update in GarageSale history, with crucial modifications.



## First Category, Second Category

eBay provides a large number of categories to make your item easier to find. Click the magnifying glass button to select a category. *(required)*

Optionally, list your item in more than one category to make it more visible *(additional category fee)*. Listing in more than one category may result in double fees for other options, e.g. bold title / highlighted title.

## Attribute Sets

Many categories on eBay offer so-called item attribute sets. These are an optional and free-of-charge opportunity to further describe your item in a standardized way, thus making them easier to find for potential buyers. Click magnifying glass to specify attributes for your

item. See the [Item Attributes](#) section for more information.

## Border, Bold, Highlighted Title, Gallery, (Homepage) Featured

**Enhancements:**  Border  Bold Title  Highlight  Featured  Homepage Featured

**Duration:** 10 Days

**Starting Bid:**  12,00 €

**'Buy It Now' Price:**  9,90 €

Best Offer

**Reserve Price:**  9,90 €

**Counter Type:** Basic Hit Counter

You can choose several enhancements for your auction:

The options will make your auction's title appear in bold or highlighted in the eBay category listing or search result. You can also add a border or the featured gallery effect (*additional fees*).

## Duration

Set the duration of your auction. eBay provides standard auctions lengths that you can choose here. The contents of this popup menu might change if you have configured GarageSale to upload your auction to your eBay store.

## Starting Bid and Buy It Now Price

Choose at least one of these entries. If you plan to offer a fixed-price auction, use **buy it now** only. If you only want a bidding auction, choose **starting bid**.

**Starting Bid:** This is the starting bid at which you would like to offer your item. Remember: it is always possible that you will have to sell your item for this price. So choose wisely!

**Buy It Now Price:** The price at which you are willing to sell your item immediately. If you don't select a "starting bid" for your auction, the auction will be a 'fixed price auction' (*different listing fee*).

## Best Offer

This auction is only available on selected eBay sites and in certain categories, and only if you are starting your auction as a 'fixed price auction' (no starting bid, only 'buy it now'). With this option enabled potential buyers can ask you whether you are willing to sell your item at a lower price than the given fixed price.

## Reserve Price

The reserve price is not available for all eBay sites. This is the price below which you do not want to sell the item. Your reserve price will not be shown on eBay, but the fact that there is a reserve price is visible to bidders (*additional fee*).

## Counter Type

Select the desired access counter type for your auction.

Shipping:  US Postal Service

0,00 | USD

Payment Options: PayPal, Personal Check, See Description

Payment Instructions:

## Shipping

Specify what shipping services you offer here. If you want to offer more than a single shipping service for your buyers to choose from, click the magnifying glass to see the options. For more information on how to specify several domestic and international shipping services see [Shipping Options](#). Be aware that the names of the actual options you choose (UPS Ground, UPS 2nd Day Air, etc.) might not show up in the Preview of your template. You might see only the prices you entered for the services. The names of the services **will appear** in your eBay listing. Don't worry. This minor aberration in the Preview is a deliberate safeguard to prevent GarageSale from stumbling over many frequent changes eBay makes in this portion of its interface.

## Payment Options & Instructions

**Options:** Choose the payment methods you are willing to accept by clicking on the magnifying glass. This will present you with a list of available payment methods.

**Instructions:** Payment to be made within 10 days of auction close. I accept Paypal, checks or money orders (need to clear bank before shipment). Destinations outside USA will require different shipping cost.

## Deposit Settings for eBay Motors US

When selling cars or trucks on eBay Motors US, sellers can specify their deposit settings in this section:

Deposit:  100,00 | USD

Time to Deposit: Within 48 Hours

Full Payment: Within 7 Days

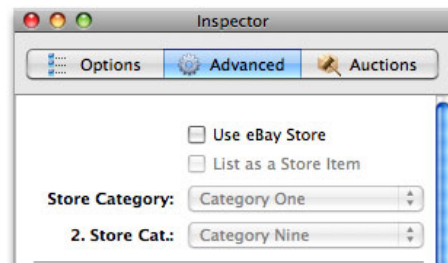
**Deposit:** The required deposit amount.

**Time to Deposit:** The period of time your are expecting the buyer to send you the deposit.

**Full Payment:** The period of time your are expecting the buyer to send you remaining amount.

## Advanced Auction Options

Additional auction properties can be specified in the Advanced section.



## Use eBay Store

If this checkbox is enabled, GarageSale will associate your listing with your eBay store. The item will show up in your eBay Store as well in the regular eBay categories you selected. You have to be an eBay store owner at eBay to use this option. Please go to the Preferences panel and download the list of your store categories before using this option.

## List as a Store Item

This checkbox is only available when you enabled the above option [Use eBay Store](#). If you activate this setting, the item will be listed as a store item. It will only appear in your store, not in the regular categories. eBay also allows longer durations for store items and the listing fee for store items is greatly reduced compared to regular listed items.


## Store Category & 2. Store Category

eBay allows you to create custom categories in your store. Once you downloaded the list of your custom categories in the [categories](#) section of the [GarageSale Preferences](#) window you can choose two categories for your item to appear in.

## eBay Express (no longer available)

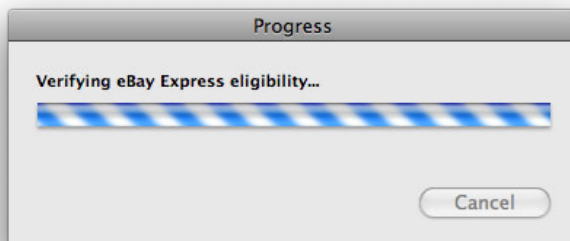
**eBay Express:**  Use default settings  
 Do not list on eBay Express  
 List only on eBay Express

[Validate eligibility...](#)

Digital Delivery 

eBay Express features fixed-price items sold on eBay by experienced sellers. Shoppers on eBay Express can buy from multiple sellers in a single session. Sellers who meet a few basic requirements will automatically have their items appear on both eBay and eBay Express at no additional cost (U.S. or Canadian sellers, shipping from the U.S. only). Please check the eBay site for further seller requirements.

You can validate eligibility. eBay will evaluate your seller profile and the item you want to sell.



## Digital Delivery (no longer available)

If you are selling digital files (such as Adobe PDF files) or information (such as a "Word of the Day") that buyers can access online or have delivered electronically, you can choose digital delivery. However, to sell a digital item on eBay, you must meet certain requirements. We recommend that you check eBay's policies before listing such items.



Quantity:

SKU:

EPS Options:  Standard

Immediate payment

Buyer needs PayPal

Dispatch Time:  1 Day

Get It Fast

Now & New

Private Auction

Start Time:  When Submitted

Scheduled:

Sales Tax:  Do Not Use Sales Tax

%

Includes shipping

## Quantity

If you want to auction several items of the same kind all at once, enter the quantity of items in this box.

## SKU

SKU stands for "stock keeping unit." It is a term for a unique numeric identifier, used mostly to refer to a specific product in inventory or in a catalog. If you are selling several items of the same kind you can in this way differentiate between them (*rather useful for professional sellers*).

## EPS options

If you are using eBay's picture service (EPS) for image storage, you can choose between several options offered, e.g. **supersize pictures** (larger images) or **picture pack**. Selecting anything other than 'standard' implies additional charges.

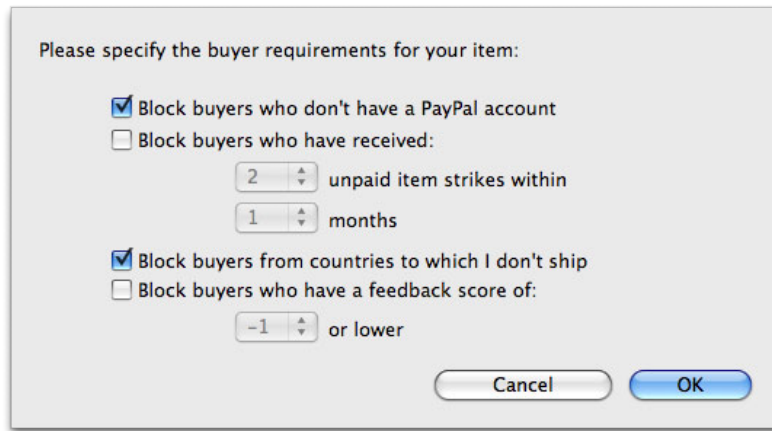
## Immediate payment

Immediate Payment is a free option that can be applied to listings with a Buy It Now offering, including auction-type listings and Stores items. By choosing this option, the seller requires immediate payment through PayPal before the listing can end. Once the payment is confirmed, the listing will officially end.

## Buyer Requirements

The buyer requirement settings allow you for example to block eBay users who didn't register a PayPal account to bid on your item. In addition to the "Buyer needs PayPal requirement" with GarageSale 5.2 and newer you can block buyers from countries you don't ship to and buyers with a record of unpaid item strikes. You can also select several templates at once and choose the corresponding menu item from the 'Template' menu.

Keep in mind that you are in this way possibly reducing the number of potential buyers.



## Dispatch Time

The maximum number of business days it takes until the item is shipped to the winning bidder.

## Get It Fast

If activated, your item will get marked with the 'get it fast' flag on eBay. This options is only available on certain eBay sites. It can only be enabled for [buy it now items](#) with a [dispatch time](#) of 1 day, for which at least one [shipping option](#) has been specified.

## Now and New

An opportunity to sell your item *not only* the **fixed price format** but also indicating right from the start that your item is **new** and thus even more attractive. You give your buyers the convenience of a decent new product, which is certainly often appreciated! (*option not available in every country*)

## Private Auction

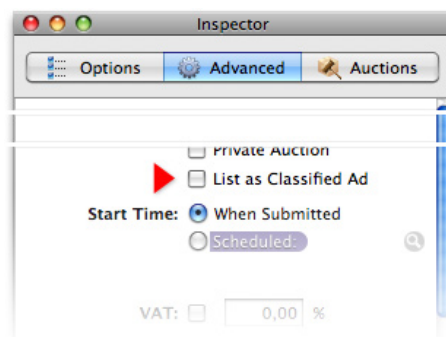
This option hides the user IDs of bidders in the active "public" listing. IDs remain visible for the seller, though.

Keep in mind that on some eBay sites this is an extra fee option.

## List as Classified Ads

With GarageSale 5.2 and newer it is possible to list 'Classified Ads' on eBay with GarageSale. This a special format on eBay, where no actual bidding or purchasing takes place. Instead the seller pays a higher insertion fee for the presence of an ad in a certain category.

GarageSale right now supports the Classified Ad format on eBay.com, eBay.de, eBay.co.uk, and eBay.ie.



## Auction Start Time

This feature allows you to use eBay's scheduling mechanism to schedule a starting time for

your auction, beginning at any point in time after you have uploaded your auction information.

(at additional cost.)

As of GarageSale version 2.1 you can use GarageSale's built-in [Auction Scheduler](#) to list items at a certain time without paying extra listing fees to eBay.

## Sales tax

---

If you need to charge sales tax you can select a tax rate or enter a tax percentage in the Sales Tax section.

## Skype

---



Skype:  Chat  
 Voice

Sellers may have Skype buttons on their listings. Skype, an eBay company, is an application that you can install on your computer.

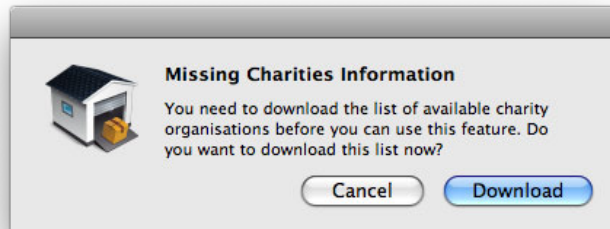
You can download and install Skype, and then use Skype to quickly **chat** with or **call** the seller with your questions.

## Charity



---


eBay allows sellers to list items and collect proceeds (in whole or in part) on behalf of nonprofits either with eBay Giving Works (the dedicated program for charity listings on eBay) or without eBay Giving Works (as long as the listings meet specific guidelines for charitable solicitations).

First, you have to download available charity organizations:



You can then choose the organization and specify the percentage you are willing to donate.

Charity:   

Donation %:  

## Site

---

eBay Site:

Country:

Region:

Currency:

Location (City):

ZIP:

**Private Comment:**

This was set during the initial configuration of GarageSale and may be changed in the [GarageSale Preferences](#) panel.

## Country, Region, Location (City)

---

Please enter the country and region where **you** are and the location of the **item**.

## Currency

---

The currency used for your auction. Except for eBay Canada, there is only one currency option available. On eBay Canada items can be listed in either Canadian or US dollars.

## ZIP

---

If you want to make your item available via the location based search on eBay's website, activate the checkbox and enter your ZIP code here.

## Private Comment

---

You can enter a private note for your auction template in this text box. You can leave notes for yourself here and later use the Search box to find the auction template again.

# Shipping Options

If you are only offering a single, flat fee shipping service you can specify directly in the [Shipping](#) section of the inspector window. If you want to offer international or flat shipping or multiple shipping services you have to bring up the Shipping Options panel.

Shipping:  US Postal Service   
25,00 US\$

**Contents**

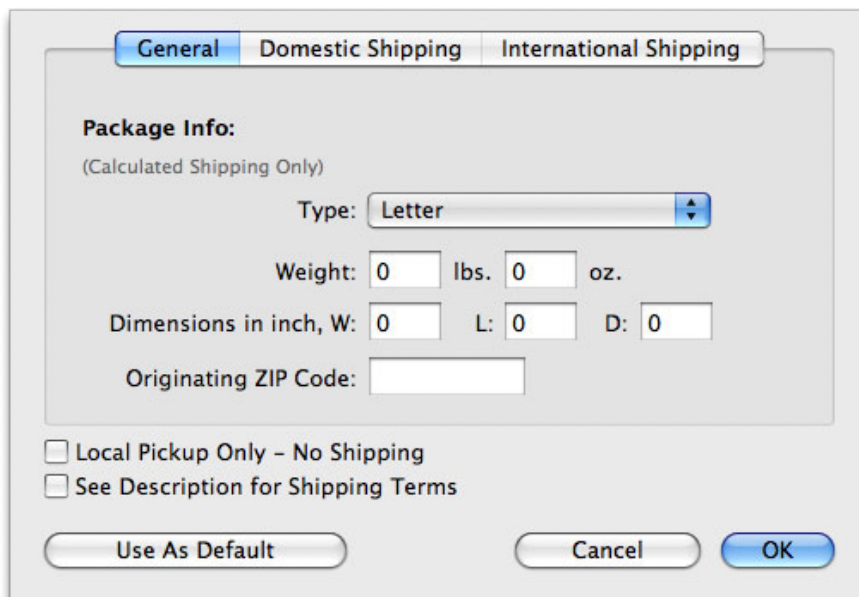
- [1 Working with the Shipping Options Panel](#)
  - [1.1 General](#)
  - [1.2 Domestic Shipping](#)
  - [1.3 Local Pickup Only](#)
  - [1.4 Special Shipping Terms](#)
  - [1.5 Multiple quantity auctions](#)
  - [1.6 Calculated Shipping](#)
  - [1.7 International Shipping](#)
  - [1.8 Insurance](#)

## Working with the Shipping Options Panel

The shipping panel is split into three sections, one **general** section, one for **domestic** and one for **international** shipping options.

### General

In the first one you can specify the **package info** (applies for calculated shipping only).

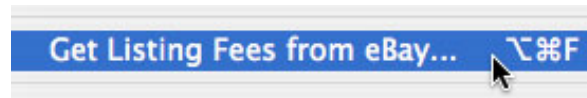


The image shows a screenshot of the 'Shipping Options Panel' with the 'General' tab selected. The panel has three tabs: 'General', 'Domestic Shipping', and 'International Shipping'. Under the 'General' tab, there is a section titled 'Package Info:' with the subtitle '(Calculated Shipping Only)'. This section contains several input fields: 'Type:' with a dropdown menu set to 'Letter'; 'Weight:' with two input boxes for 'lbs.' (0) and 'oz.' (0); 'Dimensions in inch, W: L: D:' with three input boxes for width (0), length (0), and depth (0); and 'Originating ZIP Code:' with an empty input box. Below these fields are two checkboxes: 'Local Pickup Only - No Shipping' and 'See Description for Shipping Terms', both of which are currently unchecked. At the bottom of the panel are three buttons: 'Use As Default', 'Cancel', and 'OK'.

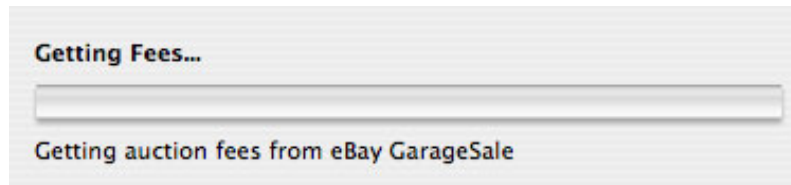
### Domestic Shipping

In each of the latter sections you can specify up to **three different shipping services** and

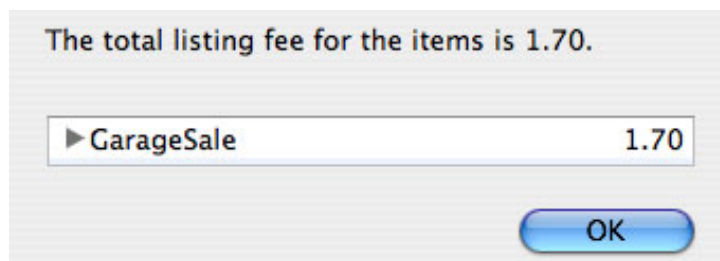
You can obtain the listing fees for a template by choosing *Get Listing Fees from eBay...* from the [Template Menu](#).



GarageSale will contact eBay...



and open a **panel displaying the fees** you would be charged for listing the item(s) now:



By the way, if you choose particularly expensive auction options GarageSale will warn you before starting your auction:



services available, Domestic and International. For each category you may offer up to three shipping options, for example normal, express, etc. depending upon the eBay site you are using, there may also be additional options for Shipping Destinations, for example Europe, World-Wide, America, etc. Diverse criteria are cross-checked by GarageSale to simplify your choice of shipping options. At any given time only your available options are presented by the program.

## International Shipping

In the International Shipping section you can select the parts of the world you are willing to ship your items to. You can also specify up to three international shipping services. If you want to offer one of those services for certain shipping destinations only, select the "Other Destinations" checkbox and choose those destinations from the "Destinations" pop-up menu.

**Shipping Fees:**  
 Flat  Calculated

**International Shipping Services:**

| Service  | Fee   | Additional Items  |
|--|-------|---|
| <input checked="" type="checkbox"/> UPS Worldwide Express PI | 35,00 | <input type="checkbox"/> 0,00 <input type="checkbox"/> Other Destinations |
| <input type="checkbox"/> UPS Worldwide Express PI            | 0,00  | <input type="checkbox"/> 0,00 <input type="checkbox"/> Other Destinations |
| <input type="checkbox"/> UPS Worldwide Express PI            | 0,00  | <input type="checkbox"/> 0,00 <input type="checkbox"/> Other Destinations |

**Shipping Destinations:**

|  |   |                                 |
|--|---|---------------------------------|
| <input checked="" type="checkbox"/> Australia      | <input type="checkbox"/> Americas           | <input type="checkbox"/> Asia   |
| <input checked="" type="checkbox"/> Canada         | <input checked="" type="checkbox"/> Germany | <input type="checkbox"/> Europe |
| <input checked="" type="checkbox"/> United Kingdom | <input type="checkbox"/> Japan              | <input type="checkbox"/> Mexico |
| <input type="checkbox"/> Worldwide                 | <input type="checkbox"/>                    | <input type="checkbox"/>        |

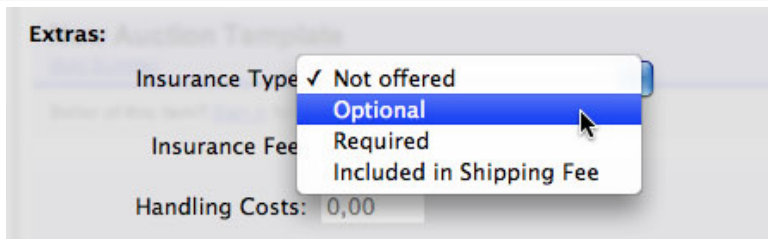
**Extras:**  
International Insurance Type:   
International Insurance Fee:   
International Handling Costs:

**Shipping Discount:**  
 Available for Combined Shipping Discount

Local Pickup Only - No Shipping  
 See Description for Shipping Terms

Use As Default Cancel OK

## Insurance

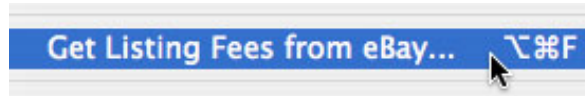


You can protect the package against loss or damage during shipping with insurance. It is up to you to decide whether insurance is included in the shipping fee, optional, required or maybe not offered at all. Here you specify the possibilities the buyer can choose from. Don't forget to enter the precise insurance fee and if necessary handling costs.

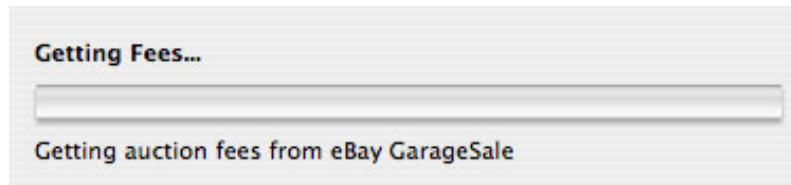


## Getting Auction Fees

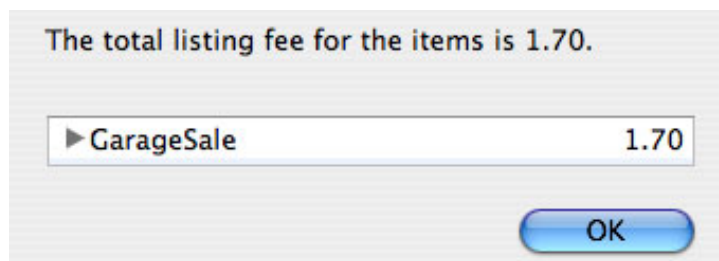
You can obtain the listing fees for a template by choosing *Get Listing Fees from eBay...* from the [Template Menu](#).



GarageSale will contact eBay...



and open a **panel displaying the fees** you would be charged for listing the item(s) now:



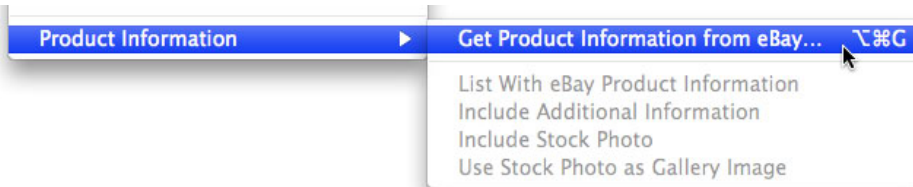
By the way, if you choose particularly expensive auction options GarageSale will warn you before starting your auction:



## Listing with Pre-filled item information

eBay maintains a **product catalogue** for certain categories, like music CDs, DVDs or electronic gadgets. You can use GarageSale to associate your auction with a product listed in eBay's catalogue. When you start your auction eBay will automatically add a product description and a product image to your listing, **freeing you from the task** of collecting this information by yourself.

To **add product information** to your auction template, **first select a catalogue-enabled category**. Only if one of the selected categories is **catalogue-enabled** will the command **Get Product Information from eBay...** in the **Template Menu** become available.



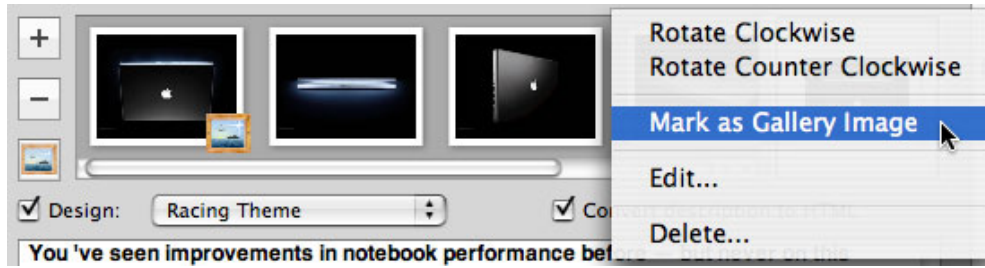
Choose this command to get to the Catalogue search panel.

A screenshot of a software window titled 'Sharp Viewcam'. At the top, there is a search field containing 'Sharp Viewcam' and a 'Search' button. Below the search field, a message states: 'Pre-filled Item Information automatically fills in your listing with Item Specifics information when you enter a unique product identifier. You can enter a UPC, a ISBN, a title, a author or the artist.' On the left side, there is a list of search results, all of which are 'Sharp Viewcam VL...'. The first item in the list has a checkmark next to it. The main area of the window displays information for the selected product: 'Sharp Viewcam VL-AH50U'. It includes a stock photo of the camera, a list of specifications (Type: --, Format: Hi8, Brand: Sharp, Optical Zoom: 16x), a 'Stock Photo' section with a copyright notice, an 'Additional Information about Sharp Viewcam VL-AH50U' section with another copyright notice, a 'Product Description' section with a paragraph of text, and a 'Details' section with dimensions, weight, and additional features. At the bottom of the window, there is a category path: 'Category: Cameras &amp; Photo &gt; Camcorders &gt; 8mm, Hi8, VHS &gt; Hi8'. Below the category path, there are two price fields: 'Highest current price: US\$ 435.00' and 'Lowest current price: US\$ 1.00'. At the bottom of the window, there are four checkboxes: 'Use Product Title' (checked), 'Include Stock Photo' (checked), 'Include Additional Information' (checked), and 'Use Stock Photo as Gallery Image' (unchecked). There are 'Cancel' and 'OK' buttons on the right side. At the very bottom, a message states: 'Product Information will not be visible in GarageSale's preview. It will appear in the actual eBay listing.'

Use the search field at the top of the window to enter parts of the name, the UPC or the ISBN of the product you are looking for and press Search. After the search results are returned a list of products matching your search query will appear on the left side of the window. You can select items from this list to preview the information eBay will append to your item description. Note that a check mark appears next to the **List with eBay Product Information...** menu item when you selected one of the products in eBay's catalogue. To remove the association between your auction template and a selected product choose the **List with eBay Product Information...** item. The check mark will disappear to indicate that there's

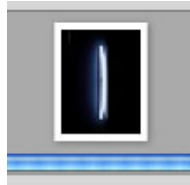
no product tied to your auction template.

## Editing Images



## Rotating Images

You can rotate an image by clicking on it while you hold down the control key on your keyboard (if you have a two button mouse, right-click on an image). From the upcoming popup menu choose "Rotate Clockwise" or "Rotate Counter Clockwise".

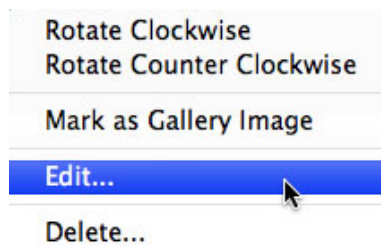


## Gallery Image

Mark the image as Gallery Image. *Remember the additional fee...*

## Editing Images

You can **edit your images** from within GarageSale by double-clicking an image or right-clicking and selecting **Edit**.

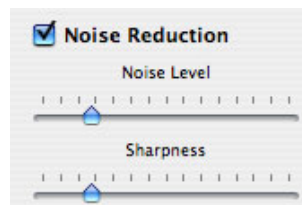
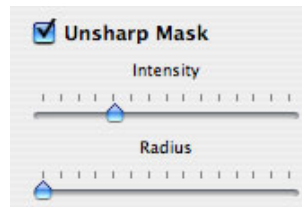


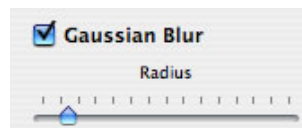
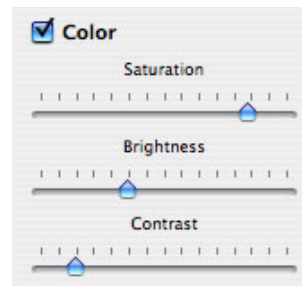
The window that appears will allow you to edit, **apply different image filters or, crop your images** before uploading them to eBay.

Please note that the Image Editor is **only available if you are using Mac OS X 10.4 or later**.

Here are some simple examples of what you can do...







# Scheduling Auctions

Starting auctions at a specified time gives you the opportunity to make them end when more users are on eBay, thus increasing the probability of gaining of high bids.

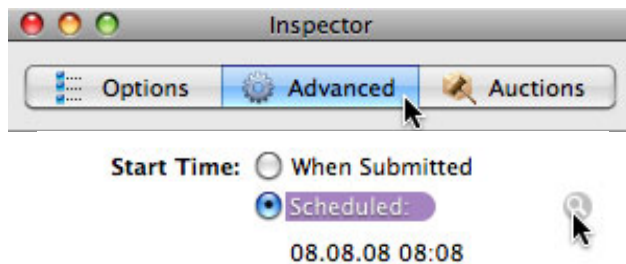
GarageSale supports **two ways** to make your auctions start at a certain point in time:

- [eBay's Auction Scheduler](#)
- [GarageSale's built-in Auction Scheduler](#)

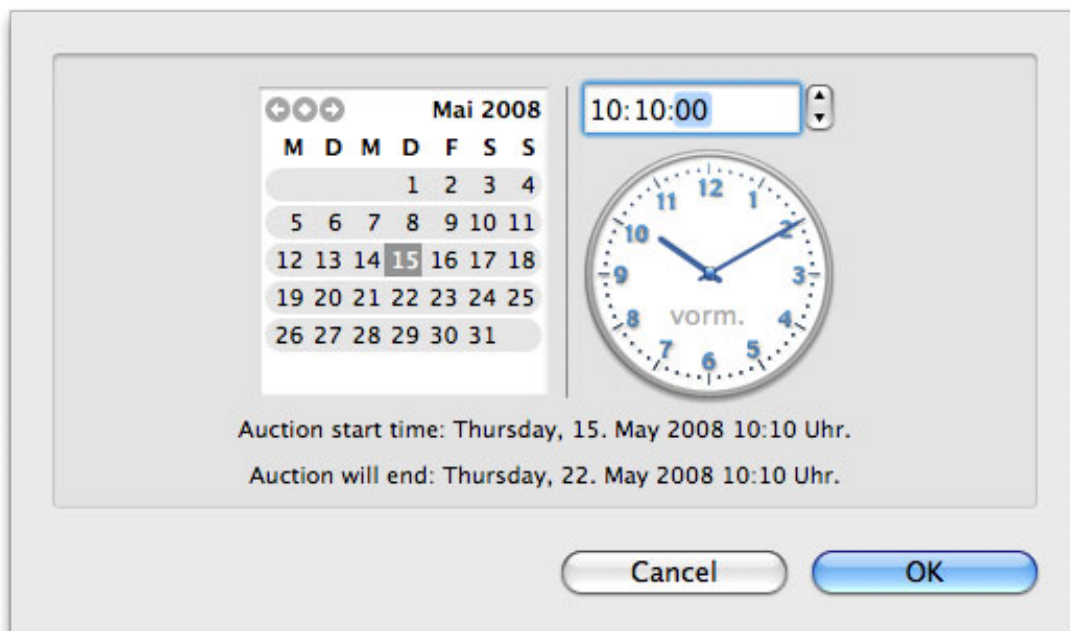
The majority of GarageSale's users uses the built-in scheduler instead of eBay's scheduler, because it doesn't cost extra and allows scheduling of several auctions at once.

## eBay's Auction Scheduler

You can use eBay's auction scheduler to schedule single auctions by setting the [auction start time](#) in an auction template's advanced options in the Inspector window. eBay will charge you an extra fee for using their scheduling feature.



In the scheduling panel, specify the date and time for your auction to start using your local time zone.



When eBay's scheduler is used, you need to use GarageSale's 'Start Auction' command to upload your auction to eBay before your start date is reached. Once your auction is

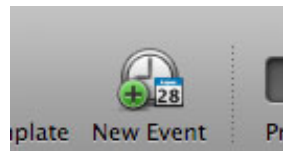
uploaded to eBay, you don't need to leave GarageSale running. eBay will make sure your auction is will start at the point in time you specified.

## GarageSale's built-in Auction Scheduler

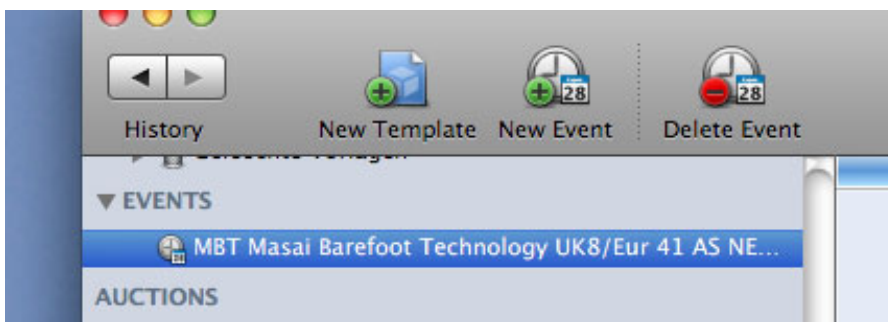
GarageSale's built-in scheduling feature gives you the opportunity to **schedule several auctions to start at a specific time** without having to pay any additional fees. Optionally, you can put a 'time gap' between auctions in order to give a winning bidder enough time to bid on your second auction, too.

### Create new scheduler events

To make an auction start at a certain point in time, you need to create a new scheduling event in GarageSale. To do so, select the auction templates you want start at the same time and hit the 'New Event' button in the main window's toolbar. You can select several auction templates at once by holding down the shift key on your keyboard while selecting templates on the left-hand site outline view.



GarageSale will create a new event containing the templates you selected visible in the left-hand outline view's event section. The event's name is set to the first auction's title associated with it.

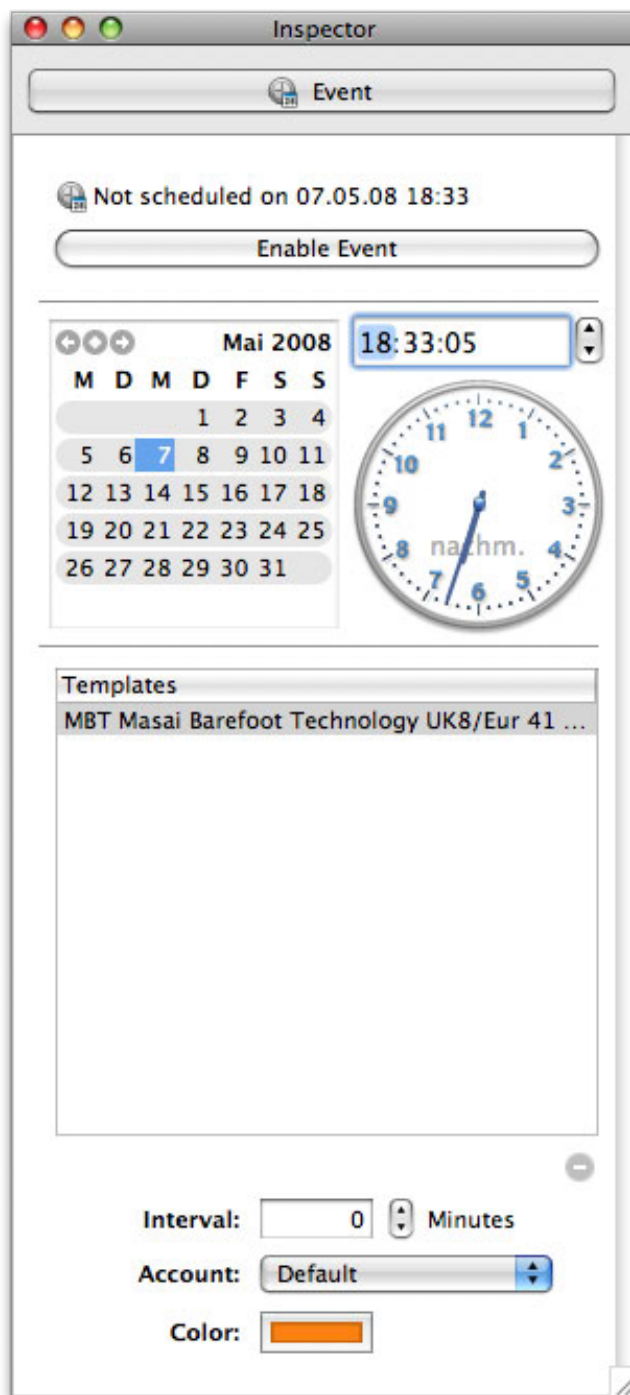


Initially every new event is not scheduled. As long as the event is not scheduled, you can make changes to its date and the templates its going to start.

### Modifying events

After you create a new event you have to set its time. You can do so by bringing up to Inspector window with event selected.





Use the **date and time controls** to specify when GarageSale should start uploading your auctions for the selected event. Date and time are displayed **in the local time** of your system, **not** in the eBay time zone.

Enter the **number of minutes** you want to let pass in between auction starts in the **Interval** field. Leave this field to zero if you want the second auction to start as soon as the first one has finished uploading.

If you want to start the auctions using a certain eBay account, select it from the **Accounts** popup menu. Leave that field to the setting 'Default account' if you only have one eBay account or want to use the account marked as default in [GarageSale's Preferences](#).

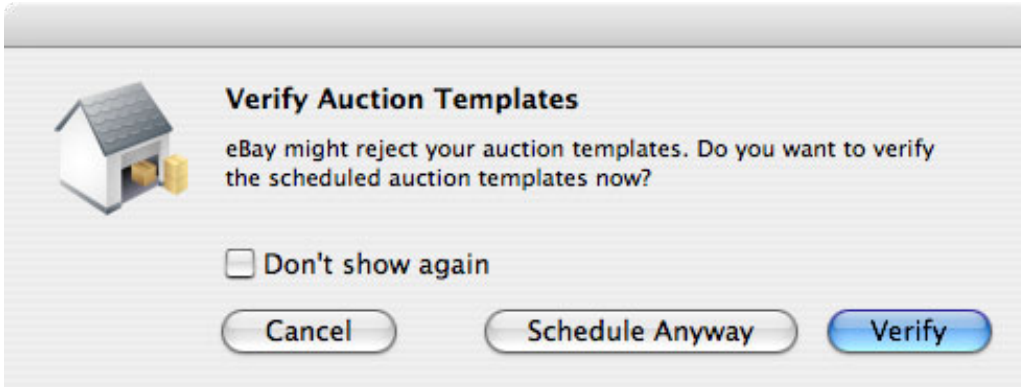
**Drag templates** from left-hand templates list to the list of templates associated with the

selected event at the window's right part.

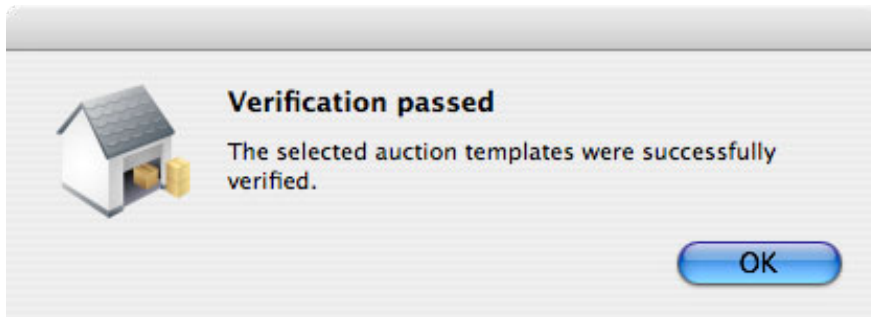
Note, while working with the inspector, simply selected the template you would like to work with (without closing the inspector). The inspector will load the information automatically.

### Scheduling Events

Once you specified all the settings for your event, click the **Enable Event** button to add your event to the list of scheduled events. When you do so, a panel will appear asking you whether or not you want to **verify the selected templates** with eBay before uploading.



Verifying your event templates makes sure that eBay won't **reject your auctions** once they are automatically uploaded.

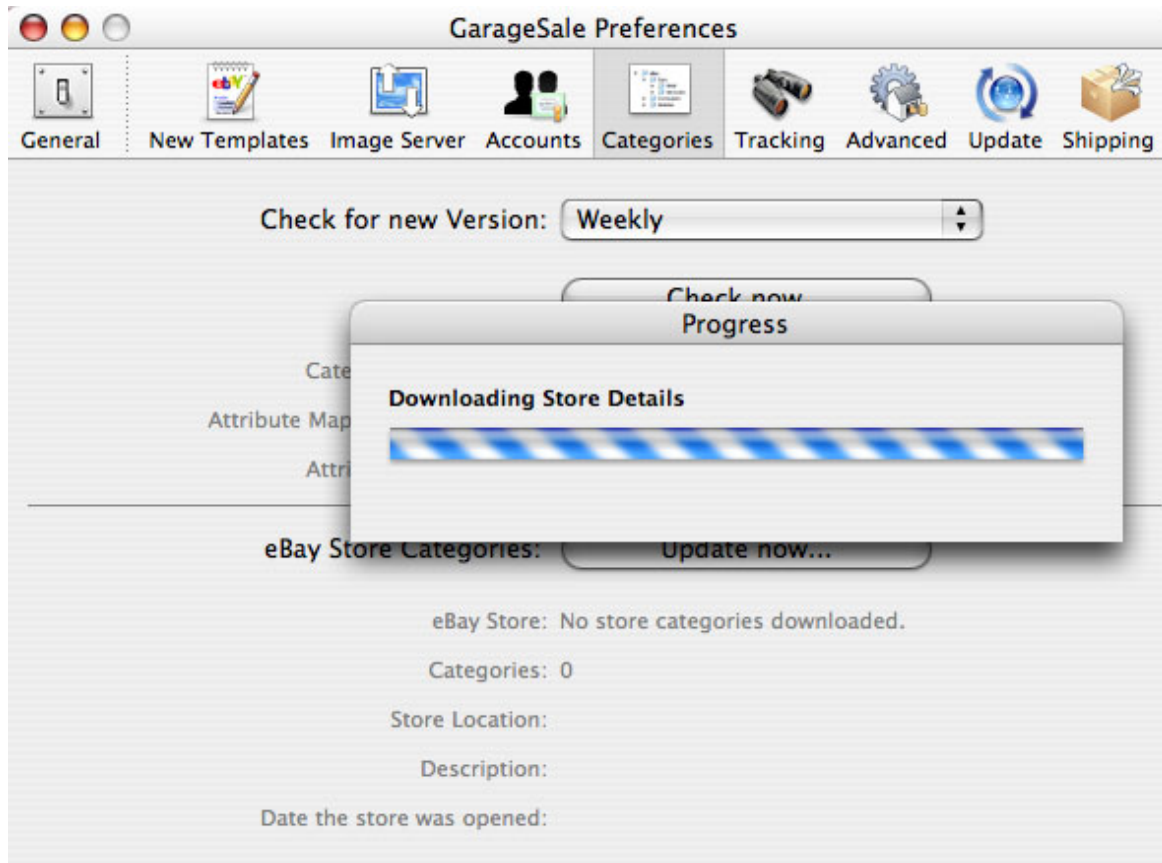


Remember to **keep GarageSale running** so it can upload your auctions **at the right time!**

(Maybe you'll find the tutorial video [Scheduling Auctions](#) helpful.)

# EBay Stores

You will also need to **download the names of the categories you created** in your eBay store to select them in GarageSale. Head to the [Categories](#) section of the [GarageSale Preferences](#) panel and click **Update Now** in the eBay Stores section. GarageSale will download the store categories for the account that is currently marked as the [default account](#). After this process is completed, GarageSale will tell you how many categories it downloaded from your eBay store.



In the [Advanced Auction Options](#) section of the Main Window you can select whether to associate your auction with a category in your eBay store (enable the [Use eBay Store checkbox](#)) or upload an item directly to your store (enable the [List as a Store item](#), too) and not in one of the categories offered by eBay.

In the latter case, you will be able to select from a **different set of durations** defined by eBay for your store items.

# Tracking Auctions

---

After your auction has been started at eBay you can view your listing in GarageSale's Auction mode (versions older than GarageSale 4).

**GarageSale 4**, however, makes it even easier. Here again, in the same way as while setting up your auction, the convenient **inspector** helps you out...

(Make sure *Tracking* is activated in the [GarageSale preferences](#).)

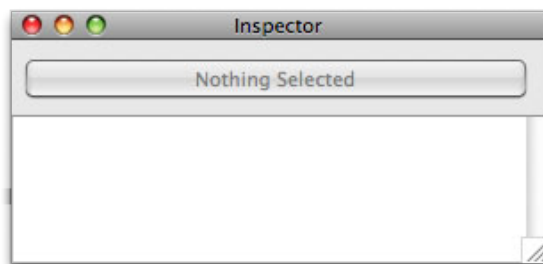
## Contents

- [1 Inspector - Tracking Auctions](#)
- [2 Auction information](#)
- [3 Auction Transactions](#)
- [4 Overview Mode](#)

## Inspector - Tracking Auctions

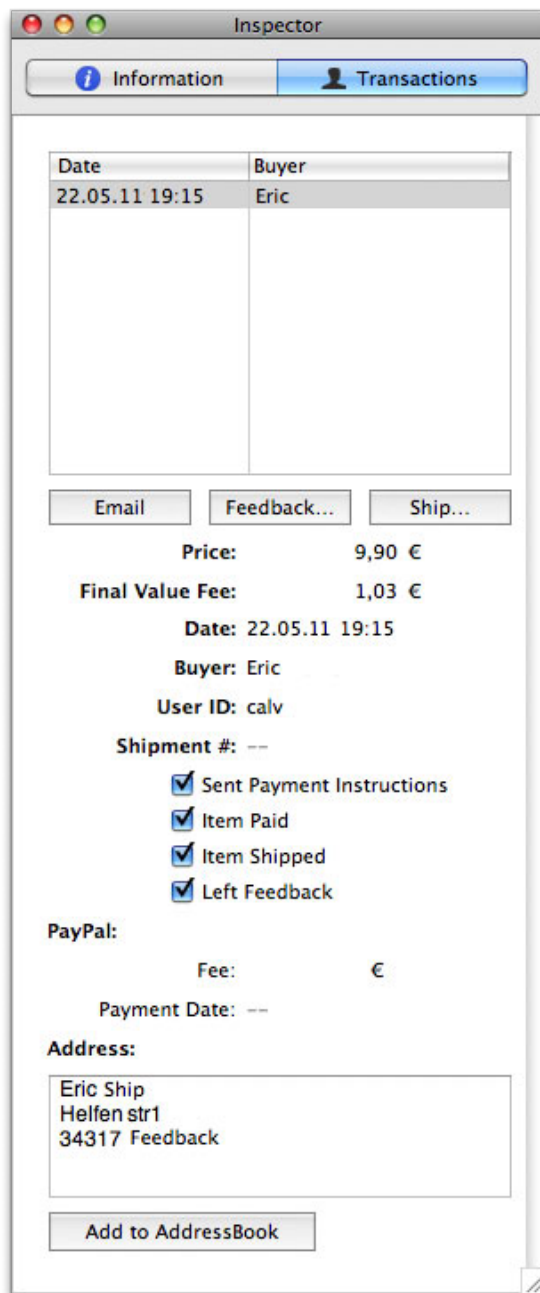
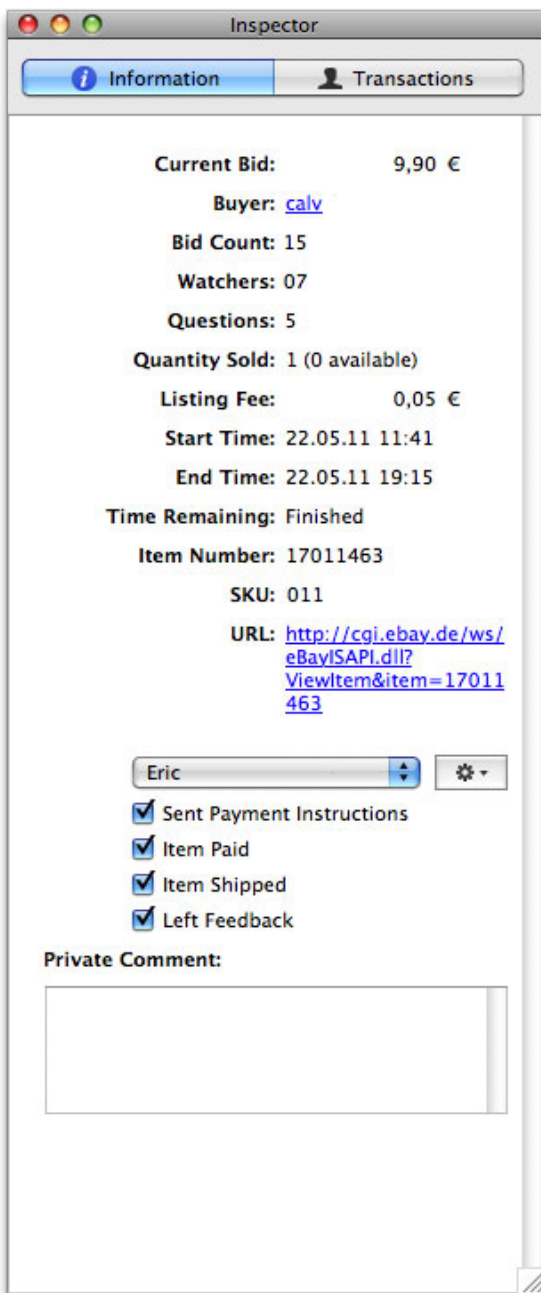
---

In order to see any content, you have to **select a template** or, to **track auctions**, one auction. Otherwise, the inspector remains empty:



Once you have selected an auction, the inspector will always **load all information automatically**.

You will get all **information about the auction**, as well as about **transactions** resulting from the auction:





## Auction information

Once you select an auction GarageSale will display the **start** and the **end** time of your auction, the **time remaining** as well as the **listing fee** at the right side of the main window:

**Current Bid:** 29,00 US\$  
**Buyer:** inu  
**Bid Count:** 14  
**Watchers:** 23  
**Questions:** 7  
**Quantity Sold:** 2 (1 available)  
**Listing Fee:** 1,70 US\$  
**Start Time:** 14.11.07 11:10  
**End Time:** 15.11.07 11:10  
**Time Remaining:** 23 hours, 24 minutes  
**Item Number:** 1100102161  
**SKU:** 29  
**URL:** <http://ViewItem&item>

You can use the four checkboxes to track the **after-auction state** of your item.

The **private comment** field can be used to save remarks about a particular auction:

Michael  

Sent Payment Instructions  
 Item Paid  
 Item Shipped  
 Left Feedback

**Private Comment:**

If you have enabled **auction tracking** in the [GarageSale Preferences](#) the application will periodically contact eBay to get information about the current highest bid and the total number of bids. Once your auction has ended GarageSale will also download the name of the buyer (or the name of the most recent buyer for multiple item auctions).

## Auction Transactions

---

For each item successfully sold on eBay a transaction record is created. You can view the transactions for an auction by clicking on the 'Transactions' segment at the lower right of the auction details pane. Here you can see the buyer's eBay ID, name, and address for each transaction for an item. You can also leave feedback by clicking on the button labeled 'Feedback' below the list of transactions.

| Date           | Buyer |
|----------------|-------|
| 31.10.06 11:36 | He    |

**Price:** 35,50 €

**Final Value Fee:** 1,53 €

**Date:** 31.10.06 11:36

**Buyer:** He

**User ID:** lamba

**Shipment Tracking #:** --

- Sent Payment Instructions
- Item Paid
- Item Shipped
- Left Feedback

## Overview Mode

When you select **more than one auction** in the table on the left side of the main window, GarageSale will switch to the **overview mode**. You can also use this Overview to see the current state of your auctions. Depending on whether you are in list or image overview mode, either a table with auction details or images representing your auctions will appear.

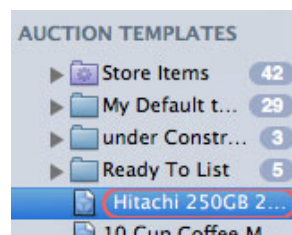
In GarageSale 4 and newer you'll get this overview by simply clicking on **My Auctions** or on

the **Overview** button in the bottom toolbar:

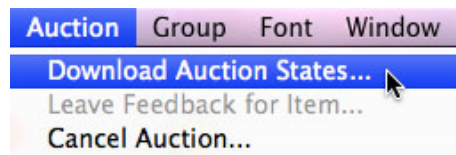


Those images carry **small labels** indicating your **auctions state**. The first number in the label denotes the number of bids your auctions has received. The second number is the current bid for your auction. A **grey label** indicates that your auction has ended successfully, a **yellow label** that your auction has begun but that no one has yet placed a bid. A **green label** means that your auction is running and has received one or more bids. A **red label** indicates an auction that has ended but didn't receive any bids.

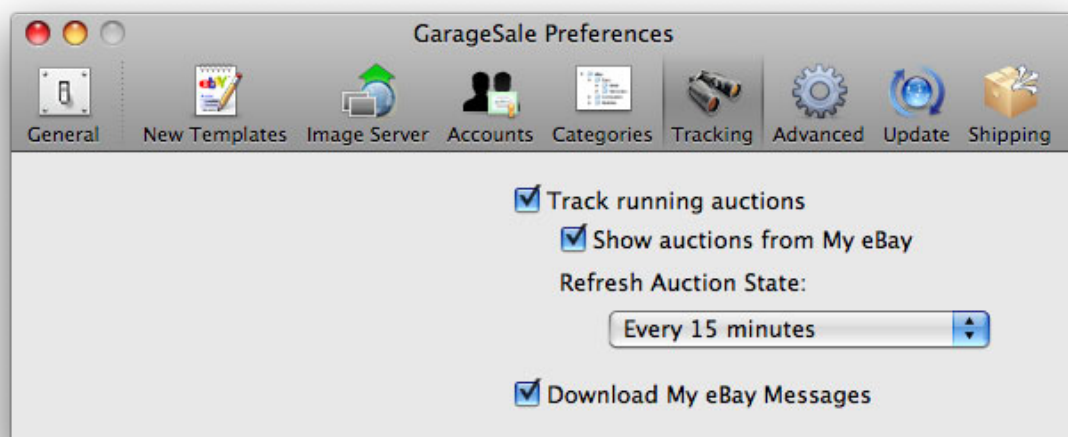
Apart from that, your auctions can be seen in the menu on the left where the colored dots indicate the state:



**REMEMBER!** The auctions can change **every minute**. Make sure you download the latest states:



To **refresh auction states** automatically check the box in GarageSale preferences and choose the **time interval**:





# Revising Auctions

If you need to **modify a listing** after you started it, you can revise your listing inside GarageSale.

To do so, switch to GarageSale's template mode or in **GarageSale 4** and newer use the **Inspector** and...

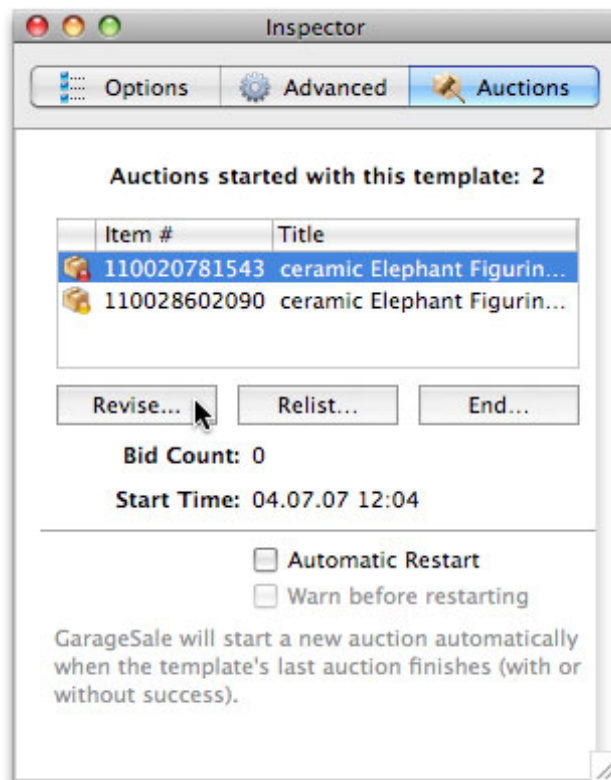
1. **Select the auction template** you started your listing from.

2. **Make the changes** you want to incorporate into your listing **to the selected template**.

When you are done, go to the templates 'Auction' section (GarageSale 3 only) by clicking the switch control at the **top right**, (**NOT** the mode buttons in the top middle!).

In **GarageSale 4** and newer, you simply have to use the **Inspector** (tab **Auctions**).

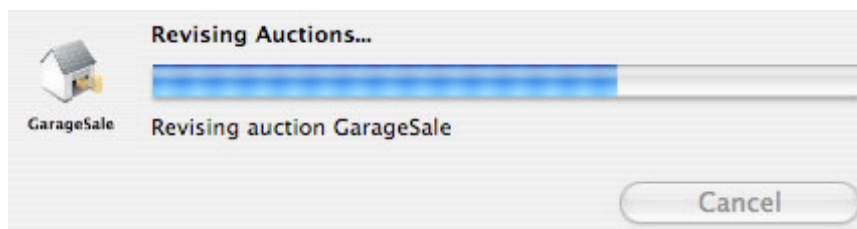
3. From the auctions table, **select the auction to revise** and click the **revise** button.



4. You will have to **choose the account** if you have more than one.



5. GarageSale will then revise your auction...



Note, there might be several reasons why eBay might not accept your modifications!!! In this case, of course, GarageSale will warn you:



Maybe you'll find the tutorial video [Revising Auctions](#) helpful.

## Revising multiple auctions

In GarageSale you can also revise multiple auctions in batch. To do so select the auction templates you want to revise and from the *Template* menu choose **Revise Running Auctions...**

## Revising Auctions prior to GarageSale 2.3

Change your auctions's attributes as desired and select [Revise Last Auction...](#) from the [Template Menu](#). If eBay approves your changes, GarageSale will switch over to auction mode and you should see your updated listing.

## Restarting Auctions Automatically

GarageSale gives you the opportunity of **restarting an auction automatically** after the template's last auction has finished.

To do so simply check the appropriate box:

- Automatic Restart
- Warn before restarting

**IMPORTANT:** If you choose this option the auction will be restarted **regardless of the result** of the last one!

GarageSale will remind you every time you choose this option:



If you prefer a **final warning** before restarting, simply check the box as indicated above.

Of course, you can also simply [relist your auction](#) afterwards.

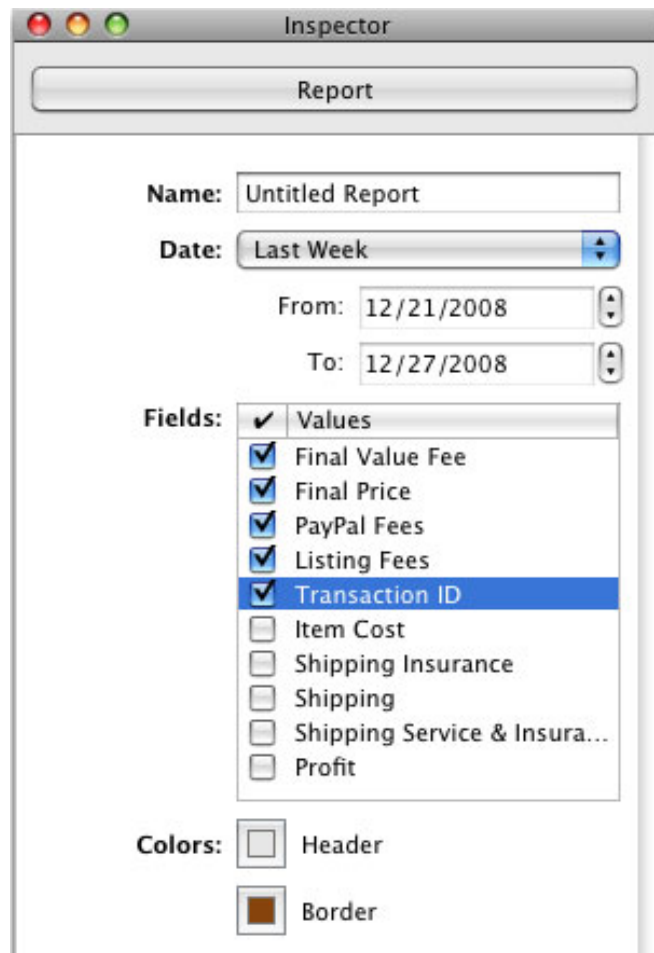
# Creating Reports

GarageSale enables you keep track of your budget by **creating reports**. These Reports can display vital information such as *Final Price*, *PayPal Fees*, *Listing Fees* and much more.

To **create a report** select a currently running auction and click the **Add Report** button in the toolbar.



To further **customize your report**, open the inspector. Here you can modify your report by changing its name, telling GarageSale which fields to display, setting the timeframe and even spicing up your report by choosing your own colors.

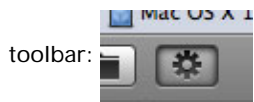
A screenshot of the 'Inspector' window in GarageSale. The window has a title bar with three colored buttons (red, yellow, green) and the text 'Inspector'. Below the title bar is a tab labeled 'Report'. The main content area contains several sections: 'Name:' with a text field containing 'Untitled Report'; 'Date:' with a dropdown menu set to 'Last Week'; 'From:' with a date field '12/21/2008' and a small up/down arrow; 'To:' with a date field '12/27/2008' and a small up/down arrow; 'Fields:' with a list of items, each with a checkbox. The items are: 'Values' (checked), 'Final Value Fee' (checked), 'Final Price' (checked), 'PayPal Fees' (checked), 'Listing Fees' (checked), 'Transaction ID' (checked and highlighted in blue), 'Item Cost' (unchecked), 'Shipping Insurance' (unchecked), 'Shipping' (unchecked), 'Shipping Service & Insura...' (unchecked), and 'Profit' (unchecked); and 'Colors:' with two items: 'Header' (unchecked) and 'Border' (checked).

# Smart Groups

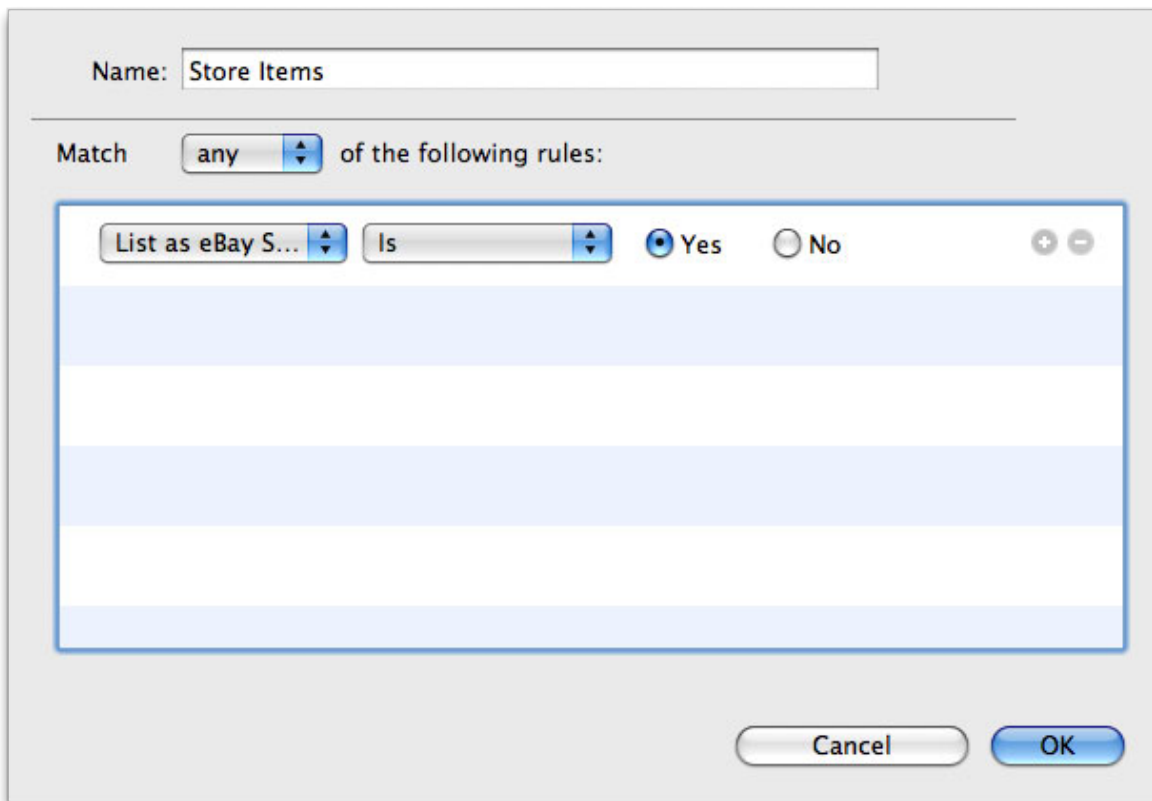
A smart group is an "intelligent" group that contains aliases of items that fit the selected criteria for the smart group. Smart Groups are updated automatically.

Some examples:

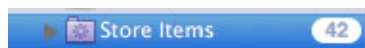
- Let's say you want to create a smart group that contains all your auction templates you want to list as store items. To do so click on the **New Smart Group** button in the bottom



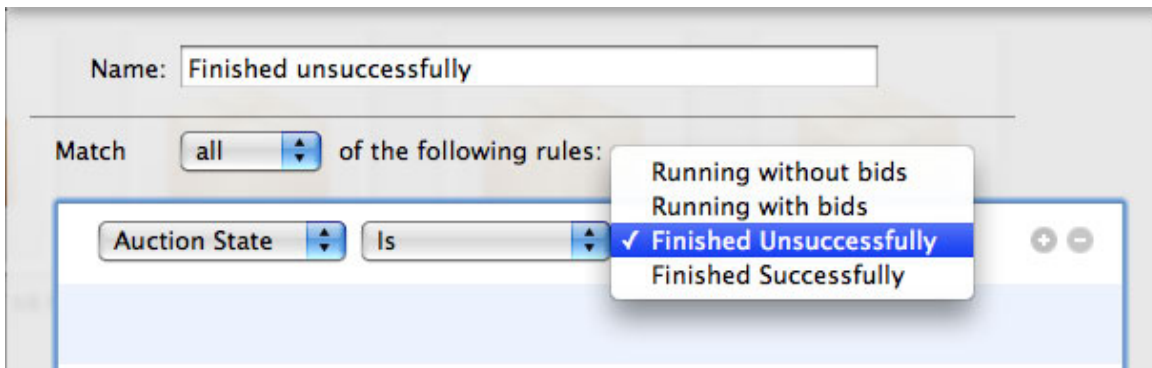
In the settings window choose "List as eBay Store Item > Is > YES".



Hit the OK button and you're done. In the left list you'll now find your new smart group that contains all your store item templates in the AUCTION TEMPLATES section.




- Sometimes it's helpful to get an overview of all auctions that didn't sell so you know which auctions need to be relisted. Create a new smart group in the AUCTIONS section and make the following settings:



Thanks to smart groups you can easily manage and sort your auction templates and auctions.

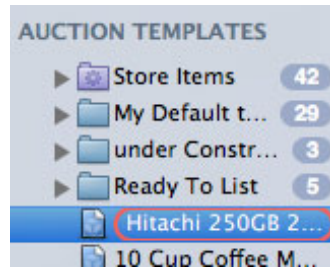
Note that you can create smart groups under the AUCTION TEMPLATES and under the AUCTIONS section.

You can change the smart group settings whenever you want. To do so just doubleclick the smart group icon  to open the settings window.

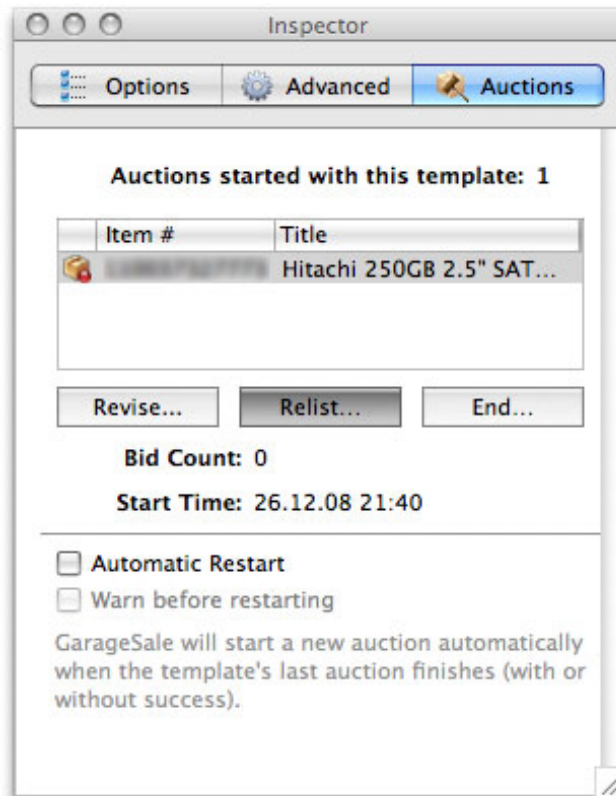
## Relisting Auctions

Finished auctions that **haven't received any bids** can be started again without paying listing fees twice. eBay will credit you the listing fee for your original auction after your item has been sold. This procedure is called 'Relisting'. To relist an from within GarageSale...

Select the auction template you originally used to start the auction (in template mode).



Go to the auctions section of the template (on the right).



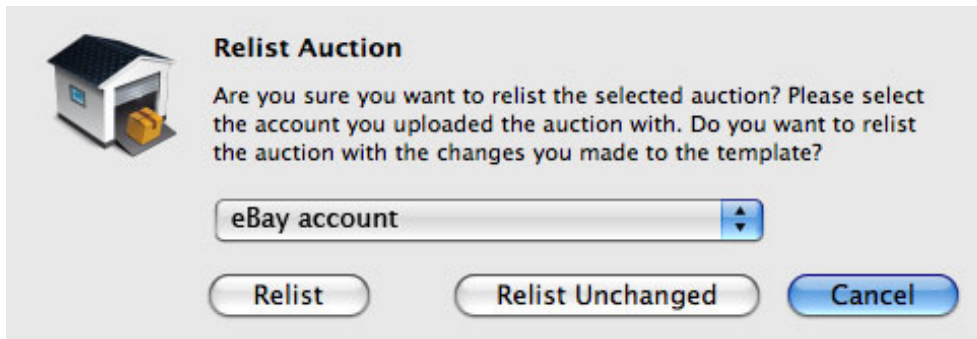
In the list of auctions started from the template...

Select the auction you want to **relist** and click on the **Relist** button.

A dialog will appear where you can choose if you want to relist the auction unchanged or if you want to use the changes you made to the template since you



originally started the auction.



In GarageSale 5.2 and higher you'll also see a "Relist Anyway" button in this window under some circumstances. It lets you relist an auction even if GarageSale thinks relist criteria are not met (e.g. the item sold but the buyer didn't pay).

If you wish to relist your auction regardless of the result, consider [restarting your auction automatically](#) (new in version 3.1).

- Automatic Restart
- Warn before restarting

## Relisting Auctions prior to GarageSale 2.3

---

You can relist auctions that haven't received any bids by switching to GarageSale's auctions mode and choosing [Relist Auction...](#) from the [Auction Menu](#). eBay will credit you the listing fee for your original auction after your item has been sold.

# Communicating with Buyers

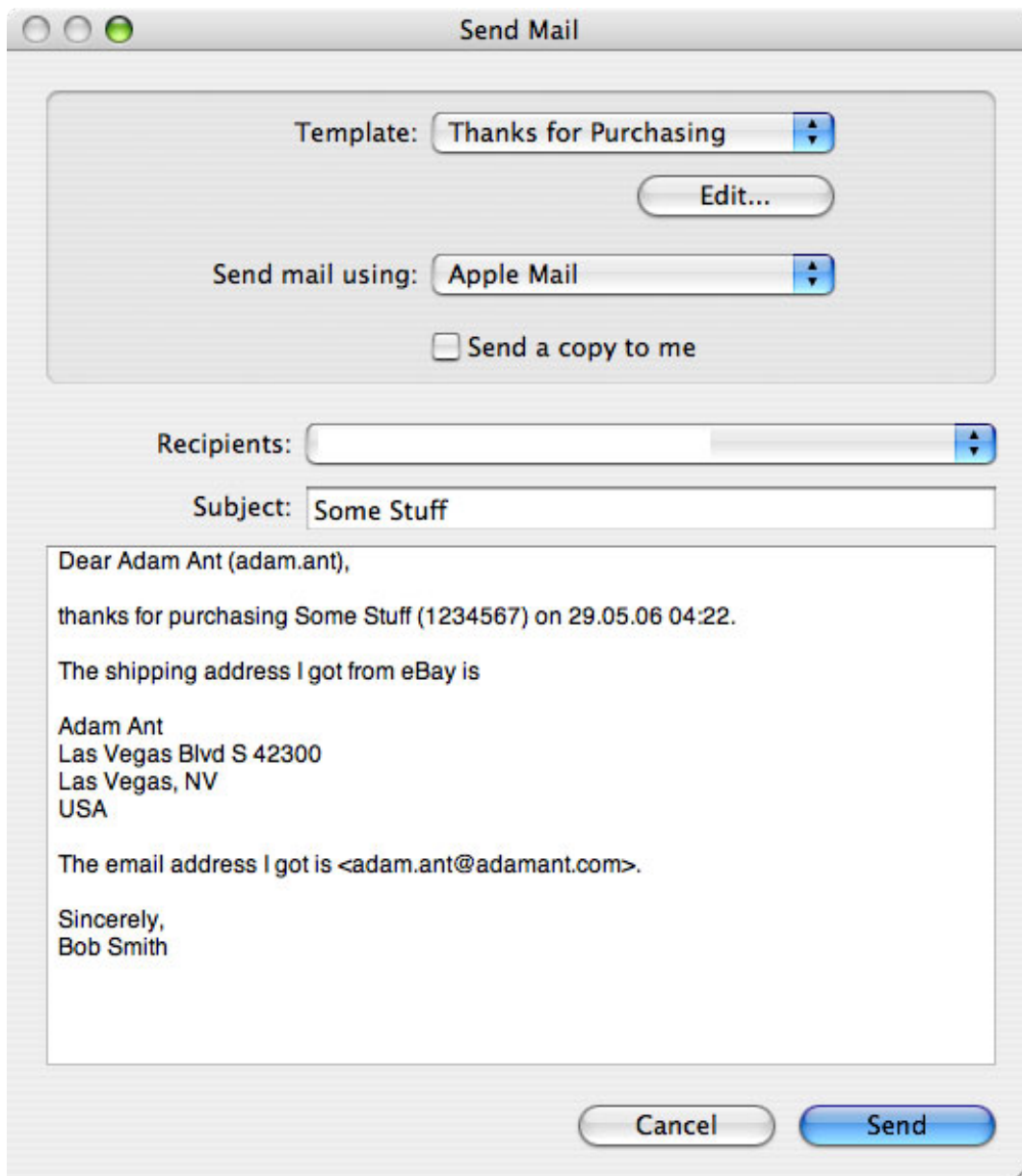
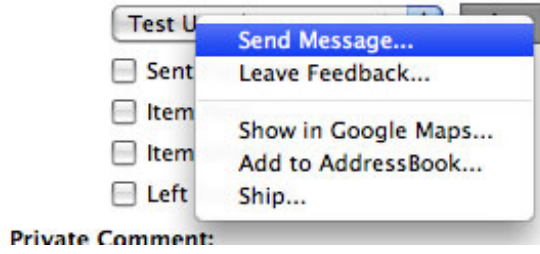
After your item successfully sold, you want to contact your buyer to send payments instructions and keep him or her up to date on the progress of his transaction. With GarageSale you can greatly decrease the amount of time required for these tasks by using customizable e-mail templates.

To send an e-mail to a buyer, select the auction in GarageSale's auction mode.

Head over to the transaction section of the auction and select the buyer you

want to send an e-mail message to from

the transactions table (you can also select multiple transactions for mass mailings from this table). Click the 'Email' button below the table to bring up GarageSale's 'Send Mail' panel.



From the topmost popup menu in the 'Send Mail' panel select the e-mail template you want to use . You can [customize and add message templates](#) by clicking the 'Edit...' button below menu popup menu.

Specify how you want to send the message from the second popup menu. Using the 'Apple Mail' message will create a new mail message in Apple's Mail application. This has the advantage of the message being added to your 'Sent Message' folder in Mail for later reference. If you select the 'SMTP Delivery' option the message will get send directly to your buyer without being saved in your e-mail client.

If you activate the 'Send a copy to me' option your own e-mail address will be added to the list of recipients for this message and you will receive it in your inbox.

The recipients popup menu displays all buyers this message will get send to. Changing the selection in the popup menu will make the message field at the bottom of the panel display the message as it will get send to the selected buyer. If necessary you can make changes to the contents of this field.

Clicking the 'Send' button will send your message to all the selected buyers.

## Leaving Feedback

GarageSale offers a powerful Feedback function that let's you leave feedback for several auctions at once.

There are two ways to invoke GarageSale's Feedback function: You can select the [Leave Feedback for Item...](#) from the Auction menu to leave feedback for all transaction of the selected auction that haven't been rated by you so far.

You can also go the Transaction section for a certain auction, select one or more transactions, and click on the 'Feedback' button to leave feedback for the selected buyers only. Both methods will bring up GarageSale's feedback panel:

Item: GarageSale Family Pack - the eBay Client for Mac OS

Buyers: Bob Smith (bob)

Submit Item States

Rating: Positive

Recent Comments

Comment: Great eBay user. Thanks for the bid.

44 characters left.

Cancel OK

In this panel you can leave feedback for all the buyers displayed in the buyers table with just one click.

If you activate the 'Submit Item States' checkbox, the current state of the 'Item Paid' and 'Item Shipped' checkboxes will be submitted to eBay when GarageSale leaves you feedback.

In the Rating menu select the kind of feedback you want to leave. Be aware that most eBay users react less than delighted when they receive non-positive feedback.

In the comment field leave a message for your feedback rating. You can access comment strings you have recently used from the 'Recent Comments' pulldown menu.

# GarageSale Preferences

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To access GarageSale's preferences select Preferences under GarageSale in the Menu Bar.

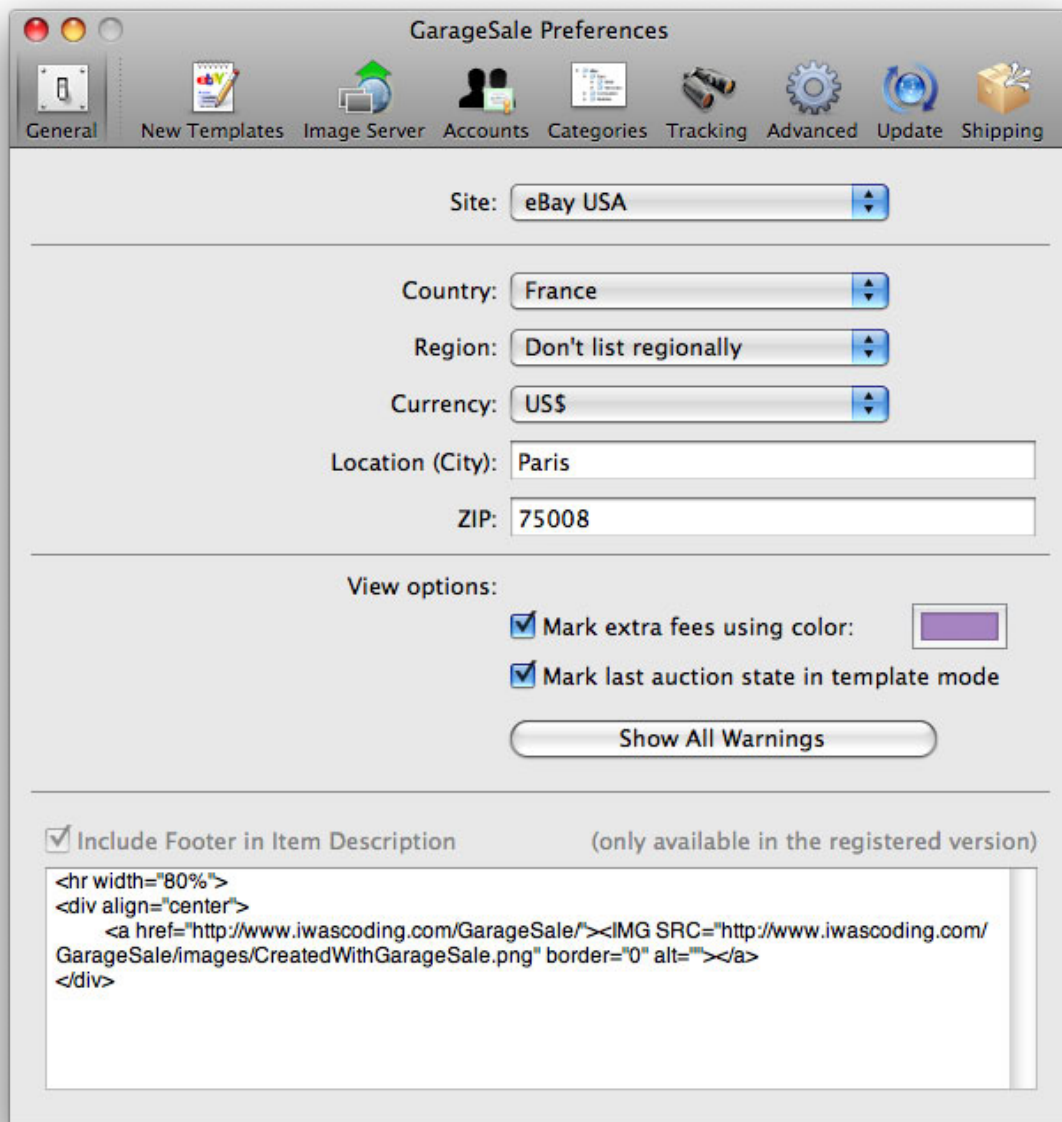
## Contents

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## General

---

Change your eBay Site, Country, Region and Location here . You can also change some view settings and re-enable all warning dialogs.



## View Options

In the View Options section you can choose the color that is used to highlight extra fee options.

Use the **Show All Warnings** button to make GarageSale display warning dialogs you might have disabled in the past by activating the **Don't show again** checkbox in certain panels.

## Footer

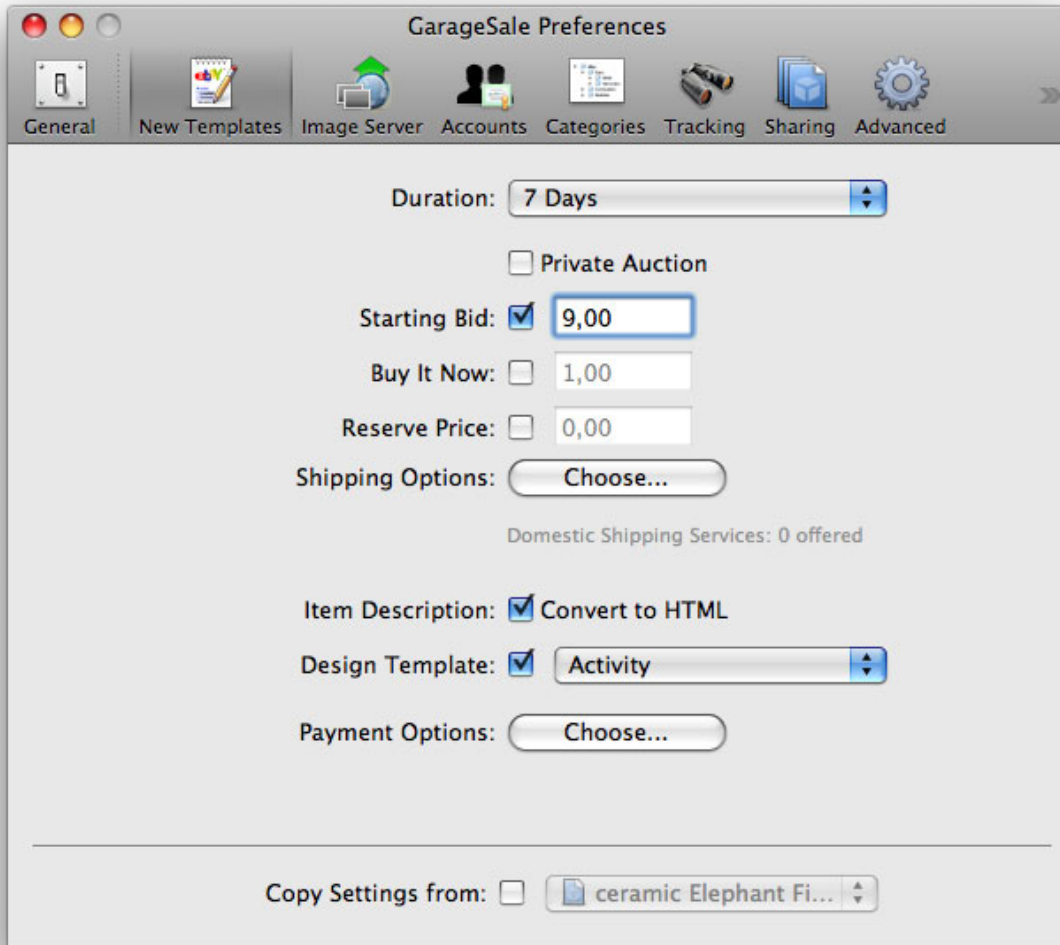
If **Include Footer in Item description** checkbox is activated, the contents of the text field below will be appended to every auction started with GarageSale. By default this field contains HTML code which appends the GarageSale logo to your auctions.

This footer can only be turned off or edited in the registered version of GarageSale.

## New Templates

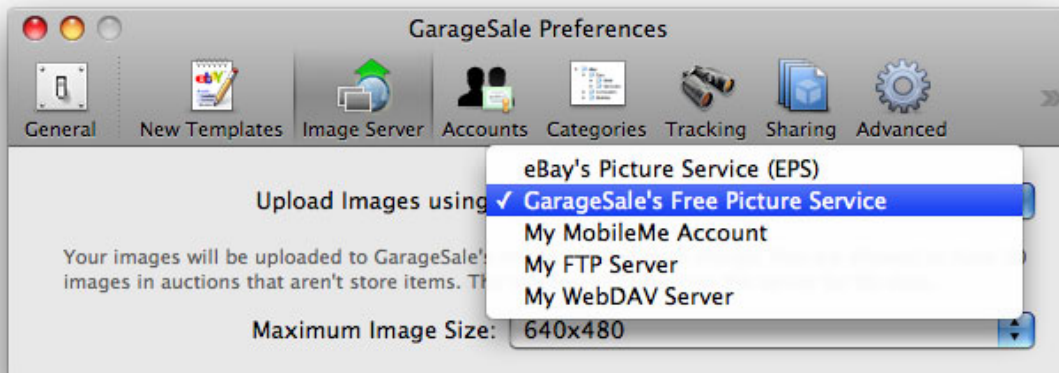
Choose the standard settings to be used when creating a new auction template with GarageSale. You can either specify your defaults using the various fields or activate the

Copy Settings from checkbox and choose a template to copy all the settings from when a new template is created.



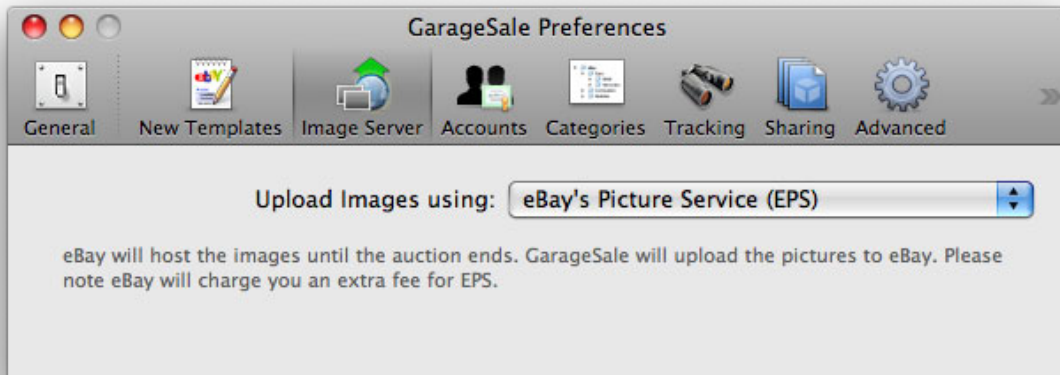
## Image Server

You have 5 different possibilities of including images in your auction: EPS, .Mac, FTP, WebDAV and GarageSale's FREE Picture Service.



## Upload images to eBay's Picture Service (EPS)

This is the default option. eBay's picture service will be used for image storage. Placing more than one image (or a larger size) in your eBay listing implies additional fees.



**However**, with GarageSale you can avoid these charges by easily using your personal web server or Garage Sale's FREE Picture Service!

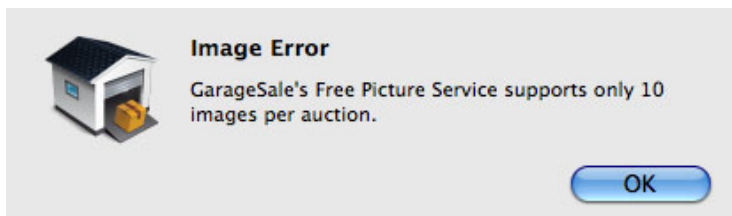
**Additional images can be thus used for free...**

## Using Garage Sale's Free Picture Service

In order to use this option select Free Picture Service in GarageSale Preferences.

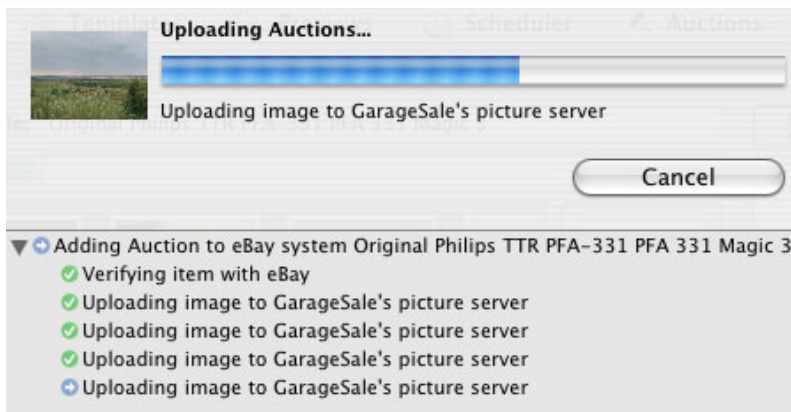


Remember that the number of pictures is **limited to 10**. If you choose more, the auction cannot be uploaded:



You do not need **any further configuration!** When you start the auction the images will be uploaded to GarageSale's image server **for free**.



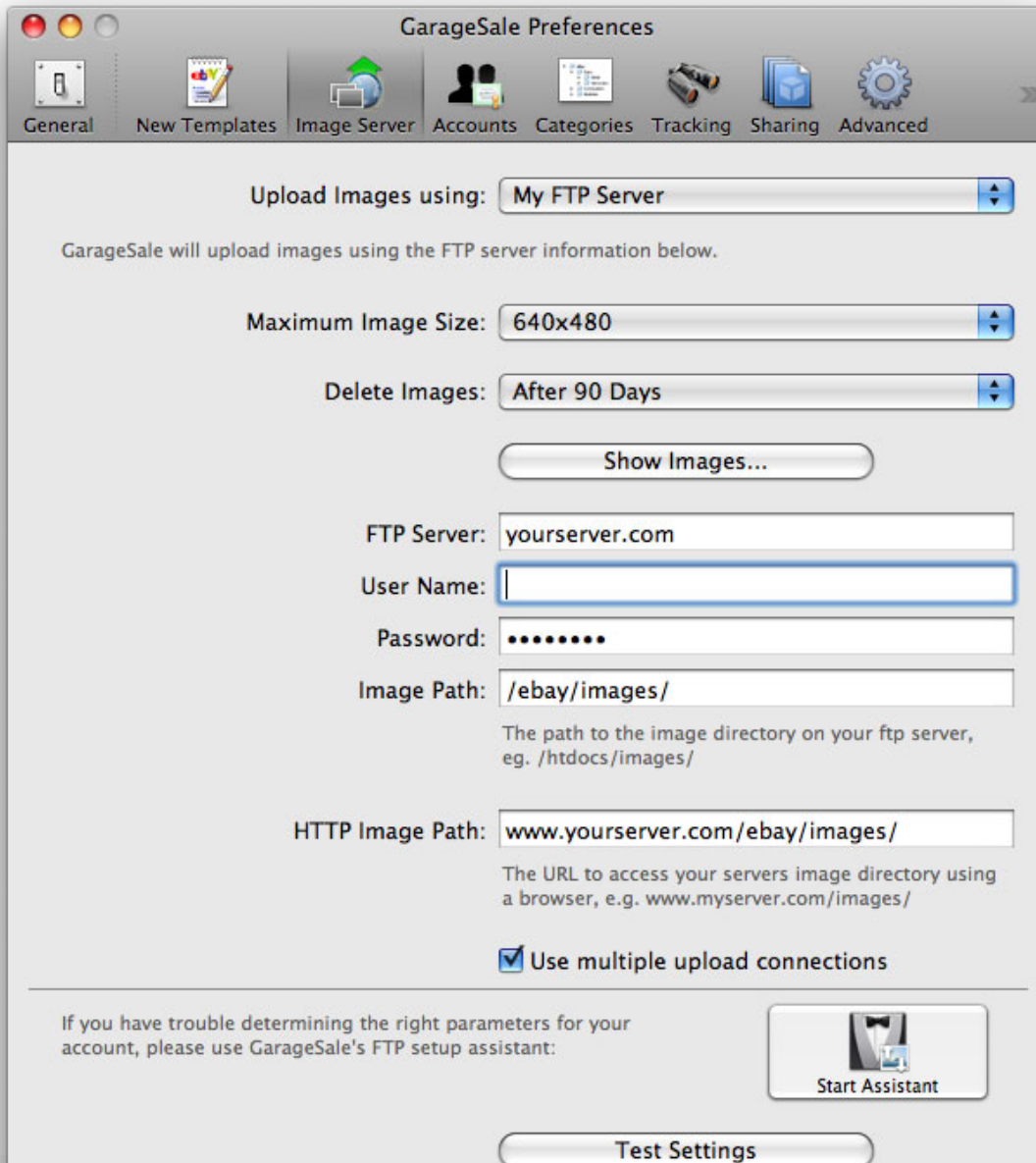


The images will remain on the server for **60 days**.

## Upload images to your own web server via FTP

If you select this option, auction images will be stored on your own web server using FTP (file transfer protocol). All pictures will be included for free, regardless of the quantity or the size.

Not all servers can handle **multiple connections**. Disable this option if it doesn't work with your server.

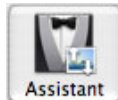


This method, however, requires a **thorough configuration**:

## Assistant

To make life easier for you, GarageSale can help you during the setup procedure.

The assistant will **guide** you through necessary steps **verifying** at the same time whether **the data** you provided is correct.



## Maximum Image Size





The size you want your auction image to be scaled to before uploading.

## Delete Images

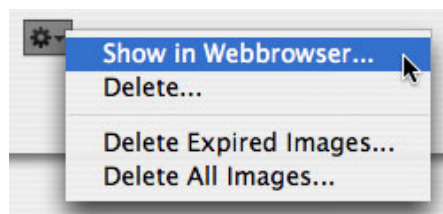
You can decide **whether** and - **if yes** - **when** the images you uploaded should be **removed from the server** by GarageSale.

## Show Images

Behind this button you will get a **detailed overview of your uploaded images**: location, the last upload time, the last time you used them and when they expire:

| Local   | Remote  | Location   | Upload   | Last Used      | Expires |
|---|---|------------|----------|----------------|---------|
|  |  | eBay       | 11.11.06 | 11.11.06 12:37 | 58 Days |
|  |  | FTP Server | 14.11.06 | 14.11.06 00:56 | Never   |

Finally, you can manage the images in an easy way:



## FTP Server

The **host name** of the web server where you have FTP access.

## User Name and Password

You **user name** and **password** on the FTP server.

## Image Path

The **path** **the the directory** on the FTP server where the pictures are **to be stored**.

This folder **must already exist**. You can use GarageSale's FTP setup assistant or one of the **various FTP clients** available for the mac to create this directory. On your web server, your HTML documents might be located `/var/www/html`. If you create a new folder 'auction\_images' at this location, the value for this field would be `/var/www/html/auction_images`.

## HTTP Image Path

The complete URL for accessing your FTP picture directory you specified as [Image Path](#) via a browser like Safari or Internet Explorer. If your image path would be `/var/www/html/auction_images` and your web server would be using `/var/www/html` as document directory, you should enter `http://www.myserver.com/auction_images` in this field.

## Test Settings

If not already verified by the 'Assistant', be sure to test your settings before uploading an auction with separate images. This will automatically open a browser window and attempt to load a picture from your server. If no picture appears, or your browser generates an error, re-check your settings before uploading an auction.

If you are having trouble getting the FTP settings to work, please refer to the section [Troubleshooting FTP Settings](#).

## Upload images to own web server via WebDAV

If you select this option, auction images will be stored on your own web server using WebDav (Web-based Distributed Authoring and Versioning). When choosing your own server, be sure to complete the following fields:

### Maximum Image Size

The size you want your auction image to be scaled to before uploading.

### WebDAV Base URL

The HTTP URL to your images directory on your web server. This folder must already exist!

### Login and Password

Your user name and password on your web server.

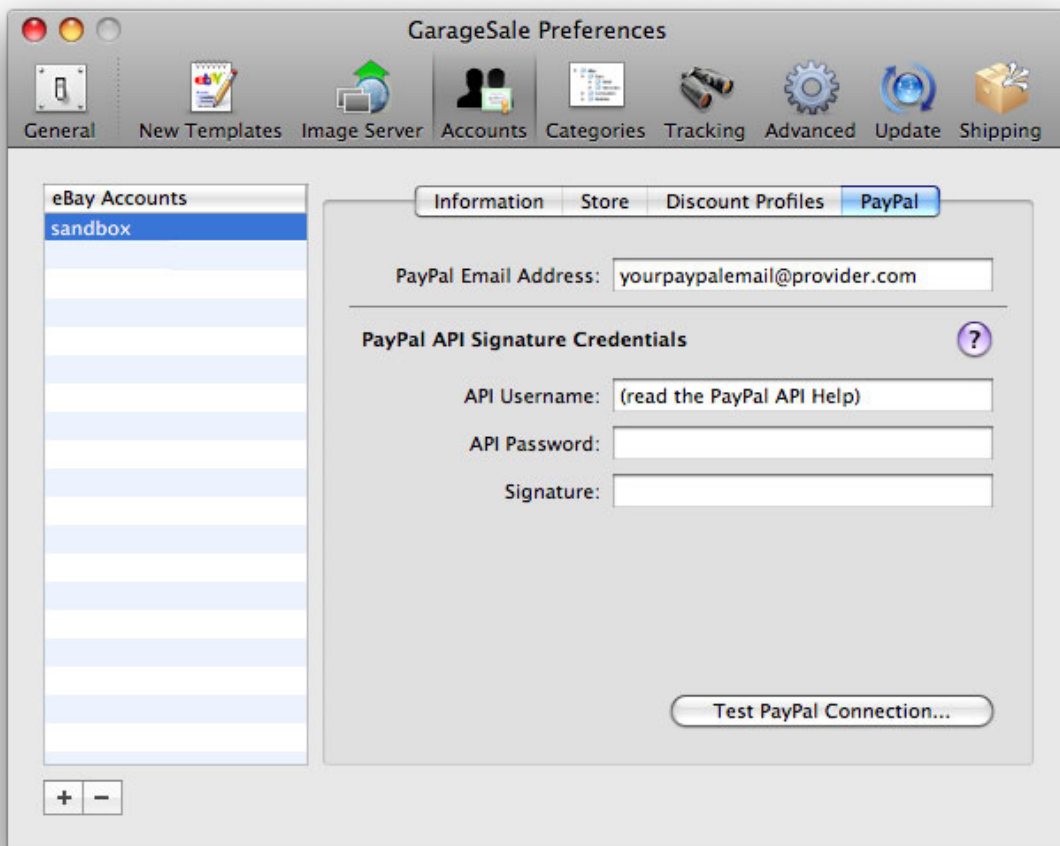
## Upload images to .Mac

When this option is selected your auction image will be automatically uploaded to your .Mac account. If you already have .Mac account enter your account details in the .Mac section of the System Preferences application. If you don't have a .Mac account yet, select .Mac from the Image Server popup menu and click 'Sign up'.

When using the FTP, WebDav, or .Mac option, only the first picture will appear above your auction description. All additional pictures will appear below the description.

## Accounts

Use the Accounts section to manage your different eBay accounts. You can add and delete accounts here. Before uploading an auction to eBay GarageSale presents you with a list of eBay accounts. Choose the account you want to appear as seller next to your auction description in this popup.



You can also refresh your eBay access token for certain accounts here. eBay tokens expire automatically after two years.

Each account may have a corresponding PayPal email address. Select the account and change the PayPal address by editing the address in the text field below.

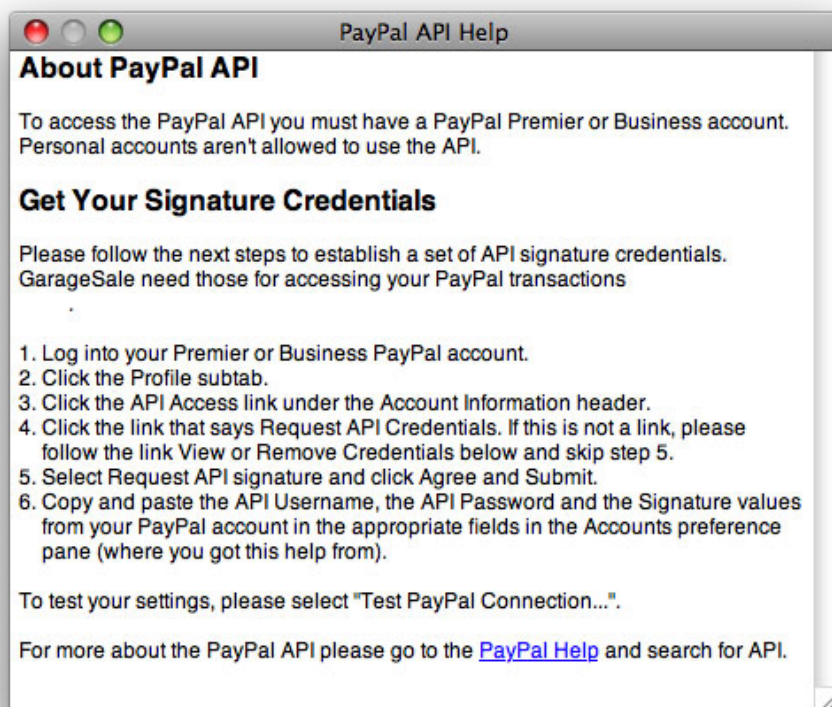
If you are running an eBay store select your eBay account, choose the Store Tab and press

the 'Update now' button to download the store categories. You can later select these store categories as [Store Category](#)

## PayPal integration

---

GarageSale 4 can monitor multiple PayPal accounts for incoming payments. See your accounts history with a single click instead of waiting for PayPal's web page to load. To use the PayPal integration you will have to follow a few steps...



## Categories

---

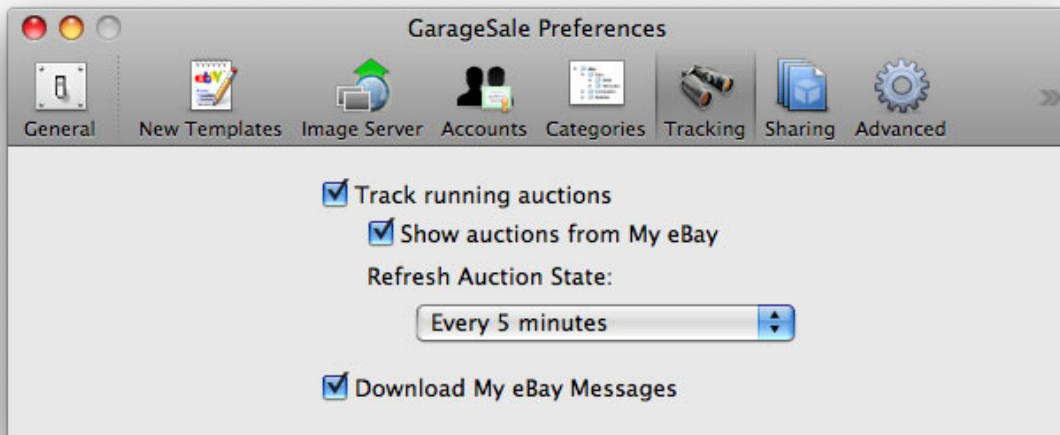
Set the frequency in which GarageSale should look for category updates on the eBay site. This is important because eBay categories do change, and an incorrect category will result in your item not being properly listed or rejected by eBay.

If you get an error regarding categories or item specifics, you've to update the category data by clicking on the "Update now..." button. (Make sure the right eBay Site is selected in the GarageSale preferences>General.)

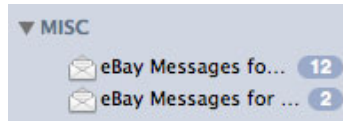
## Tracking

---

Set the frequency in which GarageSale should refresh the auction states. GarageSale can also show and track auctions which weren't listed from within GarageSale. Just activate the "Show auctions from My eBay" checkbox.



Activate "Download My eBay Messages" to see your eBay messages under the "Misc" section in GarageSale's main window in the list on the left.



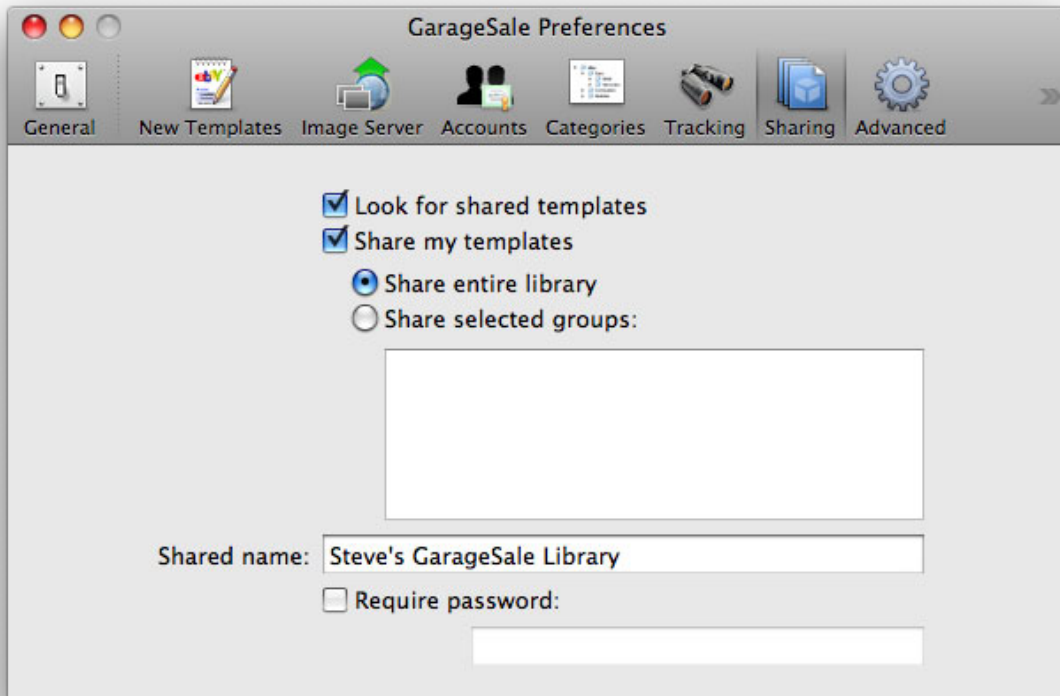
## Sharing

Share your prepared auction templates with other GarageSale users on your local network with Apple's Bonjour technology.



A new "Shared" section will appear in GarageSale's main window in the list on the left if another GarageSale library was found in your local network.

You can limit the sharing feature to selected groups and secure it with a password.



## Advanced

Here you can make some advanced settings.

**Delete finished auctions after:** GarageSale deletes finished auction from its library unless you set it to "Never".

**Reduce image size on import** helps you to keep your GarageSale library small.

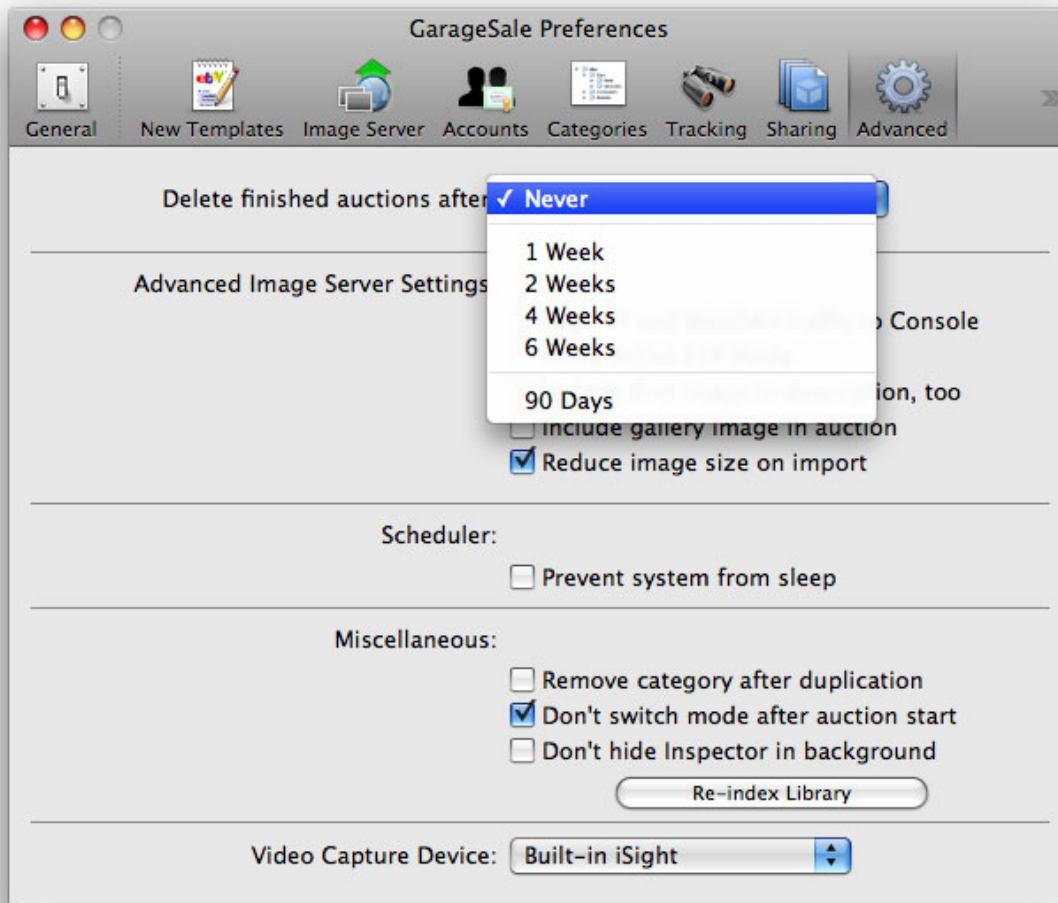
**Prevent system from sleep** should be activated if you're using GarageSale built-in scheduler.

**Remove category after duplication** removes the category settings from a duplicated auction templates. This way you'll never forget to set the correct category in a duplicated template.

**Don't switch mode after auction start** is helpful if GarageSale should stay in template mode after you start an auction. Otherwise GarageSale will switch to the started auction.

**Don't hide Inspector in background:** Some user prefer to see the Inspector window although GarageSale is not the frontmost application.

**Re-index Library** causes the Spotlight system to re-index your auction library with the Spotlight importer plug-in shipped with your current version of GarageSale.



# Creating Own Listing Design Templates

---

GarageSale allows you to create your own listing designs templates or to customize the built-in design templates.

GarageSale's design templates are folders whose names end with a '.designTemplate' extension. There have to be at least two files in a .designTemplate folder: Info.plist and body.html.

The body.html file contains ordinary HTML code with added commands from the [GarageSale Template Language](#) to include properties of the current auction template.

The Info.plist file contains information about the template itself, such as its name, its version, and a list of images used in the template stored on a remote web server.

Design Templates can be created using the [Design Template Utility](#) or manually.

For beginners the best way is to duplicate one of the existing design templates and make modifications to those copied files.

## Locating and Storing Design Templates

---

You can access GarageSale's built-in templates by holding down the control key on your keyboard and clicking on the GarageSale application icon. From the popup menu choose 'Show Package Contents' and navigate to `/Contents/Resources/DesignTemplates`. Be sure to duplicate the templates before you start modifying them.

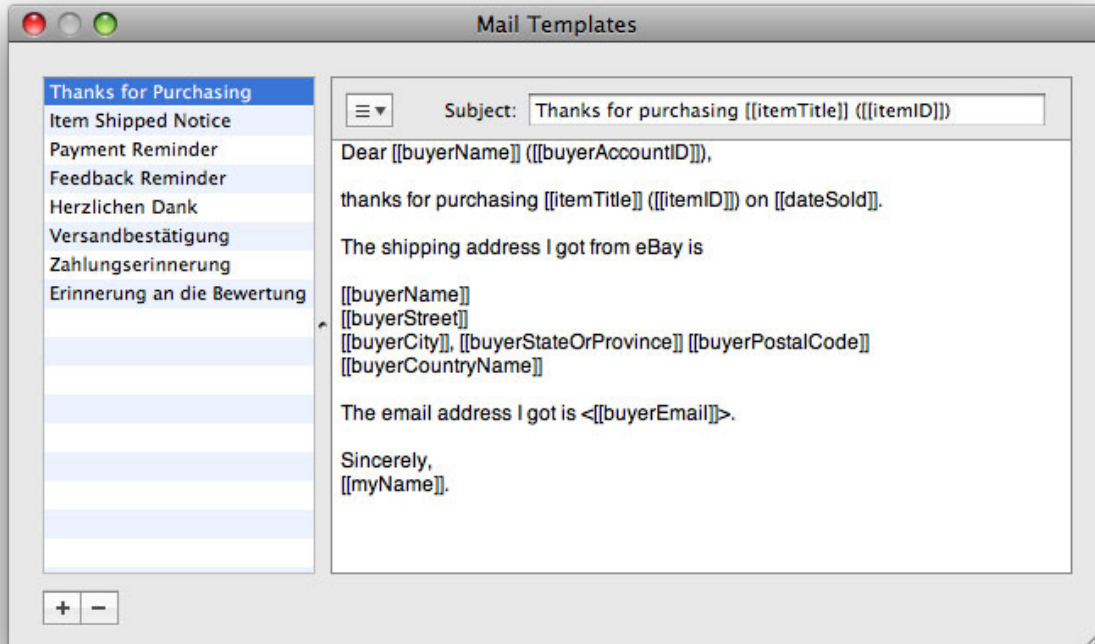
To make Garagesale find your modified design templates, save them into the directory `Library/Application Support/GarageSale/DesignTemplates` in your home directory. If this directory doesn't exist yet, create it.



# Creating Own eMail Templates

GarageSale allows you to [send messages to your buyers](#) using message templates, which can be customized to meet your personal needs.

Go to the 'Windows' menu and select 'Show Mail Template Panel' to bring up GarageSale's mail template editor.



The list on the left-hand side of the window shows the available mail templates. Selecting a template will show the subject and message for the selected template on the left side of the window. You can add or delete new mail templates by using the buttons at the lower left-hand side of the window. Rename templates by double-clicking a template's name in the list.

GarageSale allows several placeholders to be used in both your templates message text and in the message subject. These placeholders will be replaced with actual text when you send a message to your buyers. Clicking on the button on the left of the subject field will present you with a list of available placeholders. Choosing one of the placeholders from this menu will insert into the message at the current cursor position.

Next time you use GarageSale to [send a message to a buyer](#) the edited or newly added template will be available from the template popup menu.

# Customizing GarageSale's toolbar

Choose **Customize Toolbar...** from the *View* menu to open a window with all available icons and elements:



As you can do in nearly all Mac applications you can then simply drag the desired icons or elements into the toolbar, rearrange or even remove them.

You might find it useful to add the **Listing Fess** and **Verify Template** icons to the toolbar.

To get back the default toolbar just drag the default set into the toolbar.

Note: GarageSale has multiple toolbars - depending in which mode you are (AUCTIONS, AUCTION TEMPLATES...)

Find a tutorial video [here](#).

# AppleScript

Using AppleScript you can modify various properties of a single auction template or a group of auction template. AppleScript is a scripting language invented by Apple to automate certain task. It's more complex than using Automator actions, but has offers a greater degree of freedom.

You can use the Script Editor application to create and run AppleScripts. The Script Editor application is in the Apple Script folder in your Mac's Applications directory.

## Contents

- [1 Script Menu](#)
- [2 Template attributes](#)
- [3 Modifying the selected auction templates](#)
- [4 Modifying all auction templates](#)

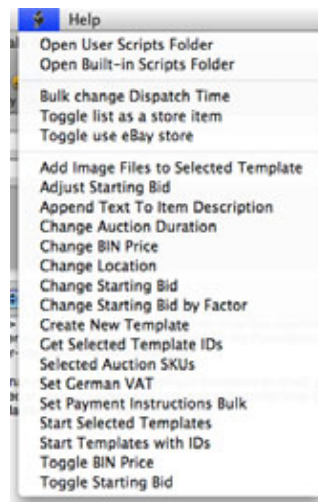
## Script Menu

GarageSale comes with many AppleScripts pre-installed that lets you batch edit your auction templates easily.

Select **Open Built-in Scripts Folder** from the *Script* menu if you want to modify them. To install your own scripts, select **Open User Scripts Folder** and put them into this folder and restart GarageSale.

More scripts created by GarageSale users

can be found in the File section of the [GarageSale user group](#).



## Template attributes

You can get a list of the template attributes editable through apple script by choosing **Open Dictionary...** from the **File** menu in the Script Editor application. Select **GarageSale Suite** and **template** to see what attributes can be edited.

## Modifying the selected auction templates

Use a *repeat* loop to change a certain attribute for all the selected templates (or all the templates in the selected template groups). Here is an example script that changes the starting price for all selected templates to 2.00.

```
tell application "GarageSale" repeat with myTemplate in the
selected templates set the starting bid of myTemplate to
"2.00" end repeat end tell
```

You can replace *starting bid* in the above example with any template attribute shown in GarageSale's AppleScript dictionary.

## Modifying all auction templates

---

If you would like to change an attribute for all your templates in GarageSale, not just the selected ones, you have to *repeat* through *templates* instead of *selected templates*.

```
tell application "GarageSale" repeat with myTemplate in the
templates set the starting bid of myTemplate to "2.00" end
repeat end tell
```

## Troubleshooting FTP Settings

The current version of GarageSale does not support SFTP connections. Passive FTP connections and FTPS connections are supported.

If you have trouble figuring out the correct settings you can use Mac OS X's built-in FTP client.

- Open the Terminal application in the Utilities folder and enter `ftp ftp.mydomain.com` and press return (replace `ftp.mydomain.com` with your actual server name).
- Enter your user name and your password when the server requests it.
- Use the `ls` command to view the contents of the current directory and the `cd dirname` command to change to another subdirectory (replace `dirname` with the actual directory name).
- Using the `cd` command, navigate to the directory that should contain your auction images. `cd ..` brings you up one directory level. When you have reached your image directory, enter `pwd` command. The printed path is the value for the [Image Path](#) field in GarageSale.

For further diagnosis you can also enable FTP traffic logging in the [Advanced](#) section of the [GarageSale Preferences](#) panel. Before using the 'Test Settings' button from within GarageSale, open the Console application from your Utilities folder. When GarageSale performs its test you see a detailed listing of FTP commands that are being exchanged between GarageSale and your FTP server. This should help you sort out configuration problems.

Pathnames for photo files should not contain spaces. For example, the path `http://domainname.com/directory/a photo` will not preview in GarageSale. Instead, try `http://domainname.com/directory/a_photo` which should work.

# XML Import Format

---

Starting with version 3.3 GarageSale supports importing XML files in the format specified below. You can create files in this format to import listings from other sources into GarageSale. Use the 'Import Templates' command from the 'File' menu to import XML files.

## Contents

- [1 File Layout](#)
- [2 Sample XML File](#)
- [3 Supported Item Attributes](#)
  - [3.1 buyItNowPrice](#)
  - [3.2 category](#)
  - [3.3 category2](#)
  - [3.4 convertDescriptionToHTML](#)
  - [3.5 description](#)
  - [3.6 design](#)
  - [3.7 domesticShippingService](#)
  - [3.8 duration](#)
  - [3.9 imageURL](#)
  - [3.10 internationalShippingService](#)
  - [3.11 layout](#)
  - [3.12 listAsStoreInventory](#)
  - [3.13 listInStore](#)
  - [3.14 location](#)
  - [3.15 packageDepth](#)
  - [3.16 packageLength](#)
  - [3.17 packageOunces](#)
  - [3.18 packagePounds](#)
  - [3.19 packageWidth](#)
  - [3.20 paymentInstructions](#)
  - [3.21 privateAuction](#)
  - [3.22 quantity](#)
  - [3.23 reservePrice](#)
  - [3.24 siteName](#)
  - [3.25 SKU](#)
  - [3.26 startingBid](#)
  - [3.27 storeCategory2Name](#)

- o [3.28 storeCategoryName](#)
- o [3.29 subTitle](#)
- o [3.30 title](#)
- o [3.31 zipCode](#)

## File Layout

---

A single XML file can contain multiple listings descriptions. See below for the support item fields. Most fields are optional. If a listing property is not specified in the XML file, the default value you specified in GarageSale's preferences will be used instead.

## Sample XML File

---

Here is a very simple sample XML file:

```
<items> <item> <title>My Listing Title</title>
<description><![CDATA[ My <b> great </b> stuff. ]]></
description> <startingBid>2.99</startingBid> <imageUrl
isGalleryImage="true">http://www.iwascoding.com/
GarageSale/ListingDesigns/images/Packs/Pack24/Spooky.
jpg</imageUrl> <imageUrl>http://www.iwascoding.com/
GarageSale/ListingDesigns/images/Packs/Pack24/
VintageCollage.jpg</imageUrl> <domesticShippingService
serviceFee="12.00" serviceAdditionalFee="2.00">UPS
Ground</domesticShippingService>
<internationalShippingService serviceFee="22.00">UPS
Worldwide Express</internationalShippingService>
<siteName>eBay USA</siteName> <design>Be A Star</
design> <layout>thumb gallery</layout> </item> </
items>
```

## Supported Item Attributes

---

### buyItNowPrice

Provide this field if you want your listing to carry a Buy It Now price. Not providing a starting bid for the same listing will make this a fixed price auction.

### category

The id of the primary eBay category you want to post your item in.

### category2

The id of the secondary eBay category you want to post your item in.

## **convertDescriptionToHTML**

A boolean value ('true' or 'false') specifying whether GarageSale should convert the item's text formatting to HTML when posting the listing to eBay.

## **description**

The item's description.

## **design**

The name of the GarageSale auction design you want to use.

## **domesticShippingService**

The name of an domestic shipping service. You can add a maximum of 3 services including the services specified in GarageSale's preferences.

### **Field Attributes**

*serviceFee*

The name of an domestic shipping service. You can add a maximum of 3 services including the services specified in GarageSale's preferences.

*serviceAdditionalFee*

The name of an domestic shipping service. You can add a maximum of 3 services including the services specified in GarageSale's preferences.

## **duration**

The duration of the auction in days (e.g. 1,3,5,7 or 10).

## **imageURL**

*(Can be specified multiple times for an item.)*

An URL to an existing image file on your server. The specified URL will be added to your GarageSale template as an URL-based image and added to your auction when it is launched. Requires GarageSale 3.4 or later.

### **Field Attributes**



*isGalleryImage*

An URL to an existing image file on your server. The specified URL will be added to your GarageSale template as an URL-based image and added to your auction when it is launched. Requires GarageSale 3.4 or later.

## **internationalShippingService**

The name of an international shipping service. You can add a maximum of 3 services including the services specified in GarageSale's preferences.

### **Field Attributes**

*serviceFee*

The name of an international shipping service. You can add a maximum of 3 services including the services specified in GarageSale's preferences.

*serviceAdditionalFee*

The name of an international shipping service. You can add a maximum of 3 services including the services specified in GarageSale's preferences.

## **layout**

The name of the layout of the design you want to use.

## **listAsStoreInventory**

A boolean value ('true' or 'false') specifying whether you want to list your item as inventory item in your store. The 'listInStore' field has to be enabled, too, in order to use this option.

## **listInStore**

A boolean value ('true' or 'false') specifying whether you want to associate the listing with a certain category in your eBay store.

## **location**

The location of your item.

### **packageDepth**

The item's package depth in inches.

### **packageLength**

The item's package length in inches.

### **packageOunces**

The ounces of the item's shipping weight. Use the `packagePounds` field to specify the pounds part of the weight.

### **packagePounds**

The pounds part of the item's shipping weight. Use the `packageOunces` field to specify the ounces part of the weight.

### **packageWidth**

The item's package width in inches.

### **paymentInstructions**

Optional payment instructions

### **privateAuction**

A boolean value ('true' or 'false') specifying whether you want to list your item as private auction.

### **quantity**

The item quantity you are selling. If omitted, a quantity of 1 is assumed.

### **reservePrice**

The listing's reserve price.

## **siteName**

The name of the eBay site you want to use for the listing. Site name have to be specified as displayed in GarageSale's Preferences (English Version).

## **SKU**

A user specified item number that will be posted to eBay.

## **startingBid**

The listing's starting price. Specify this value if you want to list your items as regular option.

## **storeCategory2Name**

The name of a secondary store category the items should be associated with. The specified category has to be downloaded in GarageSale.

## **storeCategoryName**

The name of the store category the items should be associated with. The specified category has to be downloaded in GarageSale.

## **subTitle**

The listing's subtitle.

## **title**

The listing's title. This field is required.







## **zipCode**

The ZIP code of the item's location. Required if you want to enable location based search for your listing.

# GarageSale Legend

Different colors and signs symbolize the state of your Auctions and Auction Templates. Have a look at this legend for details:

## Auction Templates State

|   |   |
|---|---|
|  ceramic Elephant Figurine - colorfully... | Standard Auction Template Icon  |
|  ceramic Elephant Figurine - colorfully... | Green icon: Store Item  |
|  ceramic Elephant Figurine - colorfully... | <b>Yellow warning sign: Received an eBay warning</b><br>While starting the auction eBay sent a warning message but you probably can start the auction anyway. Select "Verify Template" from the "Template" menu in GarageSale to get more info. |
|  ceramic Elephant Figurine - colorfully... | <b>Red warning sign: Received an error from eBay</b><br>While starting the auction eBay sent an error message and the auction couldn't be started. Select "Verify Template" from the "Template" menu in GarageSale to get more info.            |
|  ceramic Elephant Figurine - colorfully... | <b>Yellow title: auction started with this auction template is still running</b>  |
|  ceramic Elephant Figurine - colorfully... | <b>Red title: auction started with this auction template ended unsuccessfully</b>   |

## Auctions State

|   |   |
|---|---|
|  ceramic Elephant Figurine - colorfully...   | Yellow dot: auction is running without bids |
|  ceramic Elephant Figurine - colorfully...  | Green dot: auction is running with bids     |
|  ceramic Elephant Figurine - colorfully... | Black dot: auction ended successfully       |
|  ceramic Elephant Figurine - colorfully... | Red dot: auction ended unsuccessfully       |

If you get a yellow warning sign when trying to start an auction eBay returned a warning about some aspect of your auction. You can choose to ignore it and still list your item.

Select **verify template** from the **Template** menu for details.

If you get a red warning sign: eBay refuses to list your item for a certain reason. Maybe verifying your templates sheds some light on this. If you don't get a helpful error message from eBay, try to list the exact same auction on the eBay webpage. Sometimes this result in a more informative message than the one eBay provides third party applications like GarageSale with.

# GarageSale Menu

---

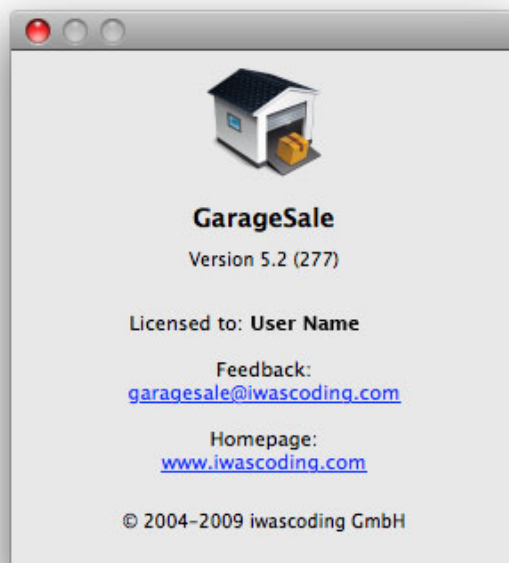
## Contents

- [1 About GarageSale](#)
- [2 Preferences](#)
- [3 Enter License Code...](#)
- [4 Install Widget...](#)

## About GarageSale

---

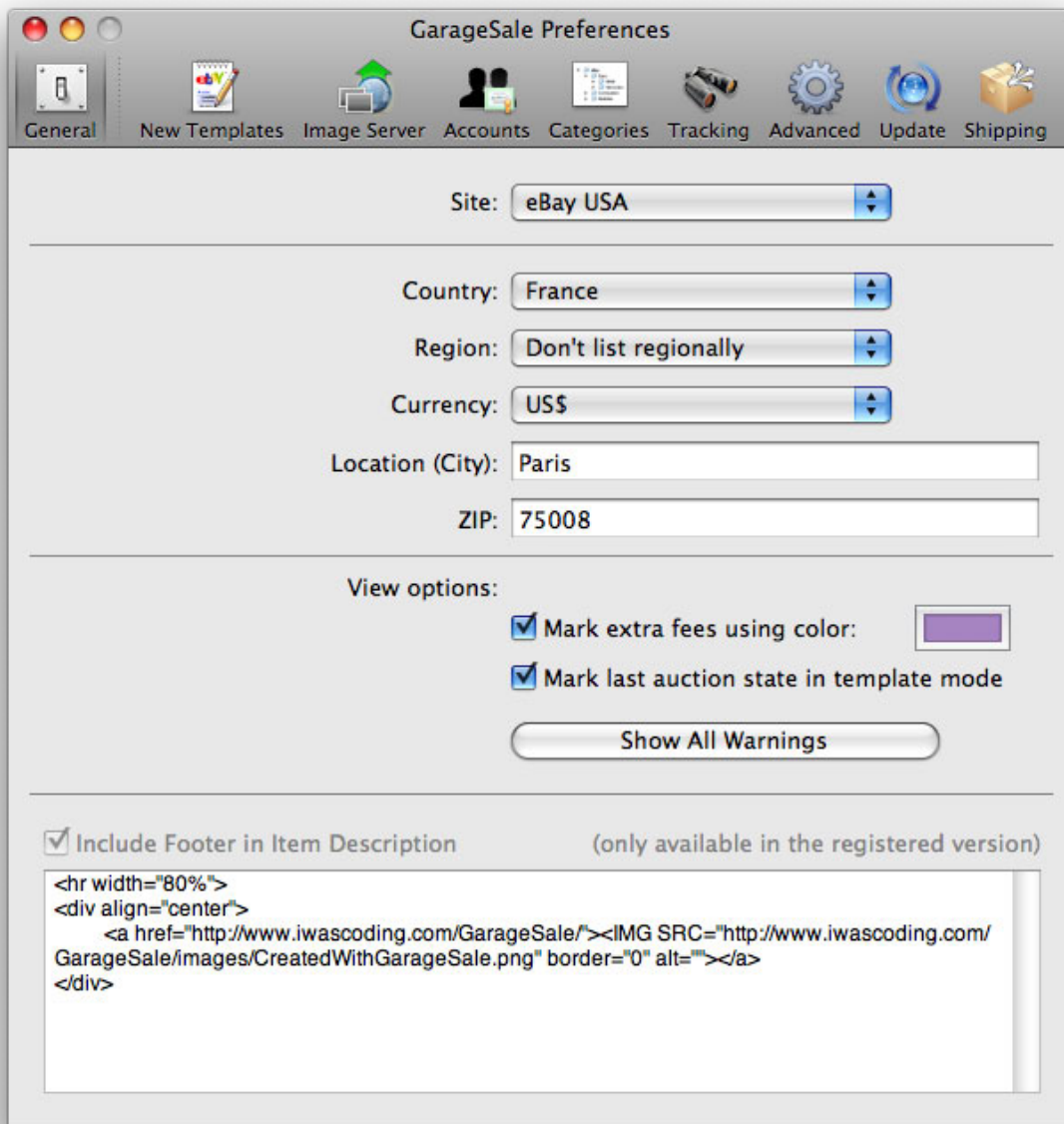
Displays GarageSale's about box showing the **current version** of GarageSale as well as your **licensing details**.



## Preferences

---

Opens [GarageSale's Preferences](#) panel which lets you adapt GarageSale to your personal needs.

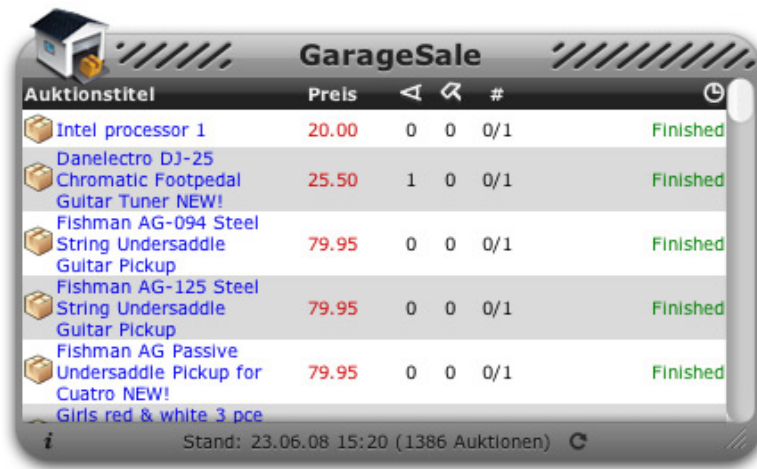


## Enter License Code...

Shows a window which lets you enter your existing license information for GarageSale. This window will also provide you with instructions on how to obtain a GarageSale license in case you don't own one already. This menu item is only available if you not yet entered your license information.

## Install Widget...

This menu item installs the GarageSale Dashboard Widget for your account as well as the GarageSale Helper application which will update the widget if GarageSale is not running.



If the Widget does not work properly, please check the following:

- Install the latest widget (Select "Install Widget" from the "GarageSale" menu)
- Make sure "Tracking" is enabled in the GarageSale preferences
- Allow "GarageSaleHelper" keychain access when prompted
- Sometimes restarting the Mac does the trick as well.

# File Menu

| Contents                                  |
|---|
| • 1 New (Command-N)                       |
| • 2 Close (Command-W)                     |
| • 3 Save (Command-S)                      |
| • 4 Import Templates... (Command-Shift-I) |
| • 5 Export Templates... (Command-Shift-E) |
| • 6 New Template from Product Barcode     |
| • 7 Import from Delicious Library...      |
| • 8 Import from Turbo Lister file...      |
| • 9 Import eLister file                   |
| • 10 Import from My eBay                  |
| • 11 Page Setup                           |
| • 12 Print                                |

| File                | Edit | View | Te |
|---------------------|------|------|----|
| New Template        |      |      |    |
| New Event           |      |      |    |
| Close               |      |      |    |
| Save                |      |      |    |
| Import Templates... |      |      |    |
| Export Templates... |      |      |    |

## New (Command-N)

Will create a new auction template when GarageSale is in Auction or Preview Mode. Attributes for new templates can be preset in the [New Templates section](#) of GarageSale's preferences panel.

Will create a new event when GarageSale is in Scheduler Mode. Not available in Auction Mode.

## Close (Command-W)

Will close the currently active window. If this is was the only currently open window, GarageSale will quit.

## Save (Command-S)

This menu item will save your unsaved changes. GarageSale will automatically save your settings when your quit the application or periodically when you have Auto Save option enabled in [GarageSale's Advanced Preferences](#).

## Import Templates... (Command-Shift-I)

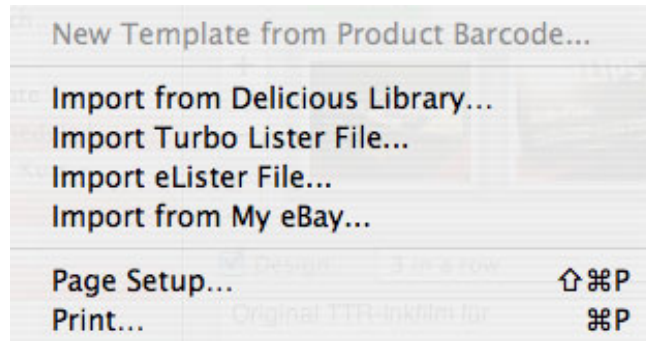


Will import previously exported GarageSale auction templates.

## Export Templates... (Command-Shift-E)

---

Will export the currently selected auction templates to either separate files or a single file. Resulting files can be used for auction template sharing or for backup purposes.



## New Template from Product Barcode

---

Use this menu command to switch GarageSale into batch template creation mode which uses your iSight camera to read product barcodes and search corresponding products in eBay's product catalog. Each time a barcode is recognized a catalog search in eBay's product catalog is started. If this search returns a matching product a new auction template is created and linked to the found product.

This menu item is only available in Templates mode. An auction template which is catalog enabled has to be selected in GarageSale before this menu item can be invoked. See [Listing with Pre-filled item information](#) for more info about listing items with information from eBay's product catalog.

## Import from Delicious Library...

---

Users of the [Delicious Library](#) application can use this menu command to create auction templates from the contents of their Delicious Library database. This menu item is only available in Templates mode.

## Import from Turbo Lister file...

---

Use this menu command to import CSV (comma separated value) files written by eBay's TurboLister for Windows software. Files have to be exported for 'File Exchange to Turbo Lister' in Turbo Lister. The exported files should comply to this [eBay defined format](#).

## Import eLister file

---

Imports an eLister file.

## Import from My eBay

---

This menu item will display a panel which lets you create GarageSale auction templates by importing your auctions running on eBay right now.

## Page Setup

---

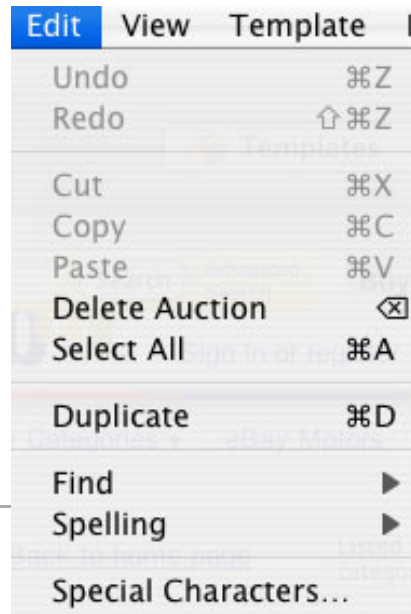
## Print

---

Print different views of GarageSale. According to what is marked or where the cursor is placed you can print different information or images. We recommend to use the preview mode to see the result in advance.

# Edit Menu

| Contents                                    |
|---|
| <a href="#">1 Delete Auction / Template</a> |
| <a href="#">2 Duplicate ⌘-D</a>             |
| <a href="#">3 Spelling</a>                  |
| <a href="#">4 Special Characters...</a>     |



## Delete Auction / Template

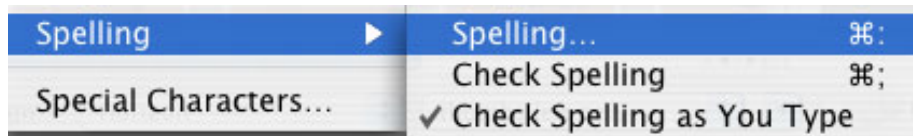
According to the GarageSale mode you are in, this menu item will delete either the selected template or auction.

## Duplicate ⌘-D

Instead of retyping every detail of your template you can save time, simply duplicate it and make the few modification afterwards.

## Spelling

You can make GarageSale check your spelling.



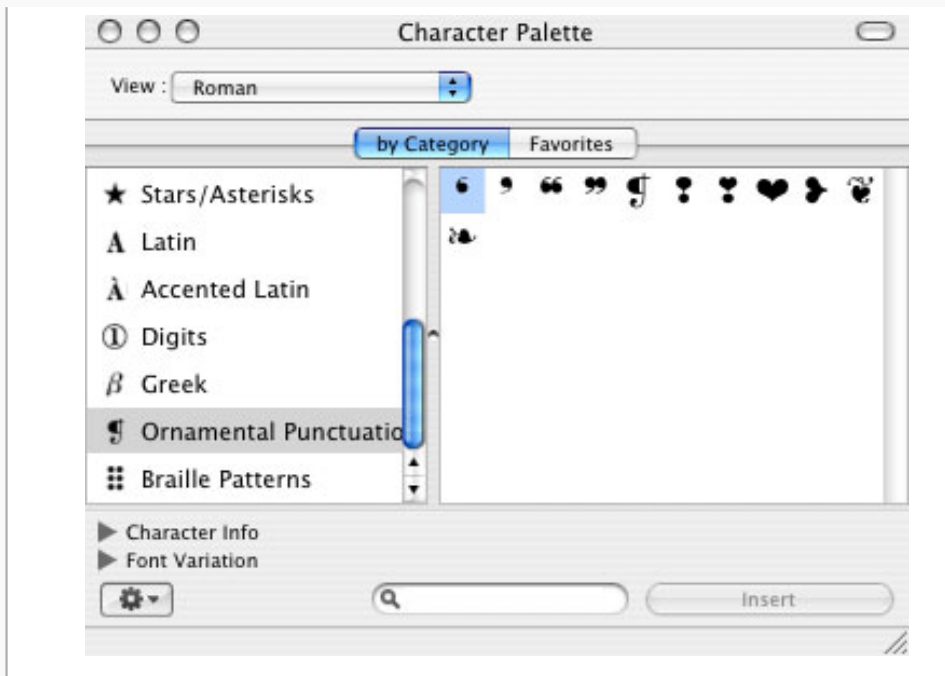
In order to select your language click on **Spelling...** (⌘:).

To check Spelling select **Check spelling** (⌘;).

To make GarageSale **check spelling as you type** activate the appropriate menu command.

## Special Characters...

Opens a **character palette** to let you select special characters.



# View Menu

**Contents**

- 1 Overview Mode
  - 1.1 Images
  - 1.2 Table
- 2 Switch to Classic Editor
- 3 Options Inspector
- 4 Advanced Inspector
- 5 Auctions Inspector
- 6 Mark Extra Fees
- 7 Customize Toolbar...
- 8 GarageSale 3 only:
  - 8.1 Templates
  - 8.2 Previews
  - 8.3 Scheduler
  - 8.4 Auctions
  - 8.5 Enable Listing
- Design Previews

|                          |          |       |         |
|--------------------------|----------|-------|---------|
| <b>View</b>              | Template | Image | Auction |
| Overview Mode ▶          |          |       |         |
| Switch to Classic Editor |          |       | ⌘⌘E     |
| Options Inspector        |          |       | ⌘1      |
| Advanced Inspector       |          |       | ⌘2      |
| Auctions Inspector       |          |       | ⌘3      |
| Mark Extra Fees          |          |       |         |
| Hide Toolbar             |          |       |         |
| Customize Toolbar...     |          |       |         |
| Reload Preview           |          |       | ⌘R      |

## Overview Mode

Select an item from this item's submenu to change the way GarageSale display's multiple item selection.

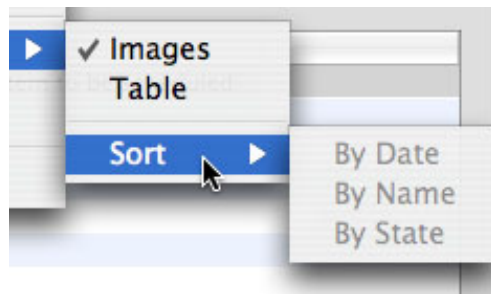
### Images

When selected, GarageSale will display thumbnails representing the selected auction templates or auctions. When displaying auctions, badges containing the current bid and bid count of the auction will be displayed in the thumbnails.

### Table

When this menu item is selected, GarageSale will display a list of the selected items when multiple items are selected. Depending on the current application state, different columns for the item

properties will be available. Use the column headers to sort your auction or auction templates according to a certain attribute.



---

## Switch to Classic Editor

Menu command and shortcut to switch to *Editor mode*.

---

## Options Inspector

Opens the *Options* pane of the template Inspector.

---

## Advanced Inspector

Opens the *Advanced* pane of the template Inspector.

---

## Auctions Inspector

Opens the *Auctions* pane of the template Inspector.

---

## Mark Extra Fees

When a check mark appears next to this menu item's title, GarageSale will highlight the names of auction options eBay will charge you extra for. The highlight color (default is red) can be changed in [GarageSale's General Preferences](#) .

---

## Customize Toolbar...

Lets you customize the toolbar: Rearrange, add or remove icons.

[Customizing GarageSale's toolbar](#)

---

## GarageSale 3 only:

## Templates

---

Switches GarageSale to [Templates Mode](#).

## Previews

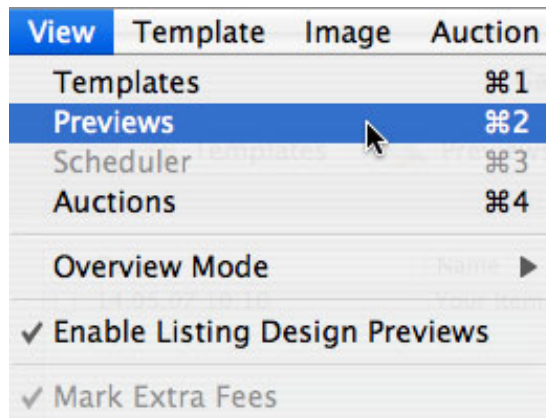
---

Switches GarageSale to [Previews Mode](#).

## Scheduler

---

Switches GarageSale to [Scheduler Mode](#).



## Auctions

---

Switches GarageSale to [Auctions Mode](#).

## Enable Listing Design Previews

---

When activated, GarageSale will display and dynamically update thumbnails of all the available design templates when a single design template is selected in [Previews Mode](#).

# Template Menu

---

Commands in this menu work with or affect properties of the selected auction templates. Therefore the commands are only available in Templates or Previews Mode.

## Contents

- [1 Start Auction...](#)
- [2 Verify Auction Template...](#)
- [3 Edit Item Description...](#)
- [4 Insert HTML Link in Description...](#)
- [5 Convert Description To HTML now](#)
- [6 Choose Listing Design...](#)
- [7 Listing Design](#)
- [8 Choose Primary Category...](#)
- [9 Chose Secondary Category...](#)
- [10 Edit Payment Options...](#)
- [11 Edit Shipping Options...](#)
- [12 Edit Scheduled Time...](#)
- [13 Edit Item Attributes...](#)
- [14 Get Listing Fees from eBay...](#)
- [15 Get Product Information from eBay...](#)
- [16 List with eBay Product Information...](#)

## Start Auction...

---

This menu item will start auctions for the selected auction templates. When a group of templates is selected, an auction is started for every single auction template in the group. Before the auctions are started, a panel is presented where the number of auctions to be started is displayed and the eBay account that should be used can be selected.

## Verify Auction Template...

---

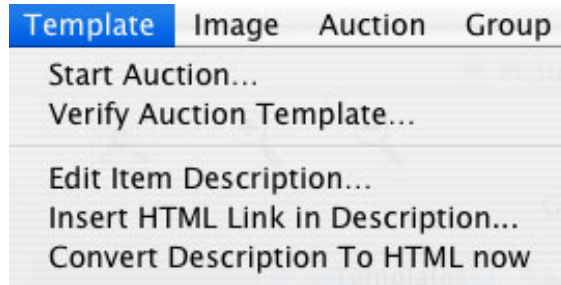
When this menu command is invoked GarageSale will verify each of the selected auction templates with eBay and display possible errors or warnings returned by eBay.

## Edit Item Description...

---



When invoked, GarageSale's Description Editor will be opened. It provides you with a text field to edit your item description, a automatically HTML preview of your description as well as commands to insert often-used HTML tags in your description.



## Insert HTML Link in Description...

You can enter the URL and the visible text.

A screenshot of a dialog box titled 'Insert HTML Link in Description...'. It has two text input fields. The first is labeled 'Link URL:' and contains the text 'http://www.yoururl.com/link'. Below it is the instruction 'Enter address of the page you want to link to.' The second field is labeled 'Display Text:' and contains the text 'Display text e.g. click here'. Below it is the instruction 'Enter the text that is displayed to the user here. For clickable images, enter the URL to the image here.' There is a checkbox labeled 'Create clickable image link' which is currently unchecked. At the bottom right are two buttons: 'Cancel' and 'OK'.

Optionally (instead of the visible link text), you can use a picture for which you'll have to enter the URL as well:

A screenshot of the same dialog box as above, but with the 'Create clickable image link' checkbox checked. The 'Display Text:' field now contains the URL 'http://www.yoururl.com/image-url.jpg'. The 'Link URL:' field is not visible in this view.

According to your choice a link (text or image) will be added to your auction text:



## Convert Description To HTML now

Only available if the 'Convert Description to HTML automatically' checkbox for the selected template is checked. Will convert your text formatting to HTML right away and replace the contents of the description field with the resulting HTML code. Use this menu command to fine tune to generated HTML before it is uploaded to eBay.

When using a version of GarageSale prior to version 2.2, this menu command cannot be undone.

## Choose Listing Design...

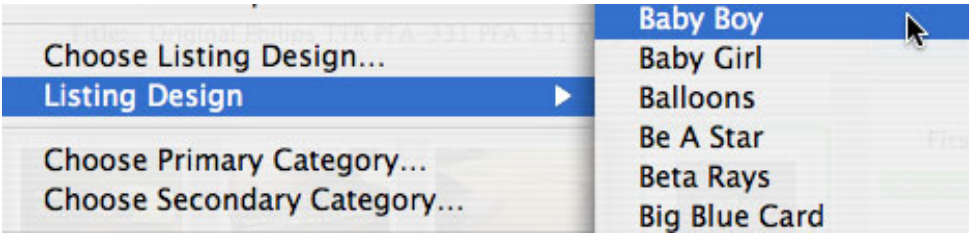
Will present you with a panel showing thumbnails of the available listing designs. Selecting one of those thumbnails will change every selected auction template to use that listing design.

## Listing Design

Use the submenu of this menu item to change the design template for all selected templates instantly.

## Choose Primary Category...

This menu item opens GarageSale category browser and lets you change the primary eBay category for all selected auction templates at once.



## Chose Secondary Category...

---

This menu item opens GarageSale category browser and lets you change the secondary eBay category for all selected auction templates at once.

## Edit Payment Options...

---

Invokes the payment options window and lets you change the accepted payment methods for all selected auction templates.

## Edit Shipping Options...

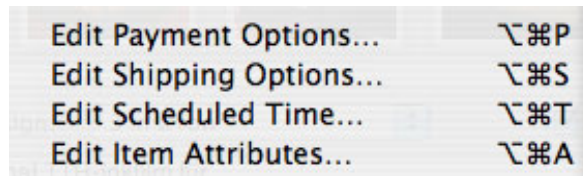
---

Brings up the Shipping Options window lets you change the shipping options for all selected auction templates at once. See [Shipping Options](#) for more information.

## Edit Scheduled Time...

---

Brings up a panel that lets you selected the start time for the selected auction templates for use with eBay's scheduler. Unlike GarageSale built-in scheduler eBay's scheduler costs you extra and requires you to start your auctions with GarageSale prior to the auction start time set in this panel. Refer to [Scheduling Auctions](#) for more information about this topic.



## Edit Item Attributes...

---

Opens a window where you can edit the item attributes (also known as item specifics) for all the selected auction templates, if they are in the same eBay category.

## Get Listing Fees from eBay...

---

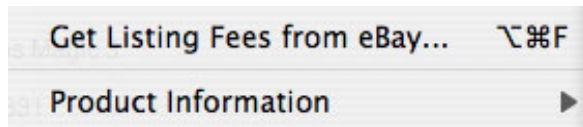
Retrieves the listing fee for the selected auction templates from eBay if your auctions were to be started right now. Opens a panel displaying a detailed list of how all the auction options add up.

## Get Product Information from eBay...

---

Displays a window which can be used to search eBay's product catalog for an item

which represents the item you are selling. This menu item is only available if you have selected a product enabled eBay category for your item. See [Listing with Pre-filled item information](#) for more information about this topic.



## List with eBay Product Information...

---

If a check mark next to the menu item's name, there is an item from eBay's product catalog associated with the selected auction template. Choosing this menu item will turn off the check mark and remove the connection between your auction and eBay's product catalog. See [Listing with Pre-filled item information](#) for more information about this topic.

# Image Menu

---

## Contents

- 1 Image Menu
  - 1.1 Add iPhoto Image...
  - 1.2 Add Camera Image...
  - 1.3 Add Image File...
  - 1.4 Add Image URL...
  - 1.5 Add iSight Image...
  - 1.6 Mark as Gallery Image
  - 1.7 Edit...
  - 1.8 Rotate Clockwise
  - 1.9 Rotate Counter Clockwise

# Image Menu

---

The items in this menu will let you work with the auction images of the selected template. Most commands are also available as buttons in [Images](#) section of the main window.

## Add iPhoto Image...

---

Opens a window that displays the contents of your iPhoto Library and lets you add images to be used for the current auction.

This function is also available from the ' ' button at the right of the image list field and can be configured as default action for the 'Add Image' button in GarageSale's main toolbar.

## Add Camera Image...

---

Use this menu item to import images from your digital camera directly. Just connect your camera to your Mac and select the images you want to add to the current auction template.

This function is also available from the ' ' button at the right of the image list field and can be configured as default action for the 'Add Image' button in GarageSale's main toolbar.

You can select the Video Capture Device in [Advanced](#)

## Add Image File...

---

Choose this menu item, if you have an existing image file you want to use as an auction image.

This function is also available from the ' ' button at the right of the image list field and can be configured as default action for the 'Add Image' button in GarageSale's main toolbar.

## Add Image URL...

---

If you already have your auction images uploaded to a web server, invoke this menu item to add the URLs to an existing image to your auction. The URL will be saved with your auction template. When you start your auction, GarageSale will send these URLs to eBay for inclusion in your auction.

This function is also available from the ' ' button at the right of the image list field and can be configured as default action for the 'Add Image' button in GarageSale's main toolbar.

## Add iSight Image...

---

This menu item lets you take snapshots of your items using your iSight camera (either built-in or connected to your Mac via FireWire).

This function is also available from the ' ' button at the right of the image list field and can be configured as default action for the 'Add Image' button in GarageSale's main toolbar.

## Mark as Gallery Image

---

This menu item is only available when an image is selected. It will mark the currently selected image as Gallery Image. This image will appear in the eBay Category listing next to your item when the "All Items including Gallery Preview" tab is chosen by a customer. eBay will charge you extra if you use the Gallery Image

option.

## Edit...

---

Choosing the 'Edit...' menu item will bring up [GarageSale's Image Editor](#) .

This menu item is only available in Mac OS X 10.4 or later.

## Rotate Clockwise

---

Will rotate the selected image 90 degrees in clockwise direction.

## Rotate Counter Clockwise

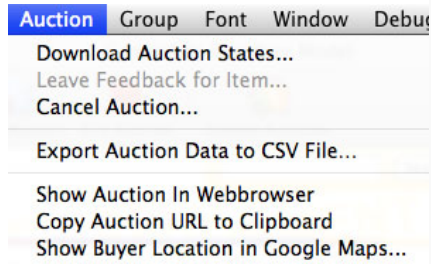
---

Will rotate the selected image 90 degrees in counter-clockwise direction.

# Auction Menu

Items from this menu are only available when you switched GarageSale to auction mode.

| Contents  |
|---|
| • <a href="#">1 Download Auction States</a>               |
| • <a href="#">2 Leave Feedback for Item...</a>            |
| • <a href="#">3 Cancel Auction...</a>                     |
| • <a href="#">4 Export auction data to CSV file...</a>    |
| • <a href="#">5 Show auction in web browser</a>           |
| • <a href="#">6 Copy Auction URL to clipboard</a>         |
| • <a href="#">7 Show Buyer Location in Google Maps...</a> |
| • <a href="#">8 Reload Auction (GarageSale 3 only)</a>    |



## Download Auction States

This menu item will cause GarageSale to download the most recent state information for your running auctions from eBay. In it's default configuration GarageSale will do this automatically every 60 minutes. You can change the time interval for automatic update in [GarageSale's 'Tracking' Preferences](#).

## Leave Feedback for Item...

Invoking this item will open GarageSale's 'Leave Feedback' Panel to leave feedback for all the transaction of the selected auctions that you haven't given feedback so far. See [Leaving Feedback](#) for more information about his.

## Cancel Auction...

Allows you to cancel/end a running auction.





### Cancel Auctions

Are you sure you want to cancel 1 running auction(s)? If so, please specify a reason for ending the auctions.

sandbox shop

Please select the Reason:

The item was lost or broken

Stop Auctions

Leave Auctions Running

### Export auction data to CSV file...

---

Select this menu item to export the auction data (e.g. buyer address, item number, and listing fee) into a CSV (comma separated value) text file. You can import this file into a database application such as FileMaker Pro or a spreadsheet application like Microsoft Excel.

### Show auction in web browser

---

Will open your Mac's defaults web browser and point it to the eBay item page for the selected auction.

### Copy Auction URL to clipboard

---

Will copy the URL of the selected auction to your clipboard so you can paste into other applications, for instance your e-mail application.

### Show Buyer Location in Google Maps...

---

If Tracking is enabled and the buyer address appears in the Inspector > Transactions you can choose this command to see the buyer location in Google Maps.

By default it will be displayed in Firefox (if installed on your system).

### Reload Auction (GarageSale 3 only)

---

This menu item will make GarageSale reload the web page for the selected auction.

# FAQ

---

## Contents

- [1 How do I list cars or car parts on on eBay Motors ?](#)
- [2 How do I move my GarageSale data to a different Mac ?](#)
- [3 May I use GarageSale on different eBay sites?](#)
- [4 I get this error "10007 Internal error to the application". What now?](#)
- [5 I don't want to use the latest version of GarageSale. Where can I download older version from?](#)

## How do I list cars or car parts on on eBay Motors ?

---

The eBay Motors site is a different site, like for instance eBay Germany and eBay UK. To list cars or car parts on eBay Motors you have to set the eBay site for your auction template to eBay motors. You can do this in [Advanced settings](#) of your templates (in versions prior to GarageSale 2.3 this option was in the Location settings).

If you want to every new template to point to the eBay motors site, you can also set eBay motors as the default site for newly created templates in [GarageSale's Preferences Window](#).

## How do I move my GarageSale data to a different Mac ?

---

If you use Apple's "Migration Assistant" application, which comes with (most/all?) new Macs, it will transfer your GarageSale settings to a new Mac. The first time you use GarageSale on the new machine, you'll be asked if it's OK for your keychain to provide data to GarageSale. That's it!

For other situations, this may help:

GarageSale keeps your data in your home directory under Library/Application Support in a directory called "GarageSale". To make your templates and auctions available on a new Mac, this folder must be copied to the corresponding location on the new Mac. Make sure GarageSale is not running on your old or your new Mac

while copying this folder to its new location.

You will also need to enter your license code on your new Mac to unlock the GarageSale demo. To do so, copy your name and your serial number from the original license code e-mail. Depending on the state of the GarageSale installation, you will either need to paste the code into GarageSale's Setup Assistant window or invoke the Registration panel from the GarageSale menu manually.

## May I use GarageSale on different eBay sites?

---

Heck, yeah. In the Templates view, and with the Advanced tab selected, you can use the pulldown menu next to eBay site, in order to select where you would like your listing to run.

## I get this error "10007 Internal error to the application". What now?

---

This error is returned by eBay when there is something wrong with their servers. Most likely they are installing a new software version on their machines. Usually this message goes away after some minutes.

## I don't want to use the latest version of GarageSale. Where can I download older version from?

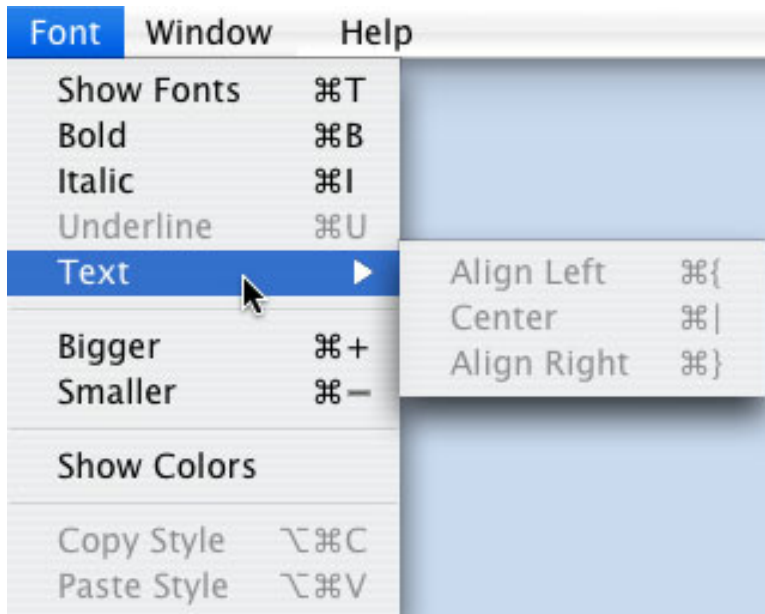
---

Older versions of GarageSale can be downloaded from this page:

[http://www.iwascoding.com/GarageSale/older\\_versions.php](http://www.iwascoding.com/GarageSale/older_versions.php).

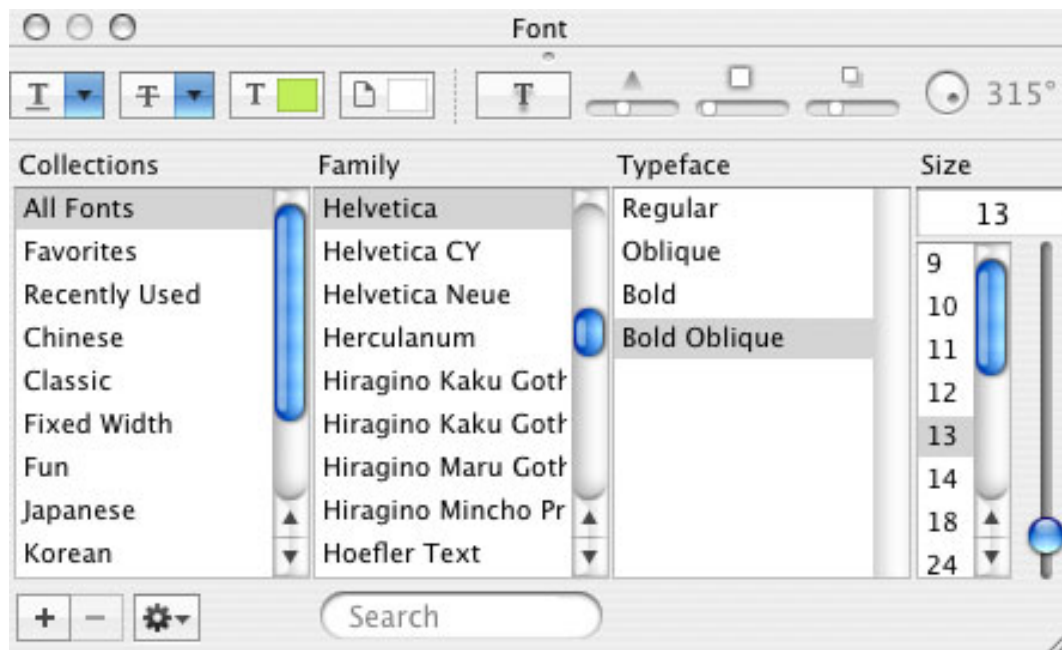
For more FAQs jump to the [Support section of the GarageSale website](#).

# Font Menu



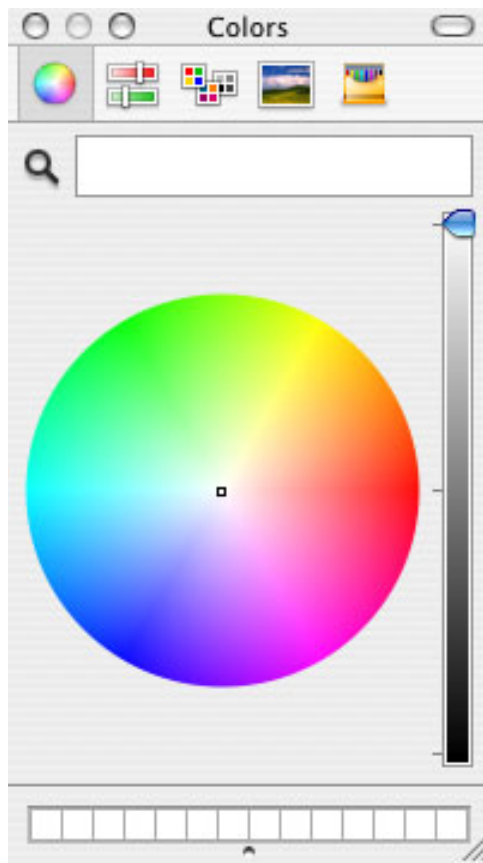
## Show Fonts

... will show fonts.



## Show Colors

...will show colors.

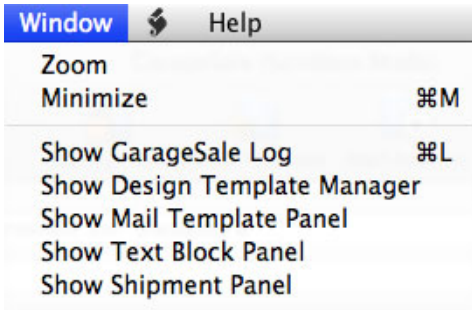


*The rest of the menu is too complicated to explain...*

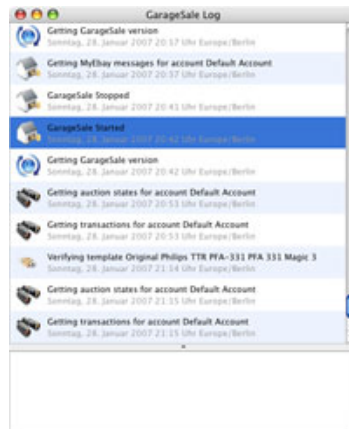
# Window Menu

## Contents

- 1 GarageSale Log
- 2 Design Template Manager
- 3 Mail Template Panel
- 4 Text Block Panel
- 5 Shipment Panel
- 6 Messages from MyEbay (GarageSale 3 only)

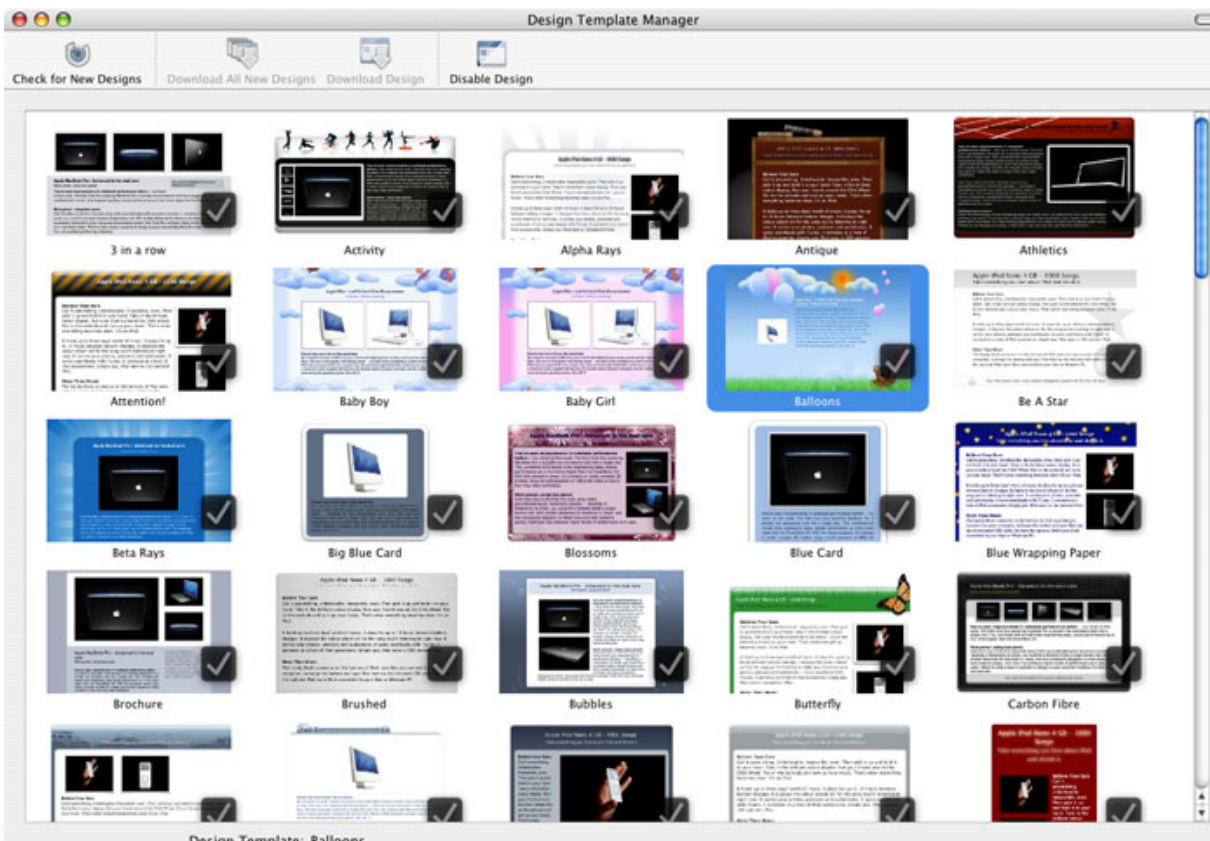


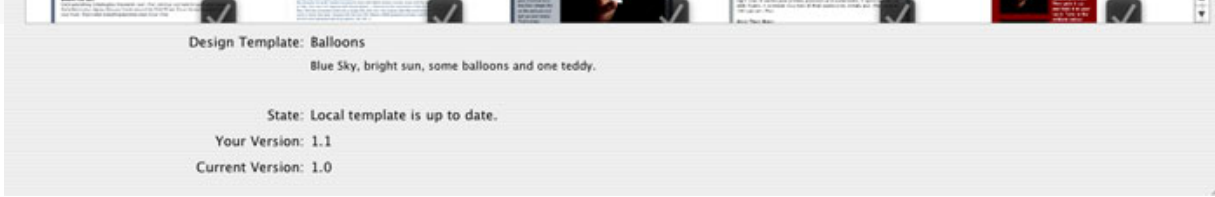
## GarageSale Log



In this window you can follow **GarageSale's activities**, such as starting, stopping, getting transactions, verifying templates, getting updates etc.

## Design Template Manager

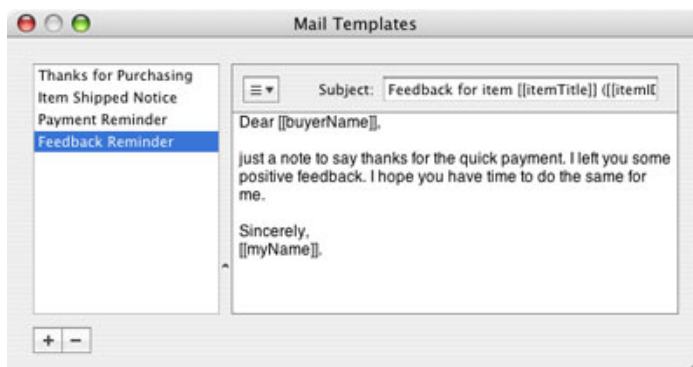




Gives you an overview of available design templates. You can...

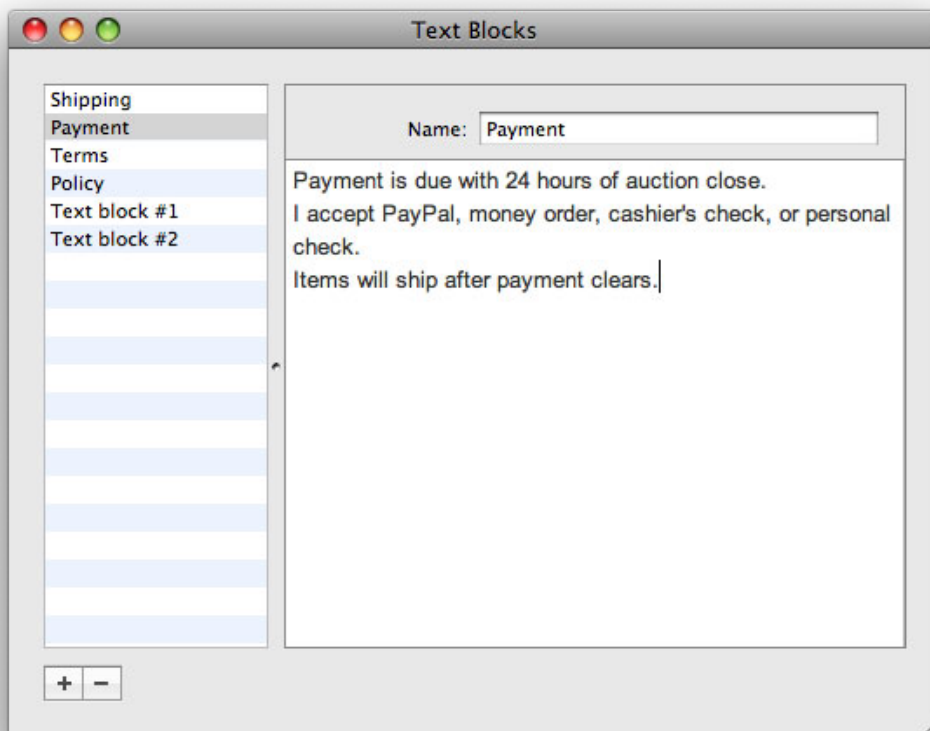
- check for new designs
- download new designs
- disable designs you won't use anyway

## Mail Template Panel



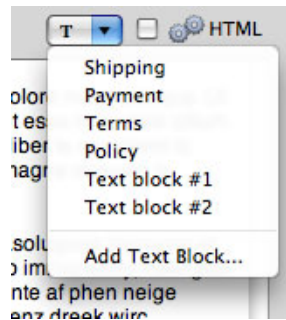
The panel allows you to add, delete and modify mail templates.

## Text Block Panel

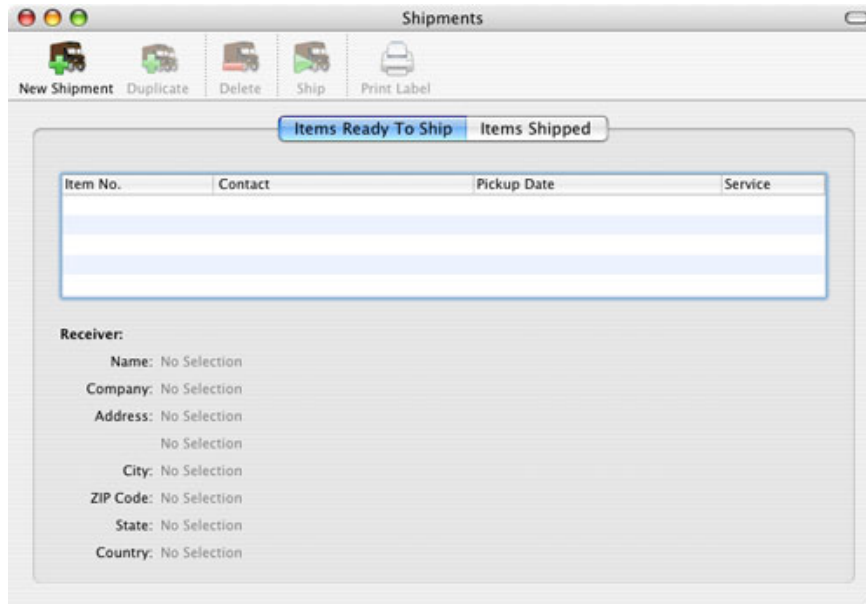


The Text Block panel allows you to create re-usable text blocks which you can add to your

auction descriptions in [Editor mode](#) through the "T" drop-down menu. This way you don't have to re-type the same text again and again.

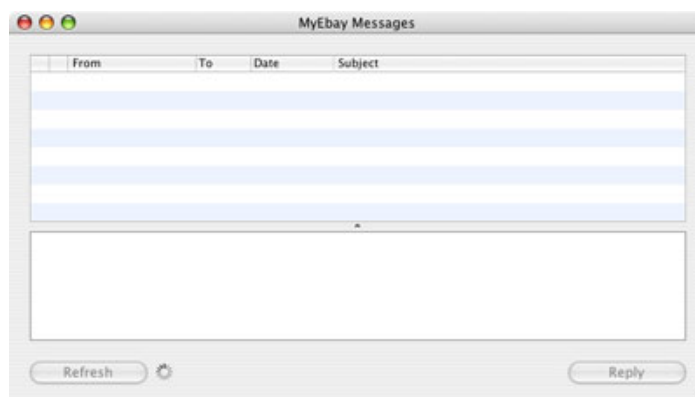


## Shipment Panel



Gives you an overview of shipment status and allows management.

## Messages from MyEbay (GarageSale 3 only)



You can access your eBay mail and reply...

In GarageSale 4 and newer you'll find the messages under **MISC** in the main window in the list on the left. See the Wiki here: [GarageSale\\_Preferences#Tracking](#).





[www.iwascoding.com](http://www.iwascoding.com)

Helpful Links:

- **Getting Started with GarageSale:** A tutorial video explaining GarageSale's basic functions is available [here](#).
- **Support Section:** More tutorial videos, FAQs and links are available in the [Support section](#) of the GarageSale website.
- **User Group:** Share tips and get help at the [GarageSale user group](#).
- **Contact:** Please fill in the contact form on our website to [contact us](#).